

Water Supply and Sewerage

PERFORMANCE MONITORING REPORT 2004/2005

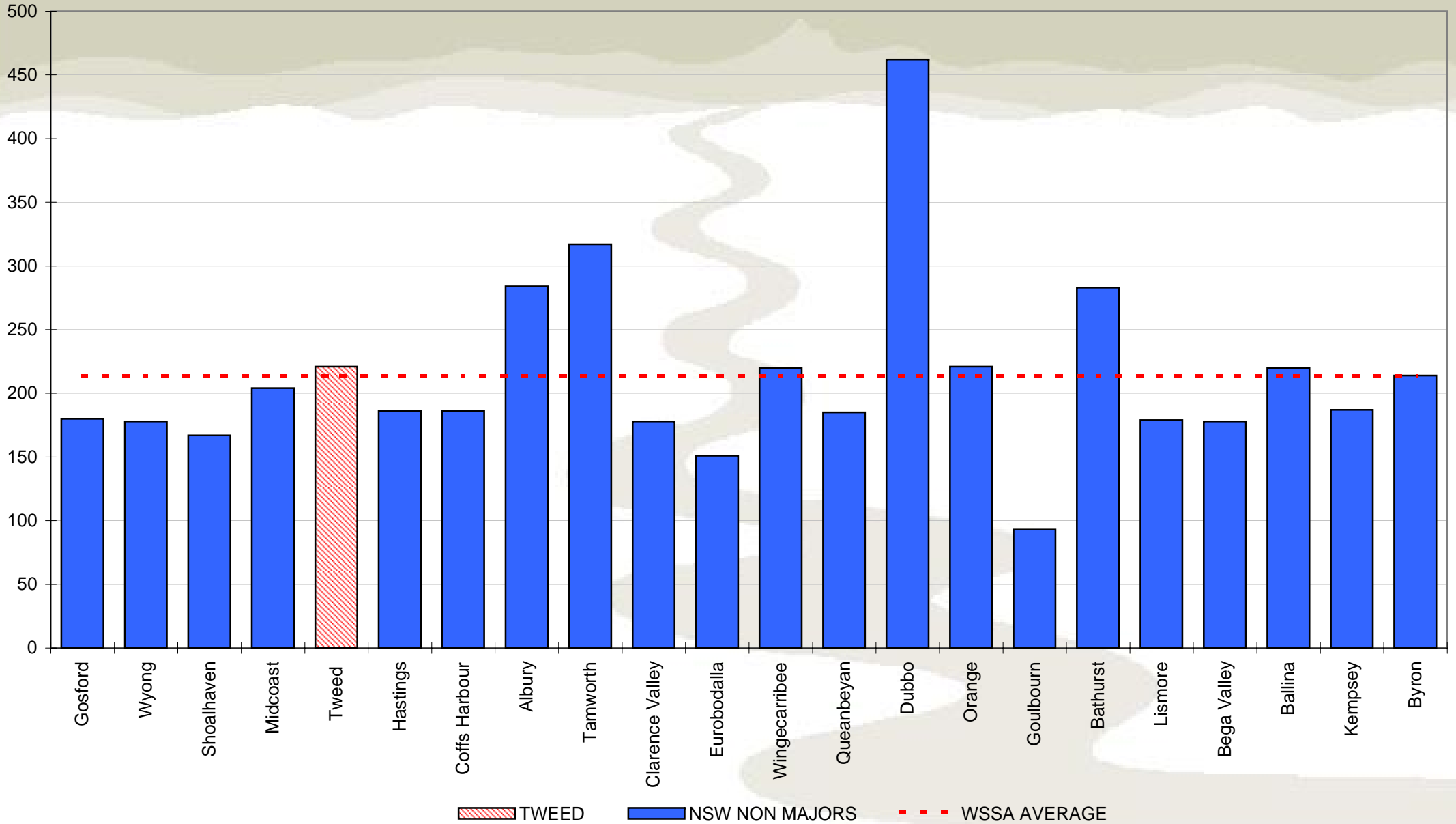
(Incorporating comparisons with NSW Non Major Utilities)



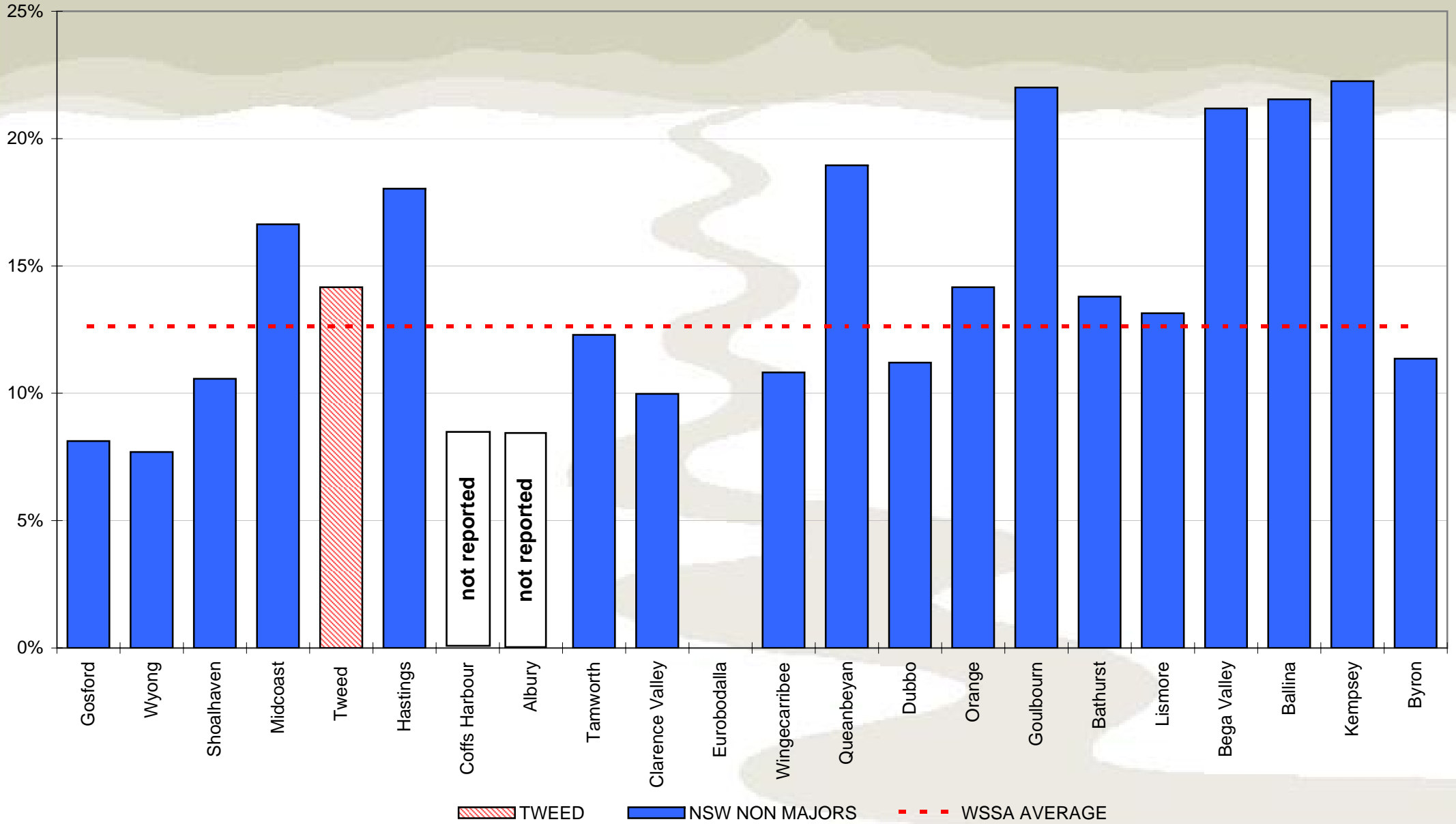
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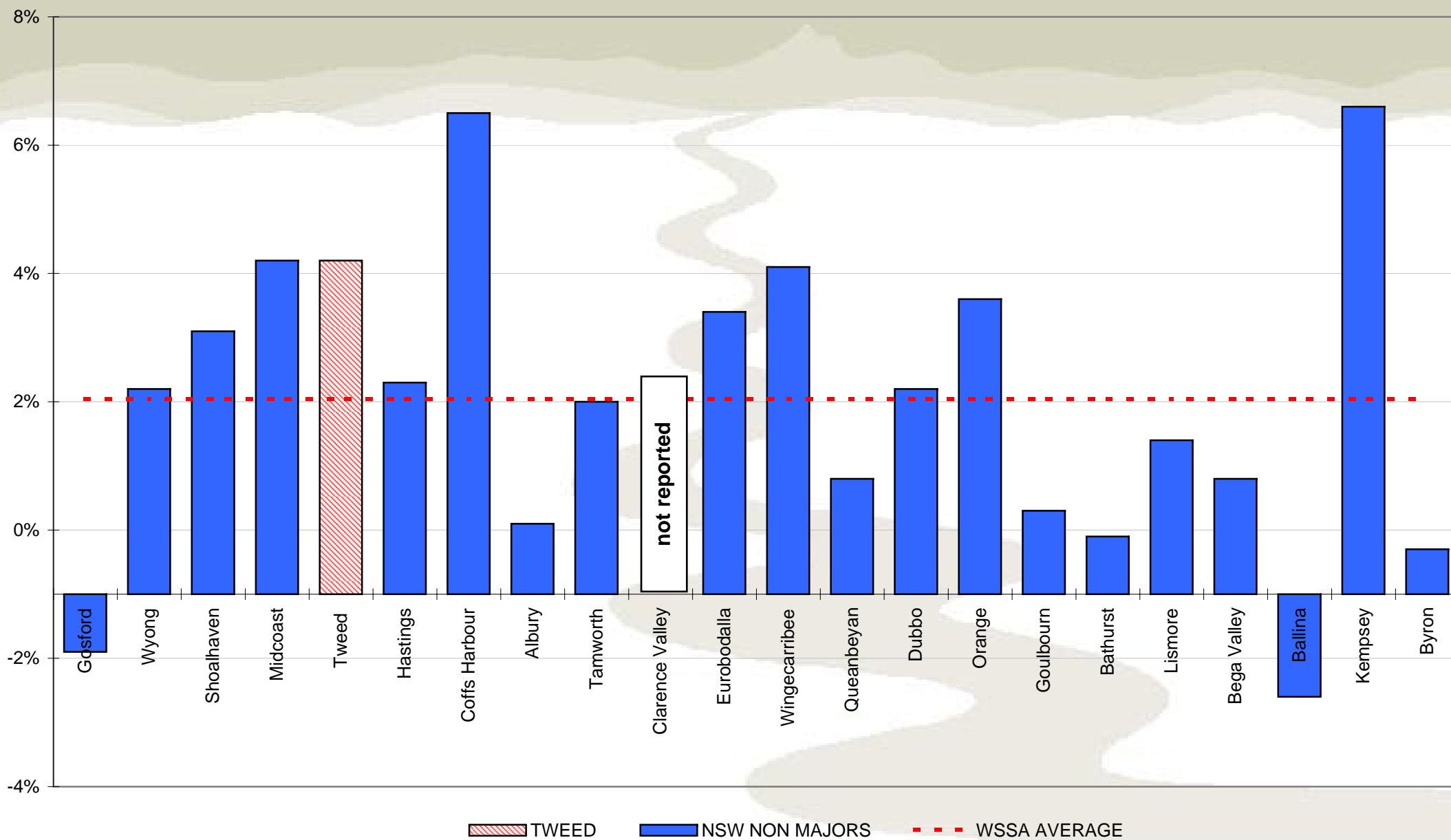
1 Average Residential Consumption kL/property 2004/2005



