



Tweed Shire Council will be providing a clean-up across the Tweed after Tropical Cyclone Alfred wreaked havoc last weekend.

Kerbside clean up coming – skip the trip to the tip!

Tweed residents – we are coming to you, no need to go to the tip! A Shirewide clean up starts early next week following Tropical Cyclone Alfred.

Council will conduct a free residential kerbside collection for yard and tree debris and legitimate cyclone-impacted hard waste from the weather event starting next week.

Suburb collection days will be finalised in the coming days and published this to our [website](#) and [social media channels](#). Please separate hard and green waste as they will be collected by different trucks.

The Stotts Creek Resource Recovery Centre is still closed to the public due to flooding and access limitations. We will advise the community when the facility reopens.

Your clean up options:

- Free kerbside green and hard waste collection – avoid the tip.
- Use your regular green bin service for anything that can fit like leaves, light debris, fronds or unpackaged food waste or your red and yellow bin service for hard waste items that fit.
- Stockpile yard and tree debris; or legitimate cyclone/flood impacted hard waste on your kerb

but not on the road. Make sure it's not going impede your bin collection too.

Use your household bin collections

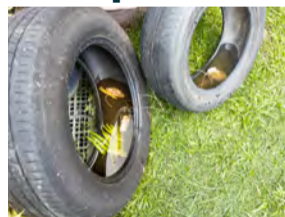
- Keep using your regular green, red and yellow bin service. Collections will continue.
- Chat with neighbours ask if you can top up their green bin if there is space.

The tip – avoid where possible

Stotts Creek Resource Recovery Centre remains closed due to limited road access. Council will advise when this opens to the public.

- Council asks the community to choose the kerbside pickup and skip the trip to the tip.
- When the tip opens residents of Tweed Shire Local Government Area Only can drop off free waste from the impacts of Ex-Cyclone Alfred from Saturday 15 March until Sunday 23 March 2025. Residents will need to provide a driver's licence or proof of residency at the weighbridge.
- Eligible items included are:
 - Legitimate flood affected waste from impacted properties
 - Green waste from storm damage.

Mosquito warning for the whole of the Tweed Shire



Mosquitoes only need a small amount of water to breed. To prevent breeding, empty all water-holding vessels around your home.

Following the heavy rains from Ex-Cyclone Alfred, Council is urging residents to do their bit to reduce the impacts of mosquitoes.

Council's Pest Management Supervisor Brian Falkner said the wet weather has created ideal conditions for mosquito breeding.

"Some mosquitoes only need very small amounts of water to breed," he said.

"To reduce mozzies around your home, empty all water-holding containers such as buckets, old tyres, poorly-aligned roof gutters and pot plant holders.

Don't let your home be a haven for mosquitoes and their larvae."

Avoid bites by covering up as much as possible and using repellent on your skin or clothes. Other things you can do include:

- Mowing lawns regularly and limiting areas of dense vegetation
- Covering all windows, doors, chimneys and vents and other entrances with strong insect screens
- Ensuring all openings to water tanks and septic tanks are screened securely
- Placing sand or fine gravel in pot plant trays, or flushing them out weekly
- Emptying and refilling pet water bowls and bird baths regularly.

For more information visit tweed.nsw.gov.au/mosquitoes

Interstate Council crews help with tree clean up

Tweed has experienced widespread tree falls across Council land, roads and private property due to Ex-Cyclone Alfred. We're working closely with the SES to clear these trees as quickly and safely as possible but please be patient as the recovery process will take time.

The scale of the damage is massive and cleanup efforts will continue into the months ahead but to speed up recovery we've organised to bring in

additional crews and equipment from other NSW Councils. We're very grateful for their support.

What to do if you encounter a dangerous tree:

- **On a road:** Call Council at 02 6670 2400
- **If it's near power lines:** Call Essential Energy on 13 20 80
- **On your property or blocking access:** Call the SES at 132 500
- **For life-threatening emergencies:** Call 000

In brief ..

Ways you can help

Want to help others affected by Tropical Cyclone Alfred? Donating money rather than goods is generally more flexible and provides choice, promoting a self-directed recovery and can more accurately target needs.

