



New state-of-the-art waste collection trucks are now hitting the streets of the Tweed marking the start of a new 10-year contract with Council and Chinderah-based company Solo Resource Recovery.

New trucks hit the road with environmental messages

Council kicked off its new 10-year waste collection and recycling contract with Solo Resource Recovery from 1 July with a new range of garbage collection trucks on the road.

Four new designs feature on the trucks which are now picking up bins across the Tweed, promoting the 'less to landfill' message. The trucks are a visually engaging representation of how Council aims to meet its Towards Zero Waste commitment, with the support of the community. Council's goal is to divert 70% of household waste from landfill by 2025 to reduce our impact on the environment.

Tenders for the waste contract were called in early 2021 with Council resolving at its meeting on 28 October 2021 to accept Solo's tender. This is the largest single contract Council manages and will continue until 2032.

Solo trucks currently collect around 118,000 bins every fortnight in the Tweed and part of the new contract includes recycling bulky

kerbside goods. The contract will also see Solo plant 5000 native trees in the Northern Rivers.

Council's Acting Director Sustainable Communities and Environment Stewart Brawley said he appreciated the long-standing partnership between Council and Solo which had grown and developed with the needs of the Tweed community.

"This year marks 90 years of service in the Tweed for Solo and during the upcoming 10-year contract period, we will celebrate 100 years of waste collection for the Tweed community by the Richards family," Mr Brawley said.

"We are now diverting more than 60% of waste from landfill as part of Council's Towards Zero Waste Strategy and we have set a goal to improve this to 70% over the next 3 years."

Visit tweed.nsw.gov.au/waste-recycling for advice on how to reduce your impact.

Volunteers in the Tweed come from near and far

It's a long way from Sheidow Park in South Australia to Murwillumbah but it's a journey which has been worth the effort for volunteer Helen Daly.

Ms Daly, who has been the Tweed Flood Recovery Centre manager for the past 2 weeks, responded to a call for volunteers by Resilience NSW and has been part of a series of rotations by people from out of the state to help.

Employed by the South Australian Housing Authority, Ms Daly is no stranger to disaster recovery relief having worked in a similar role after



Flood Recovery Centre volunteer manager Helen Daly from South Australia.

the bushfires that devastated that state in 2015 and Kangaroo Island in 2020.

Having never been to the Tweed before, Ms Daly said it was great to see how so many people from different parts of Australia had come together as a team to help flood-impacted people on the path to recovery.

"We have averaged about 70 clients per day over the period of time I have been here and our pop-up service at Kingscliff on 24 June saw 130 clients attend from the caravan parks around Chinderah," Ms Daly said.

"Since the centre opened in March we have had almost 4500 people come through.

"What we have found is the key focus for many clients is helping them understand what processes and avenues are available for them and how to access them.

"The clients we help are sincerely grateful for our assistance, especially when they realise that many of the people here are volunteers giving their time to support them."

Ms Daly said she had been impressed with how well Resilience NSW, Service NSW and Council had worked together in the recovery phase.

And after her brief but hectic stay on the Tweed, Ms Daly said she would like to return in the future to fully appreciate this part of the world in a more relaxed way.

The Flood Recovery Centre is located in the Canvas and Kettle Room at the Murwillumbah Civic and Cultural Centre. It operates on Tuesdays and Thursdays from 9 am to 4 pm until the end of July.

Tyalgum celebrates new public toilet and tennis court

To celebrate the opening of the Tyalgum's new public toilet and tennis court, a community day organised by local residents was held last month with kids' activities, music and a social game of tennis. The opening of the public toilet was commemorated with a toilet paper cutting ceremony.

For the project, Council partnered with the Tyalgum District Community Association Inc and the local community with the aim of providing an accessible and more welcoming look for Tyalgum Memorial Park. The project was listed as a high priority in Council's *Open Space Strategy 2019-2029* and the local community provided significant input. The design complements the charm and character of the town's heritage, featuring a pergola, gardens and stonewall.

The public toilet upgrade includes a new accessible toilet plus

one male and one female ambulant toilet, landscaping, seating and accessible pathways. It was funded through the Australian Government's Local Roads and Community Infrastructure Program costing \$170,000.