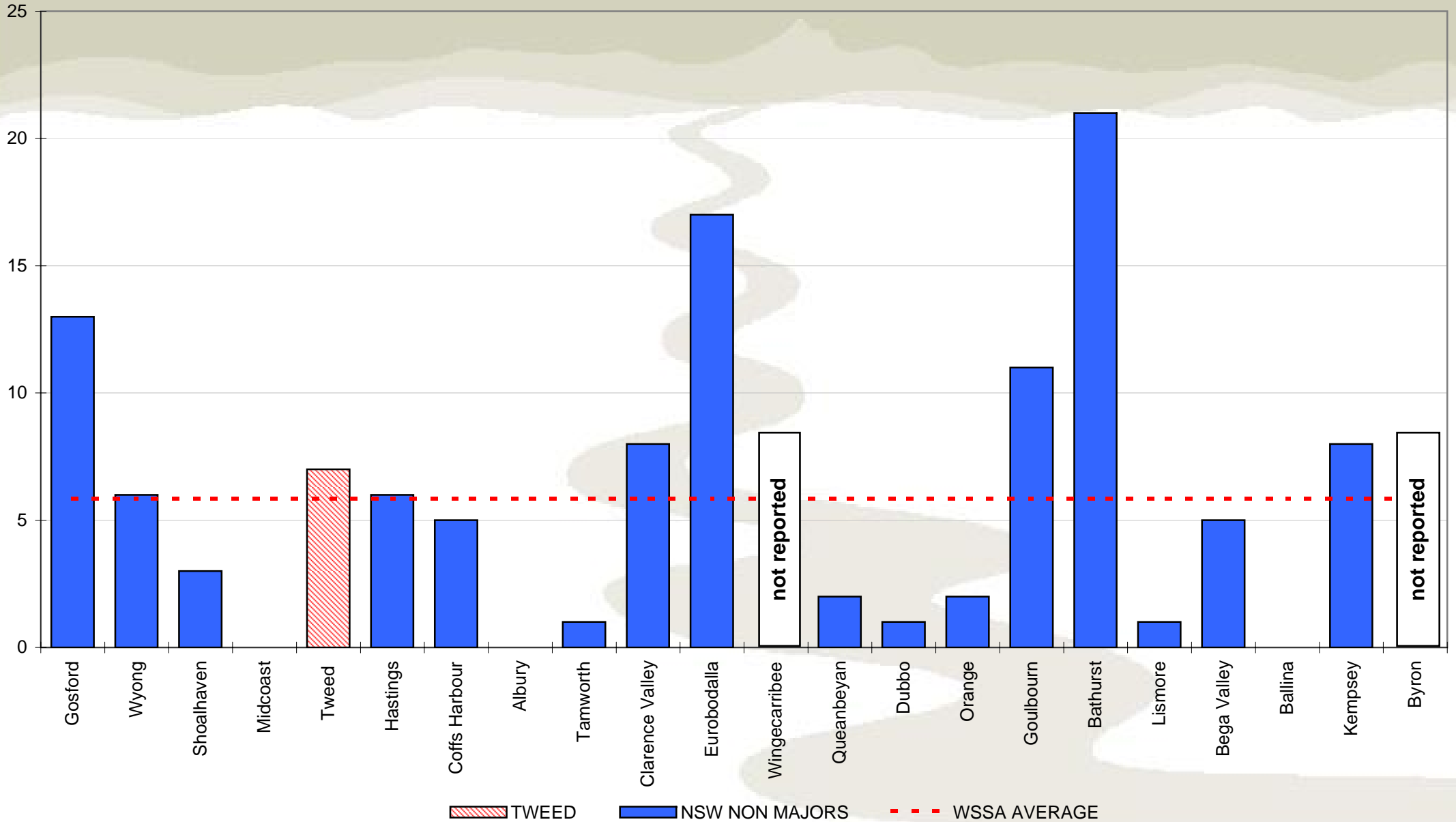
2 Unaccounted for Water (%) 2004/2005



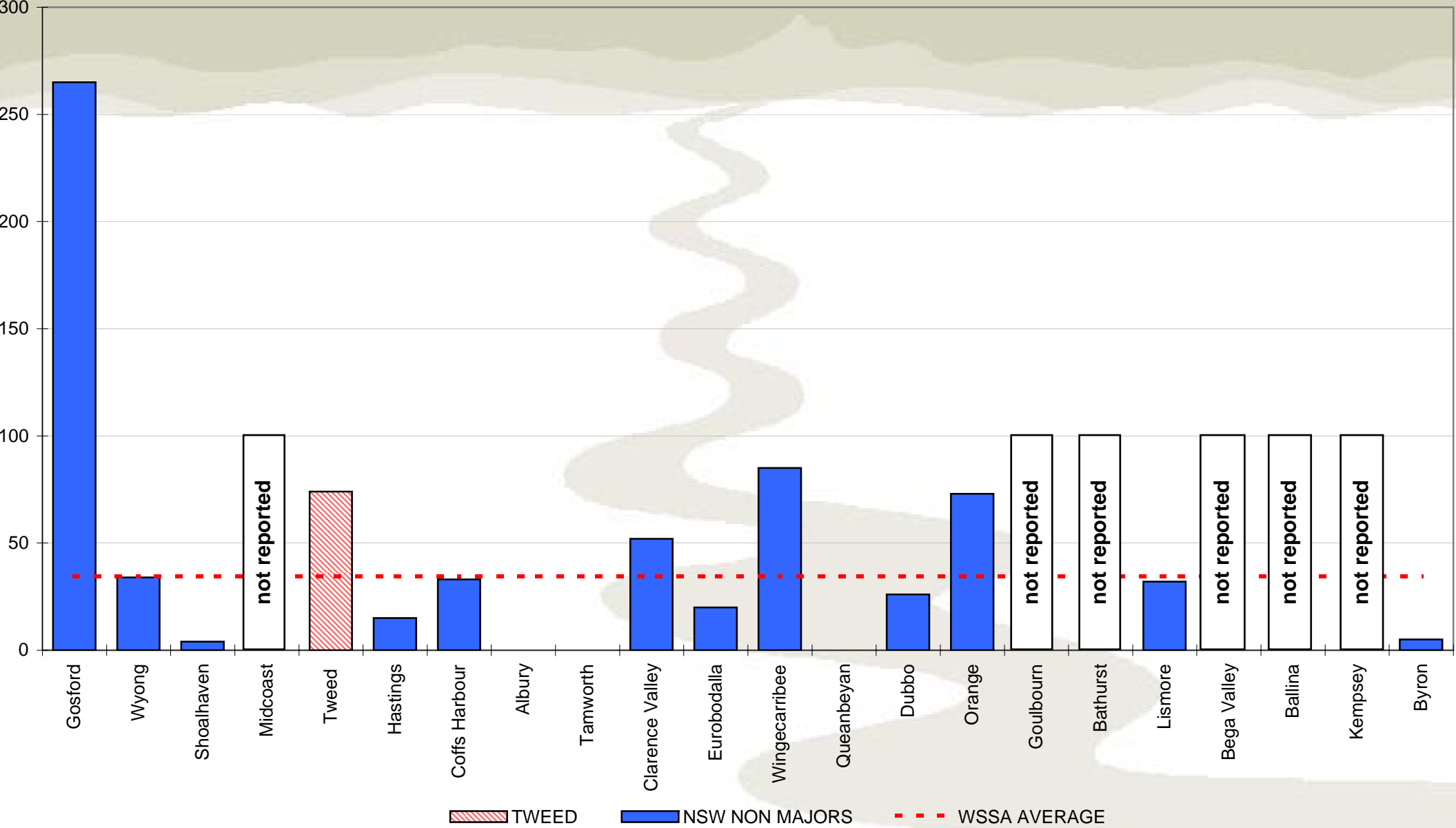
3 Water - Economic Real Rate of Return (%) 2004/2005



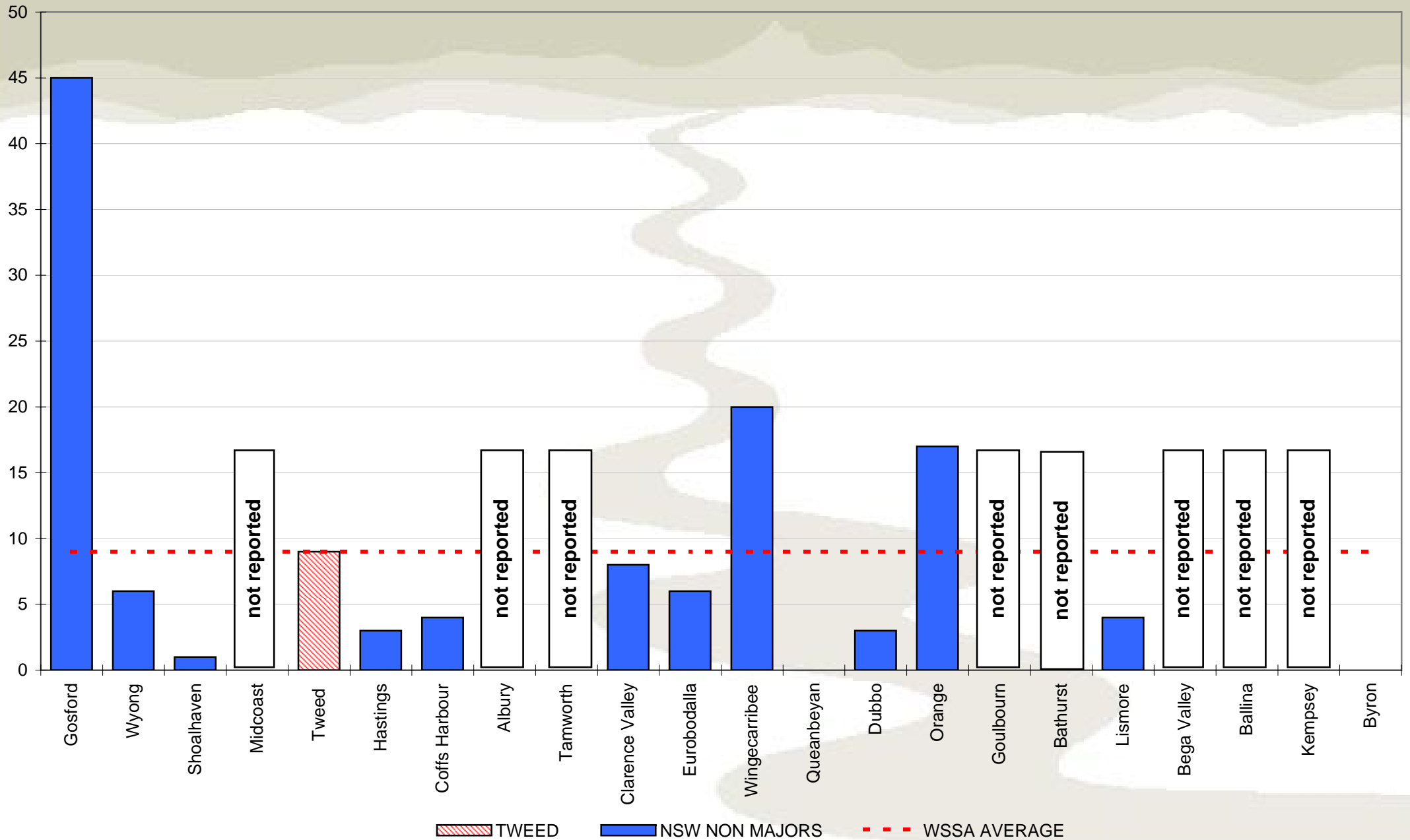