It also circulates money in affected communities, which stimulates a quicker recovery for the local economy.

When safe to do so, please assist family, friends, neighbours, groups and organisations you are already connected with.

Consider connecting with local organisations or charities:

- **GIVIT** – givit.org.au
- **Salvation Army** – salvationarmy.org.au
- **St Vincent de Paul Society (Vinnies)** – vinnies.org.au
- **Australian Red Cross** – redcross.org.au

Community facilities affected by Tropical Cyclone Alfred

Some Council services and facilities were temporarily affected due to adverse weather caused by Tropical Cyclone Alfred.

Swimming pools – Tweed Regional Aquatic Centres (TRAC) resumed regular opening hours at all three locations, including the Starting Block Café on Wednesday 12 March. All programs are back to normal, including Learn to Swim, Squads, and Aqua Aerobics. They are also offering free showers at all centres for those affected by the weather event.

Libraries – Richmond Tweed Regional Libraries at Tweed Heads, Kingscliff and Murwillumbah reopened Tuesday 11 March. Regular programs and activities may still be affected. For further information please visit the events section of the Richmond Tweed Regional Library webpage at rtl.nsw.gov.au

Cultural facilities – Tweed Regional Museum and Tweed Regional Gallery & Margaret Olley Art Centre have reopened. As has Apex Dining at the Gallery.

Cemeteries – To check whether Tweed Shire Council Cemeteries have reopened, please visit emergency.tweed.nsw.gov.au/services-facilities

Community spaces – The following Council operated community spaces have reopened as normal:

- Banora Point Community Centre
- The Activities Room at Tweed Heads South Community Centre
- The Tweed Heads Auditorium, Harvard Room and South Sea Islander Rooms at Council's Tweed Heads Administration office
- Kingscliff Community Hall
- The Canvas & Kettle Room at Council's Murwillumbah Administration Building

Please note that the Community Hall at Tweed Heads South Community Centre will be used as a dedicated Recovery Assistance Point From Thursday 13 March, 9am until Sunday 16 March, 5pm.

Council hopes to restore all services as soon as possible. For up-to-date information on affected services, please visit the Tweed Emergency Dashboard at:

emergency.tweed.nsw.gov.au/services-facilities



All TRAC centres have now re-opened to the public.



Development application determinations

Notification of development application determinations for the purposes of Section 4.59 of the *Environmental Planning and Assessment Act 1979* (as amended).

Application details

Approved

DA24/0378 - Use of Road Reserve for a play area adjacent to South Murwillumbah Public School and ancillary works including the construction of a fence

Lots 16-18 DP 9871, Lot 4 DP 1022089; No. 427-433 Tweed Valley Way & Tweed Valley Road (road reserve), **South Murwillumbah**

DA24/0550 - Outbuilding (shed)

Lot 8 DP 5726, No. 6163 Tweed Valley Way, **Burringbar**

DA25/0021 - Dwelling with attached garage

Lot 92 DP 1301249, No. 3 Sugar Mill Road, **Cudgen**

DA24/0584 - Two storey dwelling, front fence and inground swimming pool

Lot 400 DP 1097757, No. 21 Fairy Bower Street, **Kingscliff**

DA24/0621 - Alterations and additions to an existing dwelling including swimming pool and associated deck forward the building line, and associated works

Lot 52 DP 30845, No. 40 Cudgen Road **Kingscliff**

DA25/0007 - Alterations and additions to an existing dwelling

Lot 206 DP 1069887, No. 14 Snapper Avenue, **Kingscliff**

DA24/0544 - Alterations and additions to existing dwelling

Lot 379 DP 1052082, No. 62 Sassafras Street, **Pottsville**

DA25/0004 - Swimming pool

Lot 1217 DP 1118282, No. 81 Lennox Circuit, **Pottsville**

DA25/0027 - Swimming pool

Lot 49 DP 263729, No. 6 Tudor Court, **Pottsville**

DA24/0468 - Alterations and additions to existing dwelling including use of existing additions