The tennis court upgrade included resurfacing of the court, fence repairs, seating, new tennis net and posts. This upgrade was jointly funded by Council and the NSW Government, both contributing \$11,284.

While construction was completed in September 2021, the opening was significantly delayed due to COVID-19 impacts and floods.

Visit yoursaytweed.com.au/openspace to find out more about Council's future projects as part of the *Open Space Strategy 2019-2029*.



Last week we each used

185L a day

as at 4 July 2022

Waste tip



Pet waste goes in the red bin

Pet waste from dogs and cats, including kitty litter needs to be wrapped and placed in your red lid landfill bin.



Keeping it out of the green organic bin means the compost created will remain a high quality product.

Use empty pet food bags for your pet waste and kitty litter and place in your red bin.

In brief ...

Cram's Farm boat ramp relocation

Council is temporarily relocating the Cram's Farm boat ramp on Monday 18 July to manage weeds in Clarrie Hall Dam.

Located 100 metres away, the temporary ramp will continue to provide boaters of electric or self-propelled boats with access to the dam.

Aquatic weeds remain an issue in the dam. Flood debris and soft ground conditions remain in low-lying areas. Please be cautious and stay on formed roads.

Visit tweed.nsw.gov.au/clarrie-hall-dam to find out more about the dam.

Upcoming portal outages

Council's ePayment and Property Services portal will be unavailable from 4 pm, Thursday 7 July to 9 am, Monday 11 July to allow Council to process this year's rate notices.

The portal will undergo another outage from 4 pm, Wednesday 13 July to 9 am, Monday 18 July, this time to enable a system upgrade.

During the outages, Council's customer contact centres at Murwillumbah and Tweed Heads will remain open during business hours to process payments and support application lodgements and enquiries.

Get your bin collection day calendar

Do you ever forget which bin goes out on which day? Or are you new to the area and looking for bin information?

There's no need to wait until your neighbor puts their bins out. You can download your own personal bin collection day calendar. Simply enter your address and download the calendar to see if it's red, yellow or green bin day.

The calendar is specific for your address and you can print and put it on your fridge so you'll never miss bin day again.

Visit tweed.nsw.gov.au/bin-collection-days to get yours today.

Want to be in a band?

An exciting new opportunity is coming to the Tweed for young people who are interested in music and want to be part of a band.

Youth Music Venture (YMV) is a volunteer organisation that has been operating on the Gold Coast since 2009. Now it is coming to the Tweed, introducing its program to young people aged between 11 and 17 years of age.

Council is partnering with Seagulls for the inaugural free program which starts on audition day, Thursday 21 July at Seagulls Tweed Heads West, starting at 4:30 pm.

Participants undergo 8 weeks of rehearsals, once a week, mentored by professional musicians and then the bands will perform in a live concert at Seagulls on Sunday 11 September.

To participate or to register visit youthmusicventure.com.au or call Founder of YMV Ian Grace on 0424 143 140.



An exciting music program aimed at providing young people in the Tweed with the chance to play in a band has been launched by Youth Music Venture in partnership with Council and Seagulls club.



Your Tweed flood recovery update – 6 July 2022

Flood Recovery Coordinator appointed

Chris Bond has been appointed Tweed Flood Recovery Coordinator who will be the primary contact with regard to Council's disaster recovery response to the February 2022 severe weather/flood event.

Mr Bond will be based in Murwillumbah and will be responsible for the development and implementation of the local Recovery Action Plan, coordination of Council's Local Recovery Committee, recovery centres and communications with the Regional Recovery Committee.

He will interact with community resilience networks and lead, coordinate and implement effective community disaster recovery initiatives that in turn increase community capacity to better prepare and respond to future disaster events.

Scenic Drive

Australian Marine and Civic (AMC), the contractor responsible for the Scenic Drive repair works, has confirmed the pedestrian access through the site will generally remain open during the reconstruction works. Council requested this information based on requests from the community.

However there may be periods where access is restricted due to hazardous or very noisy work.

These restrictions will be kept to a minimum and timed to cause minimum disruption to the community. Early notice will be given to the community regarding these restricted times.