4 Water Quality Complaints (per 1,000 properties) 2004/2005



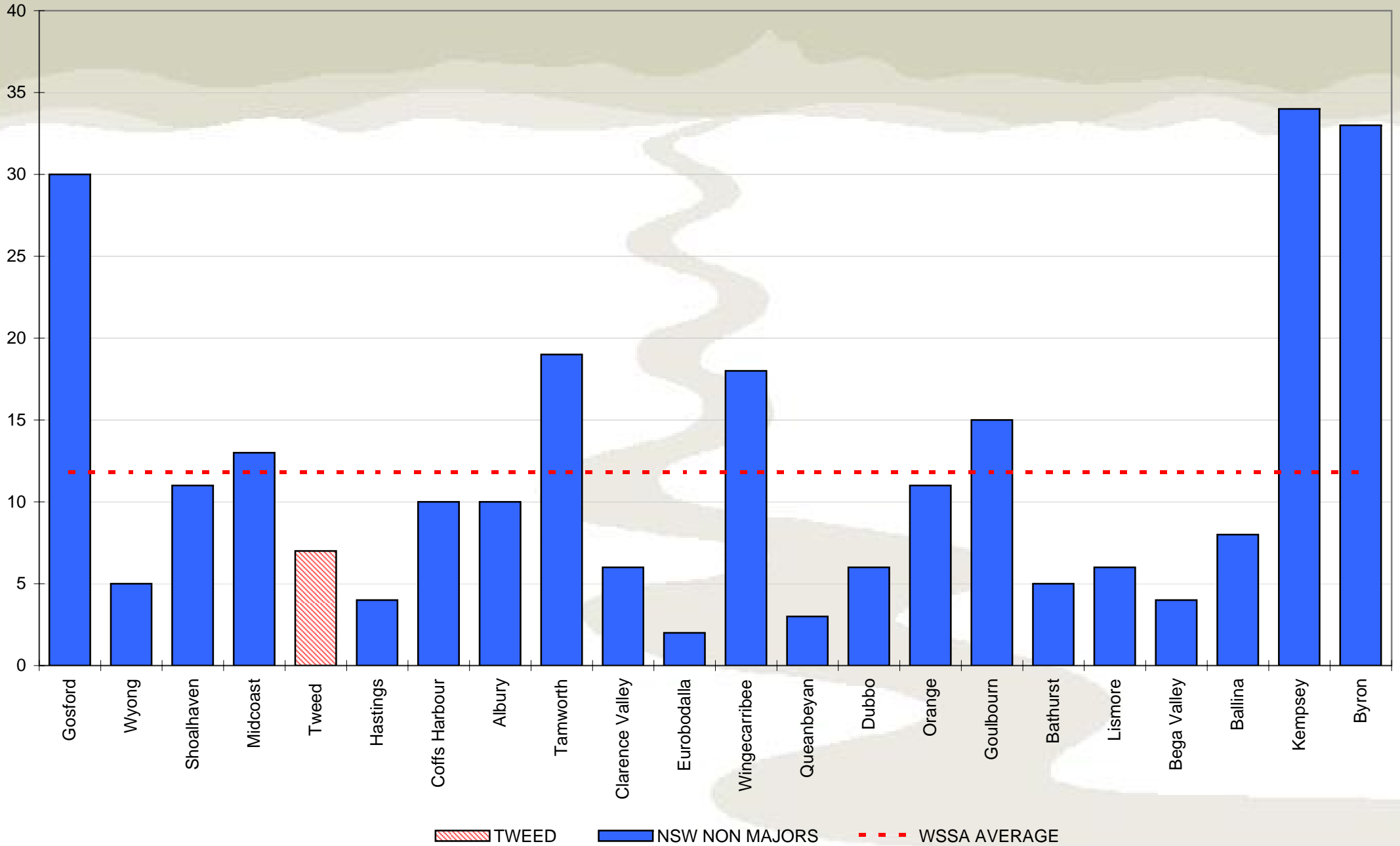
5 Water Customer Interruption Frequency (per 1,000 properties) 2004/2005