Lot 1 DP 739552, No. 8A Bawden Street, **Tumbulgum**

DA24/0222 - Dwelling with attached garage

Lot 17 DP 865925, No. 23 Quayside Court, **Tweed Heads**

DA24/0523 - Dwelling with attached garage including swimming pool and associated works

Lot 159 DP 1281855, No. 12 Tucana Close, **Tweed Heads South**

The above development determinations are available for public inspection free of charge at the Planning and Regulation Division, Murwillumbah Civic Centre, during ordinary office hours or viewed on Council's DA Tracking site located at datracker.tweed.nsw.gov.au

Request for offer

RFO - QU3000039 - Watersports - Call for businesses: hire out equipment at 4 creek side locations.



Tweed Shire Council is inviting offers from businesses to provide non-motorised aquatic hire equipment, including kayaks, SUPs and other watercraft at 4 sites: Jack Evans Boat Harbour, Kingscliff, Hastings Point and Pottsville's Mooball Creek (a new location).

Contract period: 3 years, with potential extension.

Interested businesses must submit offers before the closing date at tweed.nsw.gov.au/tenders.

Offers close: Wednesday 26 March 2025, 4 pm AEDST.

Offers must be lodged as specified in the offer documentation.

All offers will be opened at closing time and will be considered by Council in accordance with the provisions of the *Local Government Act 1993* and the *NSW Local Government (General) Regulation 2005*. The lowest or any offer is not necessarily accepted and canvassing of Councillors or staff will disqualify. For further information please contact Amelia Pitt on 02 6670 2400.

Current vacancies

Visit tweed.nsw.gov.au/job-vacancies to view current vacancies. Subscribe to receive **Job Vacancy Alerts** via email at tweed.nsw.gov.au/subscribe

WATER WEEK 10



Check when your water meter is read at tweed.nsw.gov.au/meter-reading

Personal Hardship Assistance Grants are available

The Personal Hardship Assistance Grant for individuals and families is part of a range of support aimed at helping people recover from this event.

It provides emergency financial assistance of \$180 for individuals or up to \$900 per family to cover essential costs such as food, clothing, medicines and emergency accommodation.

To be eligible for the grant individuals must reside in one of the declared affected local government areas including Tweed.

Anyone who wants to apply for this assistance to do so through the Service NSW website. Once your application is approved, you can expect to see this money in your account within days.

Applications will open on Wednesday 12 March and will stay open until 8 April 2025.

Disaster Recovery Allowance

This allowance is available to individuals who live or work in Tweed and other disaster declared areas and have lost some or all of their income due to the disaster.

This allowance offers up to 13 weeks of income support for eligible workers and sole traders

depending on their personal circumstances who have suffered a loss of income as a direct result of the event.

To be eligible for the Disaster Recovery Allowance, a person's income must have fallen below the average Australian weekly income as a result of the floods.

Applications opened on Tuesday 11 March. People can check their eligibility on the Services Australia website at:

[Natural disaster support \(Services Australia\)](http://Natural%20disaster%20support%20(Services%20Australia)).

The easiest way to claim is online through myGov.

Applicants will need to link their centrelink account. If people need help to claim, they can call the Australian Government Emergency Information Line on 180 22 66.

Disaster Relief Grants

These grants support those most in need and those least able to return their homes to a safe and habitable condition after a natural disaster such as low-income earners and where the damage is not covered by insurance.

For information and eligibility requirements, click here: [Disaster Relief Grants](http://Disaster%20Relief%20Grants) or visit:

nsw.gov.au/grants-and-funding/disaster-relief-grants

It's important to stay off beaches until further notice

Tropical Cyclone Alfred caused significant damage to Tweed's coastline, with serious dune erosion and hazards along beaches.

Residents and visitors are urged to stay off the beaches and out of waterways for at least a week after any significant rain.

Council's Environment and Sustainability Manager Jane Lofthouse said community safety remains the Council's top priority.

"This is the worst beach damage we've seen in years, and we have a major task ahead to restore the area," Ms Lofthouse said.