AMC employs their own staff directly and own the majority of specialist plant and equipment so delays are not expected.

They have indicated they are available to commence onsite as soon as design development allows.

Visit tweed.nsw.gov.au/flood-recovery-works for more information on these and other repairs.

Tyalgum: Limpinwood Road

Test drilling at Limpinwood Road, adjacent to Charbray Place, is scheduled for Wednesday 6 July 2022, weather permitting.

Work is planned to be undertaken behind the existing barricades so impact on the community and traffic will be minor.

This drilling will provide data to inform the Stage 2 geotechnical report, which will be issued to tenderers for design and construction of the repairs.

Beltana Drive

Beltana Drive loop road is now closed either side of the landslip.

Council has advised bus companies of this and arrangement have been made for school buses.

Reserve Creek Road

Test drilling on Reserve Creek Road is expected to be carried out following the test drilling on Tyalgum and Limpinwood roads. This work is expected to commence around 11 July 2022.

The drilling will provide data to inform the Stage 2 geotechnical report, which will be issued to tenderers for design and construction of the repairs.

Flood repairs on-ground progress

Council crews have been busy undertaking the following works:

- Balfours Road – remediation works have commenced.
- Tweed Valley Way – clearing of vegetation completed.
- Uriliup Road – cleaning up landslip material, vegetation removal, pavement repairs and culvert cleaning.
- Tomewin Road – pavement repairs and bitumen sealing. The subgrade is complete and sealing is anticipated in 2 weeks.
- Booka Road – pavement repairs and bitumen sealing is 90% completed.
- Zara and Limpinwood roads – heavy patching is continuing. 800 tonnes of heavy patching or 2,000m² has been completed to date.
- Tyalgum Road – repairs to the road layers are nearing completion with the last step – a 2 coat bitumen seal – being planned for later this week (weather permitting).
- Byrill Creek, Rolands Creek and Stokers roads – pavement repairs and bitumen sealing, vegetation removal and silt removal.
- Commissioners Creek Road – clearing slips.
- Geles Road – pavement repairs.
- McAuleys Road – pavement repairs.

Visit tweed.nsw.gov.au/flood-recovery-works for more information on these and other repairs.

Expression of interest (EOI) – road slip repairs

The EOI closed last Friday 1 July 2022 with considerable interest shown by a very busy market – 15 submissions were received.

Council staff are busy evaluating the submissions to enable the panel of specialist contractors to be developed.

The panel will then be able to tender on multiple packages as works are defined (for example following stage 2 geotechnical investigation reports).

Hickory Way, Hazlebrook and Balfours roads

The current single-lane arrangement will remain. We will continue to monitor conditions along these roads.

A second more detailed assessment is expected in early October 2022.

Smiths Creek, Palmvale, Road Mountain, Nimbin and Stokers roads and Richards Deviation

Stage 2 geotechnical test drilling has been commissioned for a number of sites (where there have been slips) on these roads.

Additional bus services for Bilambil Heights

Commuters in Bilambil Heights are being provided increased connections to work and home with Surfside Buslines for peak hour services on the 611 route.

The morning service will operate from Simpson Drive before Peninsula Drive and will complement the existing 611 route that operates daily from 9:20 am and 1:45 pm.

Visit transportnsw.info/routes/details/north-coast-network/611/72611 for timetable information.

Playgrounds and sportsfields status

A number of the Tweed's playgrounds and sports fields remain closed and several have reduced facilities due to the impact of this year's floods.

The full list can be found at tweed.nsw.gov.au/find-park

Flood Recovery Centre

The main Tweed Flood Recovery Centre, run by Resilience NSW, has relocated to the Canvas and Kettle venue at the Murwillumbah Civic Centre.

It will operate on Tuesdays and Thursdays from 9 am to 4 pm until the end of July.

State infrastructure grants available

Local organisations in Tweed are encouraged to apply for funding to support local community projects thanks to the NSW Government's Clubgrants program.

Member for Tweed, Geoff Provest said Clubgrants allow local community groups to build or upgrade community facilities with the first round of funding for 2022/23 now open and applications accepted until 18 July, 2022.