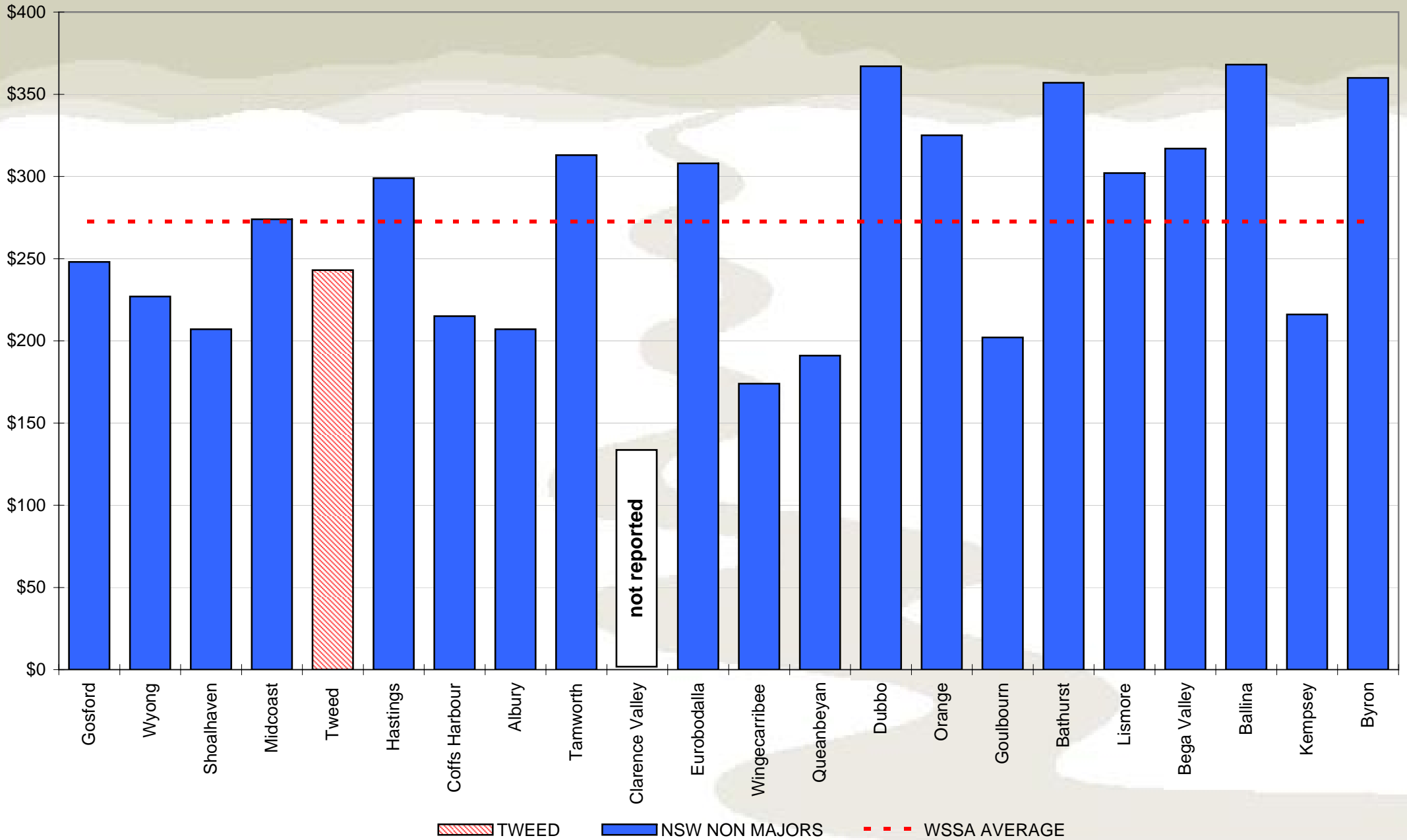
6 Water Average Customer Outage Time (mins)/Connected Property 2004/2005



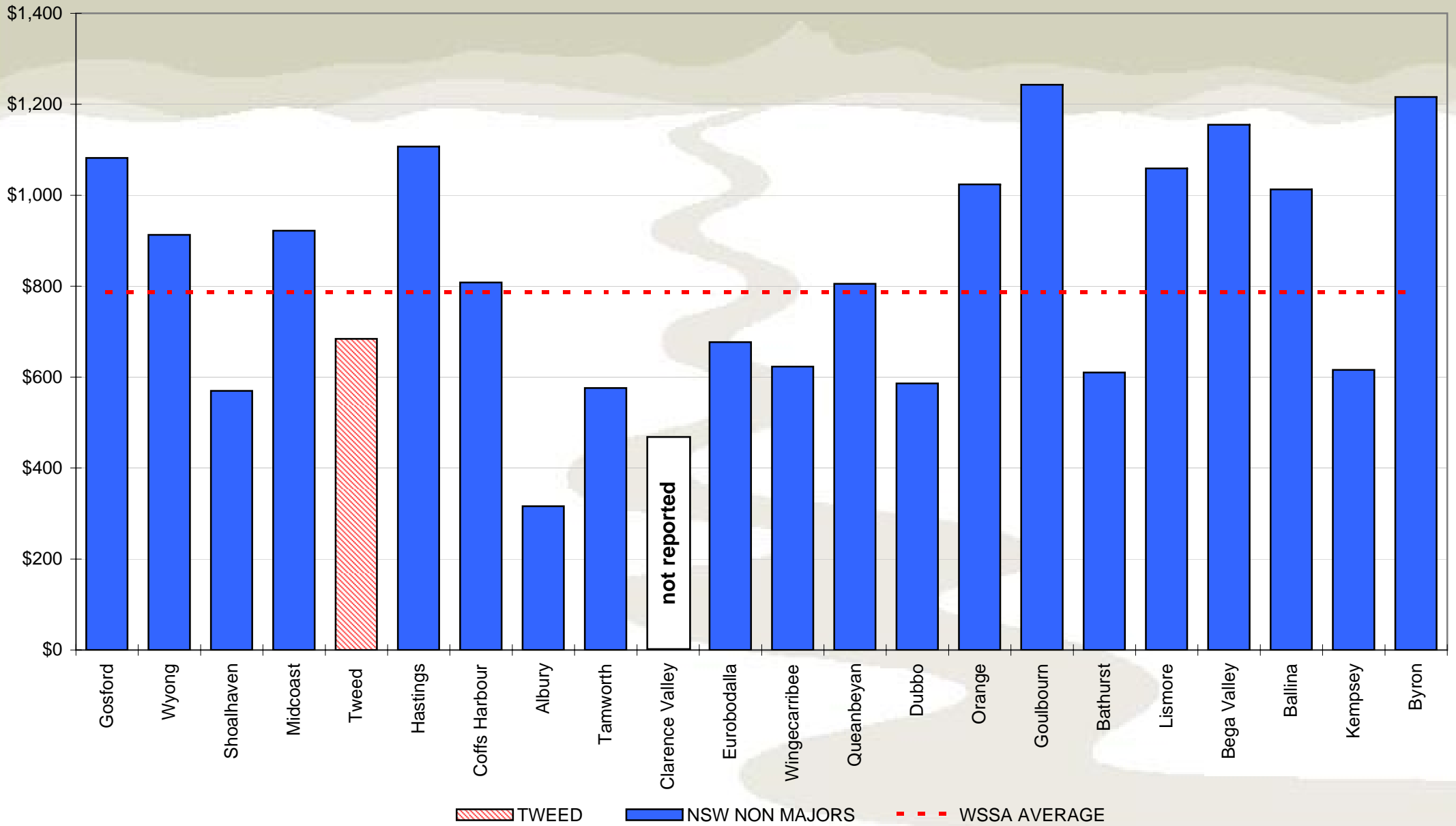
7 Water - Number of Breaks (Per 100km Main) 2004/2005