"Our teams are working hard to assess the damage and begin repairs, but in the meantime, it is critical that people stay away. Conditions remain unstable and unsafe.

"We are aware of significant coastal hazards, including large logs in the water, fallen trees, collapsed board and chain, damaged fencing and signage. These pose serious safety risks and should be avoided," she added.

For your safety, please:

- **Stay away from beaches and coastal areas.**

Conditions are still dangerous and beach erosion cliffs are highly unstable. These cliffs could collapse at any time, causing serious injury of death if someone were trapped and buried.

- **Stay off ocean break walls** - These structures can be unstable and pose significant risks when there is large swell.
- **Avoid swimming or wading in waterways** - Floodwaters can contain hidden dangers, debris, and contaminants.
- **Stay out of flood waters and sewer overflows** - Floodwaters are contaminated with many harmful substances, including deceased animals, fuel, chemicals, and pesticides, all of which can make you very ill.
- **Avoid touching or swimming in sea foam** - It can hide underwater rocks, making it difficult to spot hidden dangers.
- **Keep dogs away from the water.**

Visit the Tweed Emergency Dashboard to stay up to date with the latest news:

emergency.tweed.nsw.gov.au/services-facilities

Flood waters and your health - know the risks

Residents across the Tweed are being urged to take extra precautions if handling flood waters following recent adverse weather.

Dr Valerie Delpech, Regional Director of North Coast Population and Public Health, warned that flood waters could contain harmful substances, including raw sewage and chemicals, and should be avoided.

"If you are involved in clean-up efforts, wear protective gear such as boots, gloves, and eye protection, and wash your hands thoroughly afterwards," Dr Delpech advised.

"Even minor cuts can become infected, so clean and dress any wounds promptly."

Those relying on tank water should check for contamination and use alternative water sources until their supply is confirmed safe.

Food safety is another concern. Any food, including

frozen goods, that has come into contact with floodwaters should be discarded.

"If power is cut for more than four hours, food in fridges is unsafe. Freezers will keep food for around 24 hours if unopened," Dr Delpech said.

Other flood-related hazards include hidden dangers in homes, contaminated medicines, and potential electrical risks. Mould prevention is also critical - drying out flooded homes quickly can help reduce health risks.

For flood assistance, call the SES on 132 500. For medical advice, contact Healthdirect at 1800 022 222. For mental health support, call Lifeline at 13 11 14 or Kids Helpline at 1800 55 1800.

For more health and safety information, visit the NSW Health website at health.nsw.gov.au

Development proposal for public comment

The following Development Application has been received by the Tweed Shire Council and may be viewed on Council's DA Tracking site located at datracker.tweed.nsw.gov.au for a period of 28 days from Wednesday 12 March 2025 to Wednesday 9 April 2025.

The proposal is not designated development and the Tweed Shire Council is the consent authority.

Applicant	Location	Proposal	Application no.
Tweed Shire Council	Lot 2 DP 1114894; No. 11 Old Lismore Road, MURWILLUMBAH	emergency services facility (State Emergency Service)	DA25/0101

Any person may, during the period specified above, make a submission in writing to Council in relation to the Development Application. Where a submission is in the form of an objection, then the grounds of objection are required to be specified. Any person may, during the above period, make a written submission to the General Manager of Council. It should also be noted that Council has adopted a policy whereby, on request, any submission including identifying particulars will be made public. Council will give consideration to the "Public Interest" and requests for confidentiality by submitters in determining access to submission letters. However, the provisions of the *Government Information (Public Access) Act 2009 - GIPAA* may result in confidential submissions being released to an applicant.

Please Note- Requirements regarding Disclosure of Political Gifts and Donations

A disclosure is required to be made in a statement accompanying the relevant development or planning application by a person who makes the application. In addition, a person who makes a written submission either objecting to or supporting a relevant development or planning application must also make a disclosure if the person has made a reportable political donation.

Further information regarding Donations and Gift Disclosure are available on Councils' website tweed.nsw.gov.au/development-applications.

02 6670 2400

tsc@tweed.nsw.gov.au

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