Flood affected communities will be prioritised in funding decisions for this round, in line with priorities for disaster affected communities.

Mr Provest said \$12.5 million is available this year for new or upgraded facilities across sport and recreation, arts and culture, disaster readiness and community infrastructure.

Infrastructure grants can fund construction, alteration, renovation, completion and fit-out of buildings and community infrastructure.

To find out more information or to apply, please visit nsw.gov.au/grants-and-funding/clubgrants-infrastructure

Our 10 year plan for the Tweed

Community Strategic Plan 2022 – 2032

Community vision

The Tweed will be recognised for its desirable lifestyle, strong community, unique character and environment and the opportunities its residents enjoy.



Protecting



1. We want a healthy natural environment

Goal 1.1

Take action as caretakers for our internationally significant environment to pass onto our next generation.

Goal 1.2

Work together to reduce our impact on the natural environment and adapt to climate change for a sustainable future.

Living



2. We want to be safe at home and in the community with reliable essential services and infrastructure

Goal 2.1

Provide safe, sustainable and affordable water supply and wastewater services as the foundations of a healthy community.

Goal 2.2

Deliver a safe and connected local road and active transport network that can accommodate increased traffic as our shire grows and connects people, places and businesses to each other.

Goal 2.3

Make sure the places we live, work and visit are safe to protect our quality of life.

Goal 2.4

Work together with others to prepare for, mitigate and build resilience to both natural disasters and the impacts of climate change.

Thriving



3. We want the Tweed's people and places to thrive

Goal 3.1

Support our community to be inclusive and care for each other to create stronger community bonds and support for those in need.

Goal 3.2

Provide our community with opportunities to be active and healthy.

Goal 3.3

Build a vibrant community to be a great place to live and visit.

Goal 3.4

Support our local economy to thrive and generate sustainable economic opportunities to support our long term future.

Growing



4. We want to work together to plan for the future so the Tweed grows and evolves in a sustainable way

Goal 4.1

Plan ahead so the Tweed is ready for the future.

Goal 4.2

Join with the community to make the Tweed better tomorrow than it is today.

Goal 4.3

Support Council services, programs and operations to be effective and transparent.

How we'll achieve these goals

Tweed Delivery Program and Operational Plan describes the projects and programs that will be priorities for the current council term and detailed actions for the next 12 months.

Annual Budget describes how we will allocate the funds to deliver those actions each financial year.

Track how we're doing

Follow our progress in delivering these projects and programs every 3 months (**Quarterly Performance Review**) and annually (**Annual Report**).

State of the Shire Report summarises our achievements at the end of council term.

Learn more



tweed.nsw.gov.au/planning-reporting-to-community

Replace your washing machine to save water and dollars

If you live in social housing, consider applying for a NSW Government grant to buy a water and energy efficient washing machine.

You could end up paying as little as \$150 for a machine that could save you \$270 a year on water, energy and detergent bills. A water efficient machine typically saves about 25,000 litres of water a year.

Water is a precious resource. One of these machines will help you achieve Council's water use target. Right now, everyone in the Tweed should be using just 160 litres of water per person a day.

Visit water.dpie.nsw.gov.au/plans-and-programs/water-efficiency/washing-machine-replacement-trial to apply for the grant. Be quick! Applications close 30 September 2022, unless all machines are allocated before then.



A water and energy efficient washing machine could save you \$270 a year.



Have your say

Add your voice to decision making in the Tweed

Draft Councillor and Staff Interaction Policy

On exhibition from 6 July to 16 August 2022

You're invited to comment on the draft *Councillor and Staff Interaction Policy* that provides direction on interactions between Councillors and staff to assist them to carry out their day-to-day duties professionally, ethically and respectfully.

Have your say

We want to hear from you.

Visit yoursaytweed.com.au/councillor-and-staff-interaction-policy to learn more and make a submission.

Draft Clarrie Hall Dam Water Release Policy

On exhibition from 6 July to 16 August 2022

Due to its design and purpose, Clarrie Hall Dam will not be operated to release water ahead of rainfall events to provide any form of storage capacity for flood mitigation purposes. This policy seeks to clarify and formalise Council's operational practices in relation to water releases from Clarrie Hall Dam.