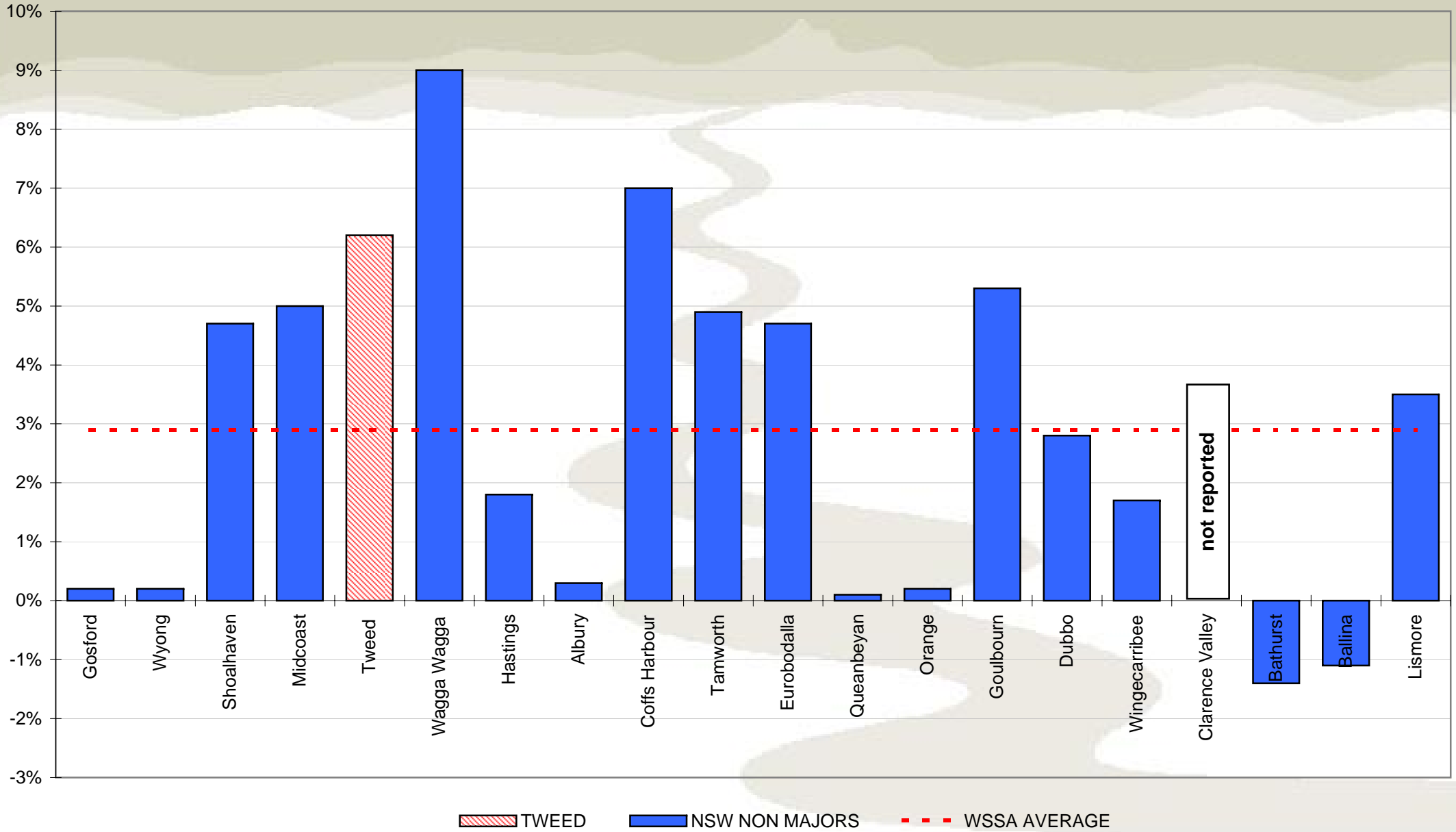
8 Water Operating Costs (\$1/Property) 2004/2005



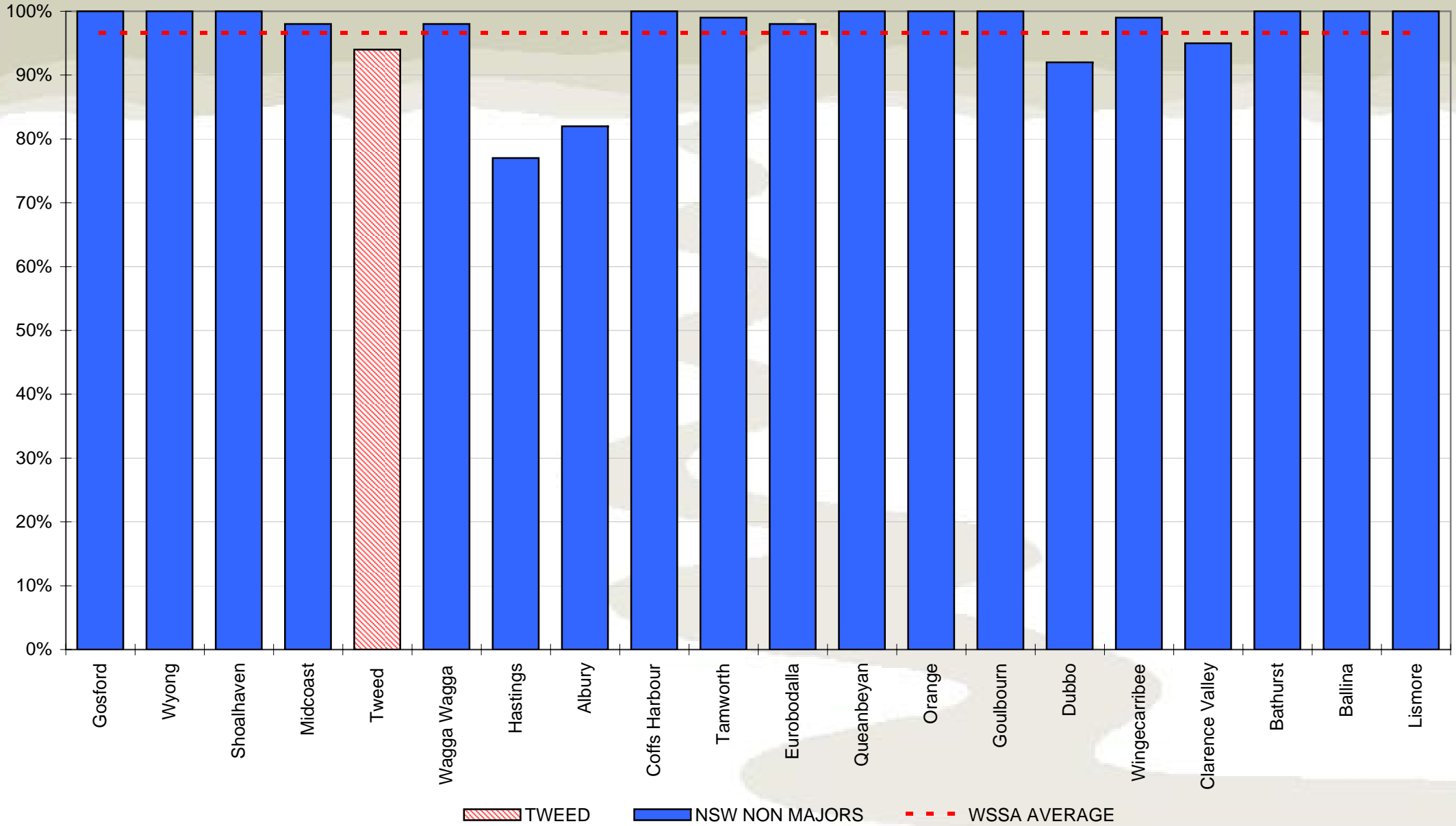
9 Water Operating Costs (\$1/ML) 2004/2005



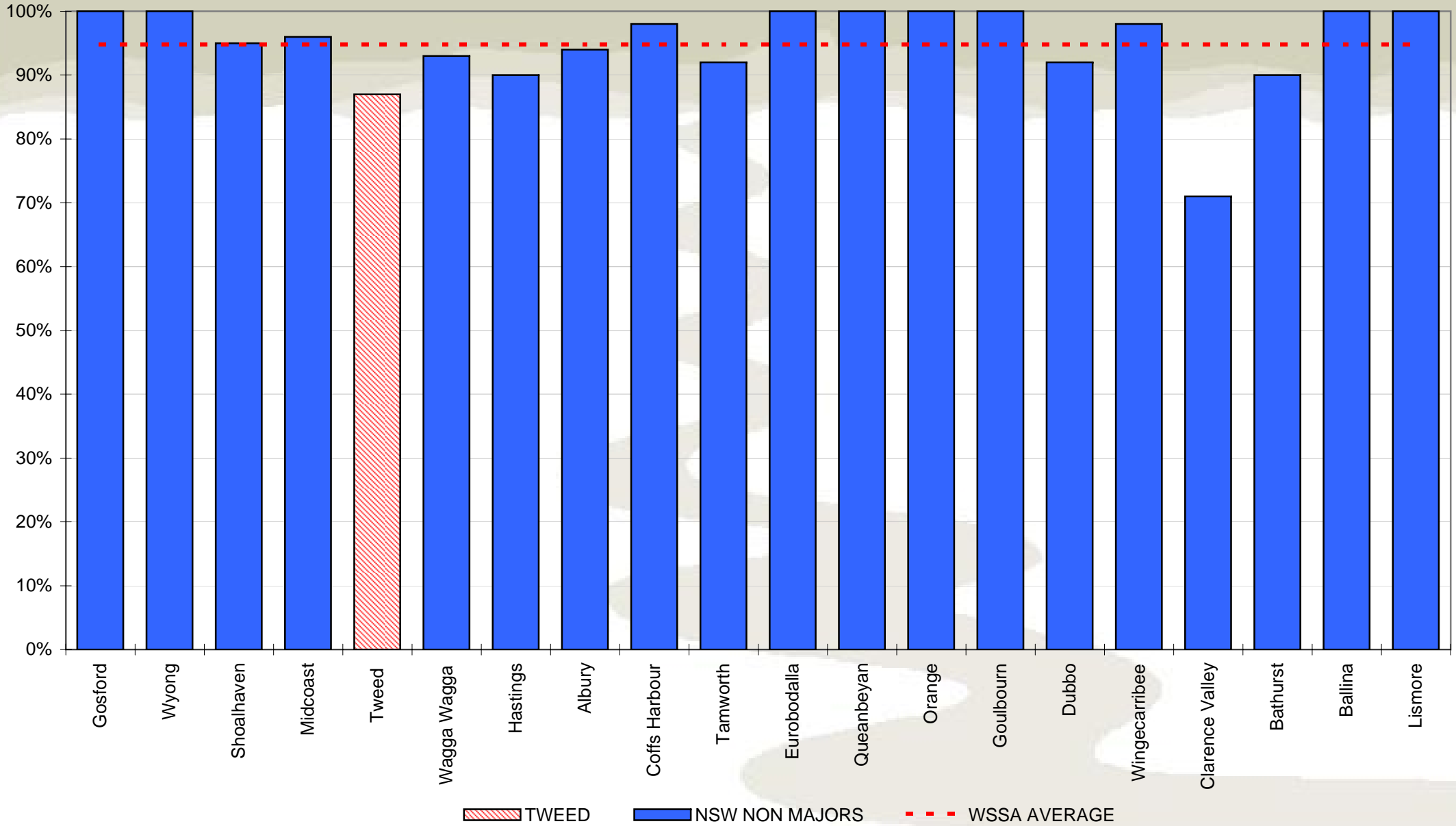
10 Sewer - Economic Real Rate of Return (%) 2004/2005