Have your say

Help us to make sure it is clear and easy to understand.

Visit yoursaytweed.com.au/draft-clarrie-hall-dam-water-release-policy to learn more and make a submission.

Council confidentiality policy: On request, any submission including identifying particulars will be made public. Council will give consideration to the 'Public Interest' and requests for confidentiality however, the *Government Information (Public Access) Act 2009* may require confidential submissions to be released to an applicant.

Help us make decisions with you
Register at yoursaytweed.com.au

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Community vision steers Council plan for next decade

Council has adopted a 10-year Community Strategic Plan for the Tweed, which came into effect from 1 July 2022.

The plan guides all other Council strategies and plans and sets out the community's vision and goals for the Tweed's long-term future.

There are 4 streams in the plan that reflect the community's priorities. The 'Living' stream includes goals such as deliver a safe and connected local road and transport network that can accommodate increased traffic as the Tweed grows and connects people, places and businesses to each other.

Other streams include 'Protecting' which focuses on preserving our natural environment, 'Thriving' which seeks to ensure the Tweed's people and places thrive, and the 'Growing' stream which describes our ambition to work together to plan for the future so the Tweed grows in a sustainable way.

Despite delays due to the COVID-19 pandemic and 2 major flood events, the community was highly engaged in drafting the plan. A statistically representative survey of 422 local residents was conducted and almost 1,000 people visited Council's online engagement website, Your Say Tweed, to view the draft planning documents.

More than 60 local people including representatives from resident and ratepayer groups, business chambers, industry associations and environmental groups joined in a series of Community Conversations to provide feedback on the draft plan.

Visit tweed.nsw.gov.au/planning-reporting-to-community to view the Community Strategic Plan. Check the summary on the previous page.



Council's new Community Strategic Plan will steer the Tweed forward over the next 10 years.

Development Application determinations

Notification of Development Application Determinations for the purposes of Section 4.59 of the *Environmental Planning and Assessment Act 1979* (as amended).

Application details

Approved

DA21/0852 – Alterations and additions to an attached dual occupancy including roof over existing deck, new laundry, conversion of carport to garage and use of existing constructed works
Lot 13 DP 28471, No. 36 Walter Crescent, **Banora Point**

DA22/0165 – Partially out of ground swimming pool and deck extension
Lot 14 DP 1136341, No. 7 Belah Court, **Banora Point**

DA22/0172 – Alterations and additions to existing dwelling including carport and verandah roof
Lot 7 NPP 285042, Unit 5/No. 40 Martinelli Avenue, **Banora Point**

DA22/0306 – Patio roof
Lot 16 DP 812816, No. 8 Brushbox Court, **Bogangar**

DA20/1021 – Demolition of existing structures, two storey dwelling with attached garage, in-ground swimming pool and front fence
Lot 50 DP 1027531, Lot 51 DP 1027531, No. 11 Beason Court, **Casuarina**

DA22/0100 – Swimming pool
Lot 177 DP 1201995, No. 5 Liriope Street, **Casuarina**

DA21/0889 – Dwelling and carport and pool
Lot 11 DP 773969, No. 673 Clothiers Creek Road, **Clothiers Creek**

DA20/0289 – 22 lot subdivision
Lot 1 DP 828298, Lot 2 DP 828298, Crescent Street, **Cudgen**

DA22/0181 – Roofed patio and retaining wall
Lot 20 DP 809316, No. 2 Amarillo Drive, **Dunbible**

DA22/0184 – Carport extension
Lot 30 DP 1119104, No. 6 Auro Court, **Murwillumbah**

DA22/0277 – In-ground swimming pool
Lot 200 DP 1195219, No. 35 Riverbend Way, **Murwillumbah**

DA22/0305 – In-ground swimming pool
Lot 26 DP 1133087, No. 23 Oakbank Terrace, **Murwillumbah**

DA22/0224 – Alterations and additions to existing dwelling including carport and in-ground swimming pool
Lot 1220 DP 1118282, No. 56 Lennox Circuit, **Pottsville**