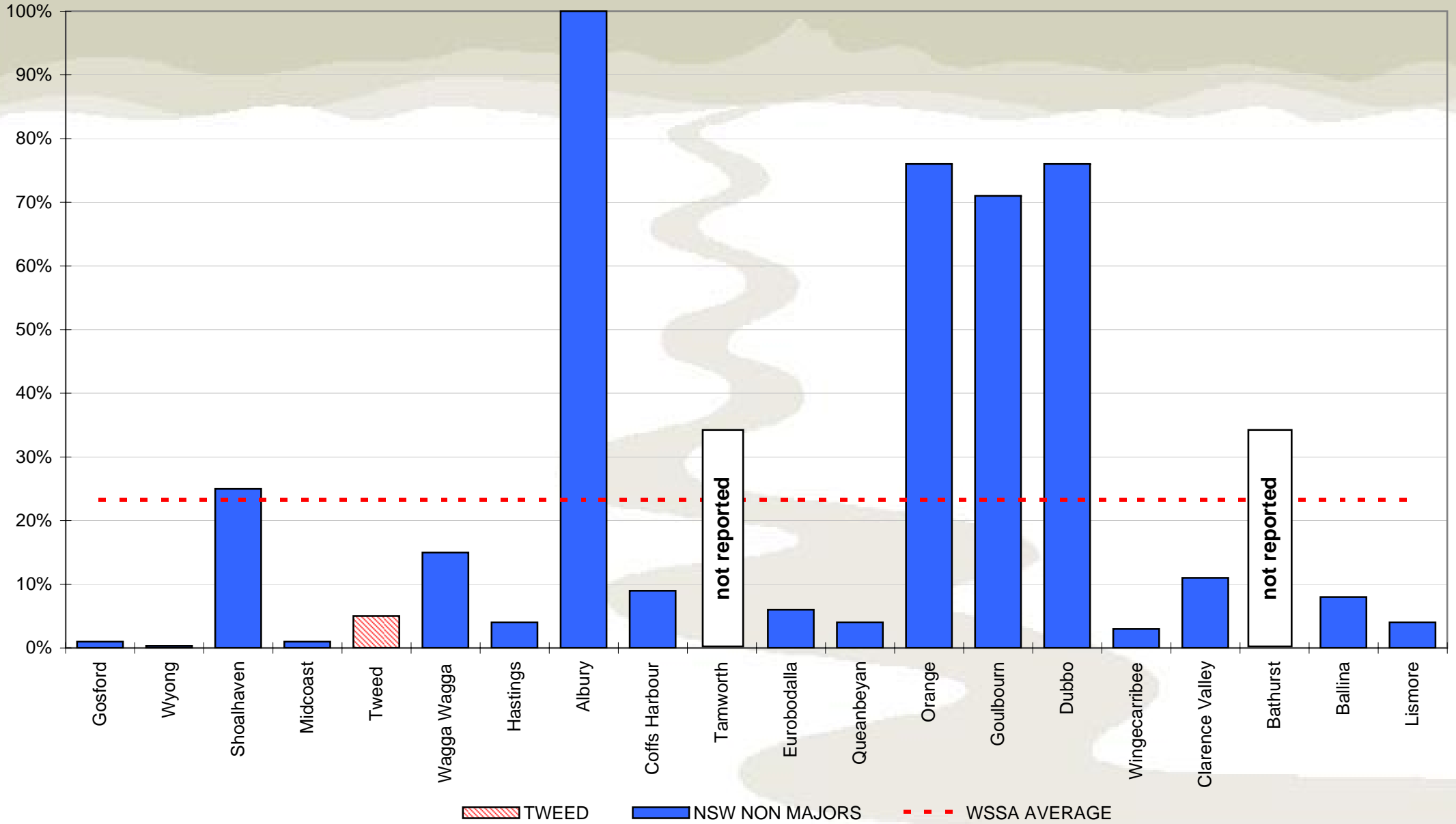
11 BOD Compliance 2004/2005



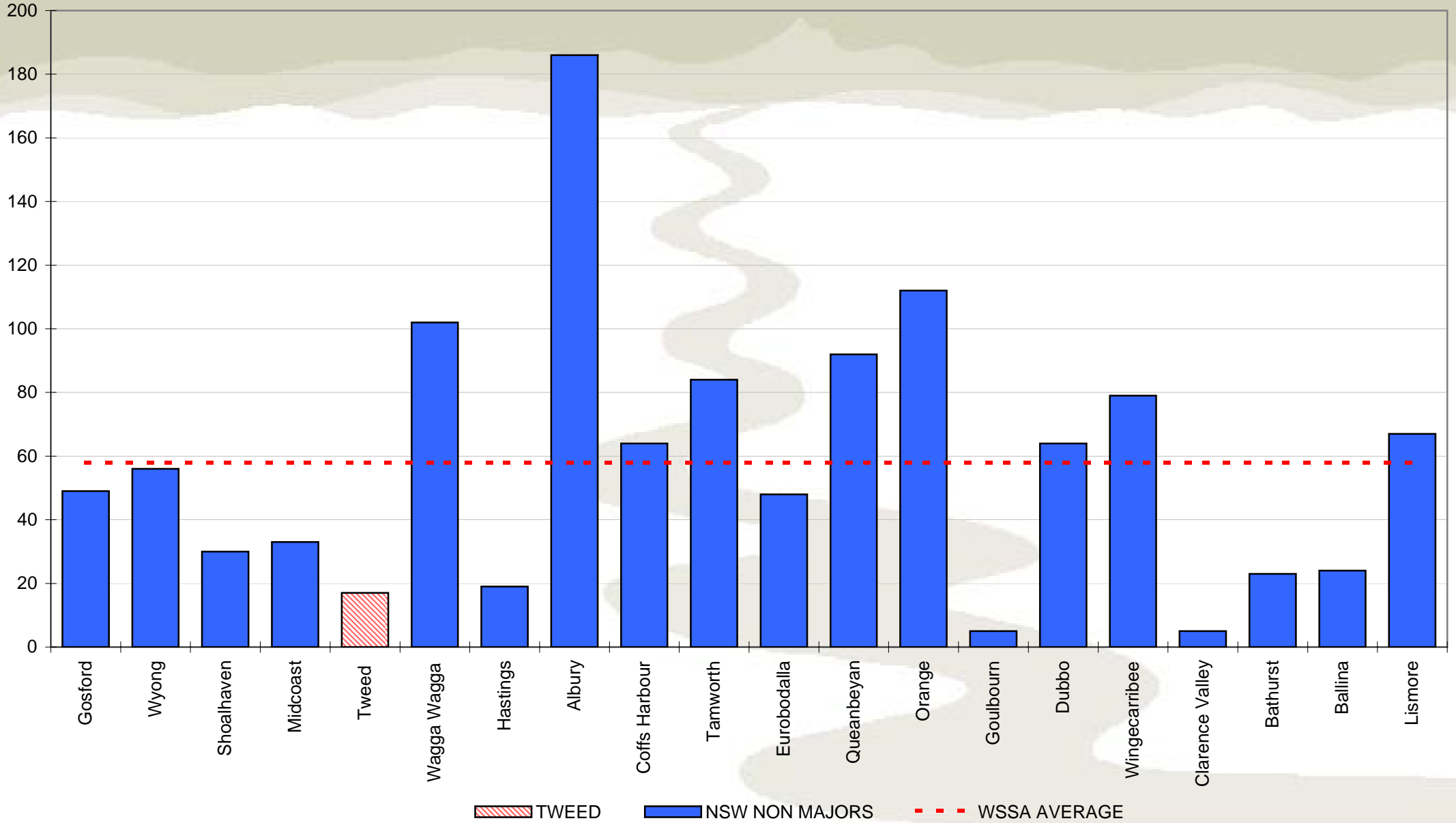
12 SS Compliance 2004/2005



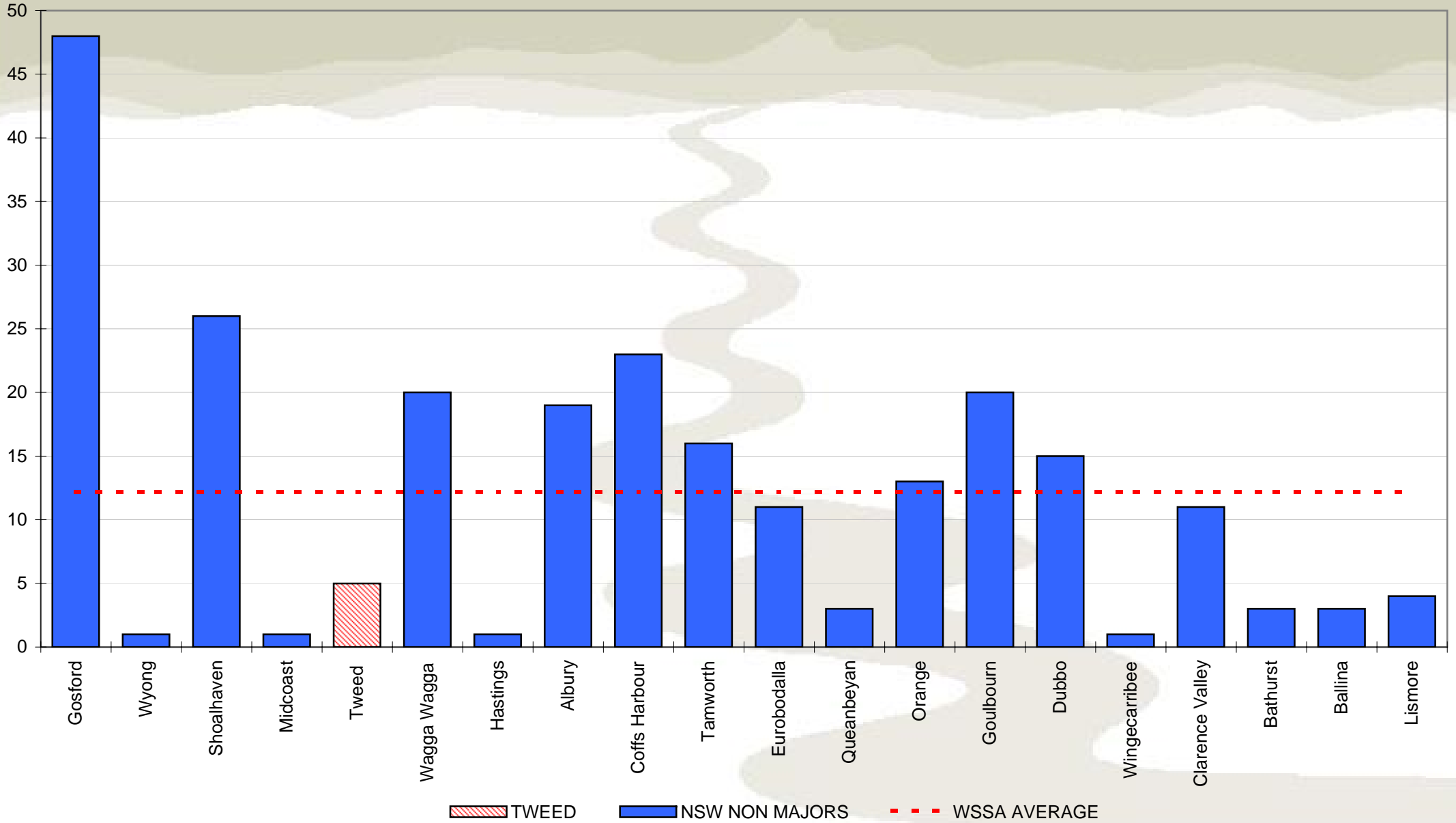
13 Effluent Re-use 2004/2005



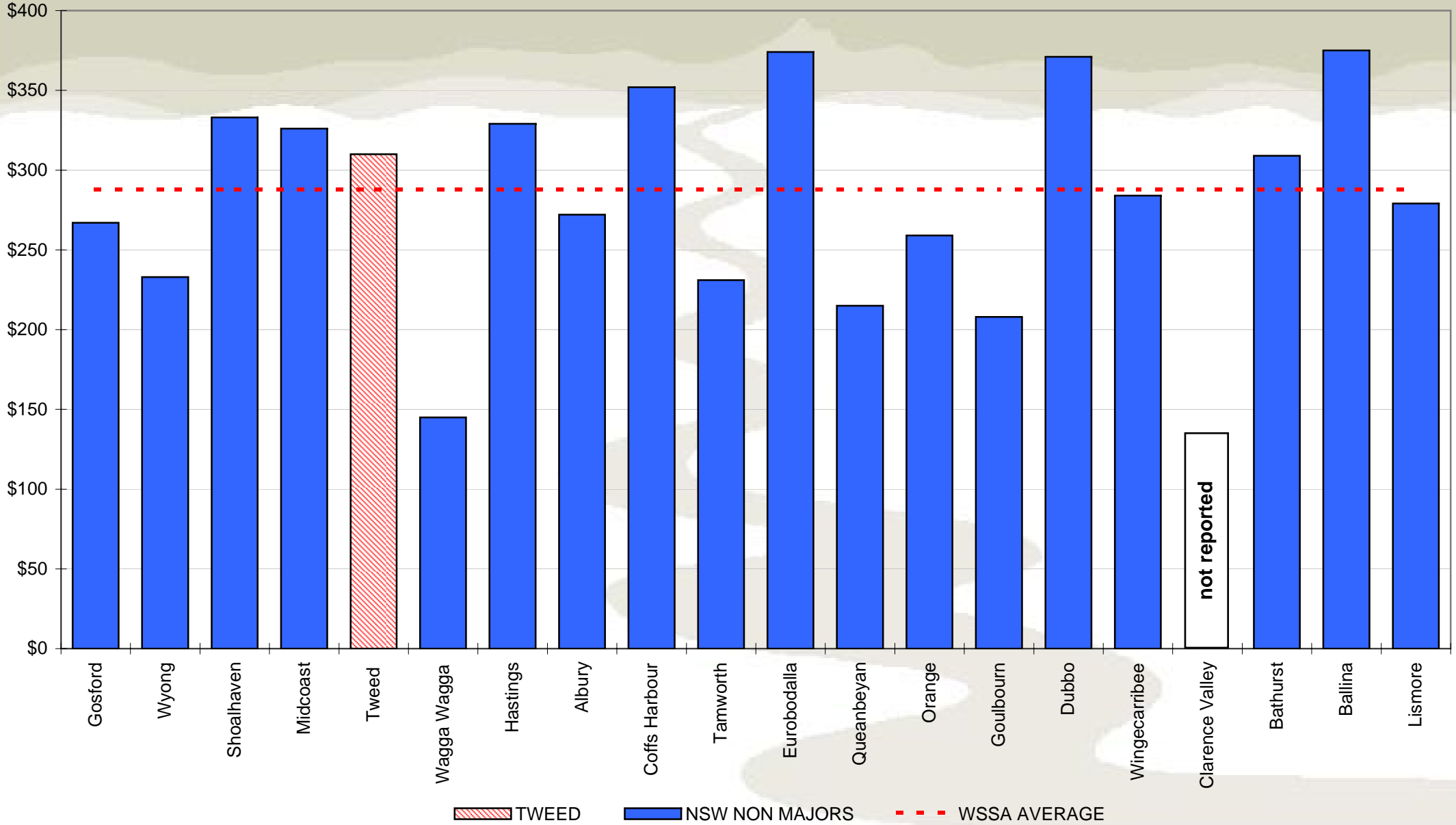