DA22/0240 – In-ground swimming pool
Lot 62 DP 864094, No. 6 Muskheart Circuit, **Pottsville**

DA22/0077 – Dwelling
Lot 3 DP 589047, Smiths Creek Road, **Smiths Creek**

DA21/0197 – Vehicle sales or hire premises and ancillary vehicle repair station and signage
Lot 15 DP 551311, No. 6–8 Mayfield Street, **South Murwillumbah**

DA21/0652 – Change of use to a specialised retail premises and office, including signage
Lot 3 DP 1105863, No. 63 Tweed Valley Way, **South Murwillumbah**

DA21/0987 – Shed
Lot 9 Section 3 DP 9025, No. 179 Kennedy Drive, **Tweed Heads West**

DA22/0286 – Patio
Lot 3 DP 29193, No. 71 Sunset Boulevard, **Tweed Heads West**

The above development determinations are available for public inspection free of charge at the Planning and Regulation Division, Murwillumbah Civic Centre, during ordinary office hours or viewed on Council's DA Tracking site located at datracker.tweed.nsw.gov.au

Extraordinary Council Meeting agenda – Thursday 7 July 2022

The Extraordinary Council Meeting agenda for Thursday 7 July 2022 is available on Council's website at tweed.nsw.gov.au/council-meetings. The meeting will be held at the Council Chambers, Murwillumbah Civic & Cultural Centre, Tumbulgum Road, Murwillumbah commencing at 3 pm.

Agenda

Reports for consideration

Orders of the day

6.1 Start times for Public Forum, Planning Committee and Council Meetings

Reports from the General Manager

8.1 Tweed Tourism Company (DR Tourism Pty Ltd) – March 2022 Quarterly Report

Reports from Director Planning and Regulation

9.1 Compliance Matter – Site 11 at Lot 105 DP 755701 No. 16 Anne Lane, Chinderah – Tweed Shores – Chinderah Lake Caravan Park
9.2 Compliance Matter – Site 12 at Lot 105 DP 755701 No. 16 Anne Lane, Chinderah – Tweed Shores – Chinderah Lake Caravan Park
9.3 Development Application DA21/0995 for alterations and additions to Victory Group vehicle dealership including demolition, expansion of Ford showroom, service office and combined service workshop, expansion of MG/LDV/Isuzu showroom, new service office, new service drive through, car park reconfiguration and lot

consolidation at Lot 4 DP 30841 No. 10 Minjungbal Drive, Tweed Heads South; Lot 3 DP 30841 No. 12 Minjungbal Drive, Tweed Heads South; Lot 43 DP 205850 No. 5 Megan Street, Tweed Heads South; Lot 1 DP 810555 No. 8–10 Cooloon Crescent, Tweed Heads South

9.4 Development Application DA21/0830 for a 2 lot subdivision at Lot 30 DP 1092500 No. 6 Sunnycrest Drive, Terranora
9.5 Council Submission to the Department of Planning and Environment (DPE) on Modification Application MP06_0318 MOD_9 seeking to amend the Kings Forest Development Code
9.6 Planning Proposal PP20/0003 for land at Lot 1 DP 1032820 Scenic Drive, Bilambil Heights (known as No. 1 Walmsleys Road)

Reports from the Director Engineering

10.1 Contribution Credit Deeds of Agreement with Gales – Kingscliff

Reports from the Director Corporate Services

11.1 Making the Rate 2022/2023
11.2 Renaming of the Tweed Shire Australia Day Awards

At its meeting on 18 March 2021 Council resolved to resume public attendance for Public Forums in line with the meeting room COVID-safe Plan and a Council Public Forum is for speakers on agenda items being considered will be held at 2 pm prior to the meeting.

The agenda for the meeting, which may also include any late or supplementary reports, will be updated prior to the date of the meeting and is available on Council's website at tweed.nsw.gov.au/council-meetings

It should be noted that confidential items are considered in closed session, which excludes media and public. Also, the minutes of this meeting will be available as soon as practical following the meeting and are unconfirmed until they are formally adopted at the next Council meeting.

Please be aware that this meeting is webcast and will be available on Council's website following the meeting.