14 Confirmed Sewer Chokes 2004/2005



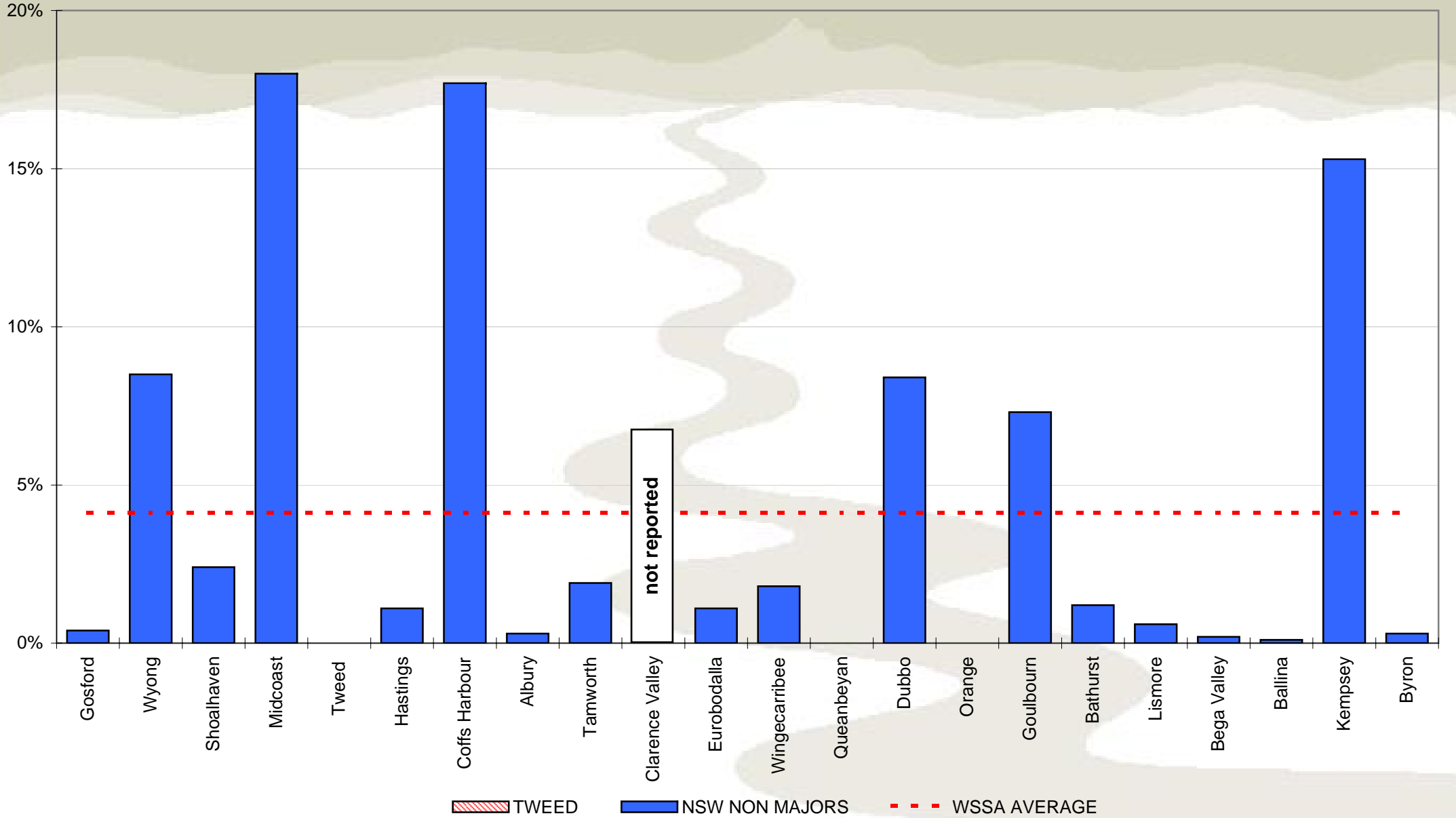
15 Sewage Overflows per 100km of Main 2004/2005



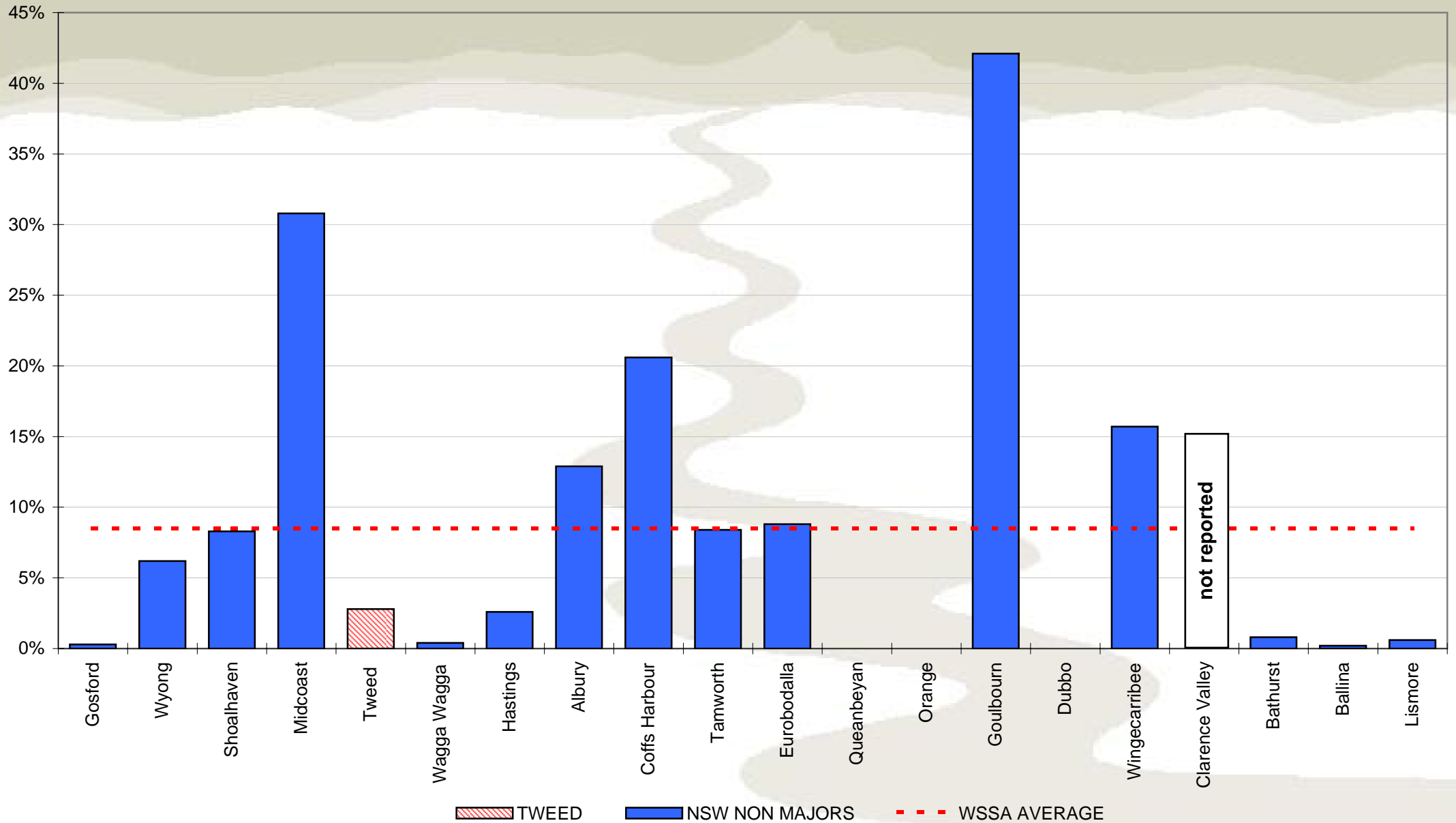
16 Sewer Operating Cost (\$/Property) 2004/2005



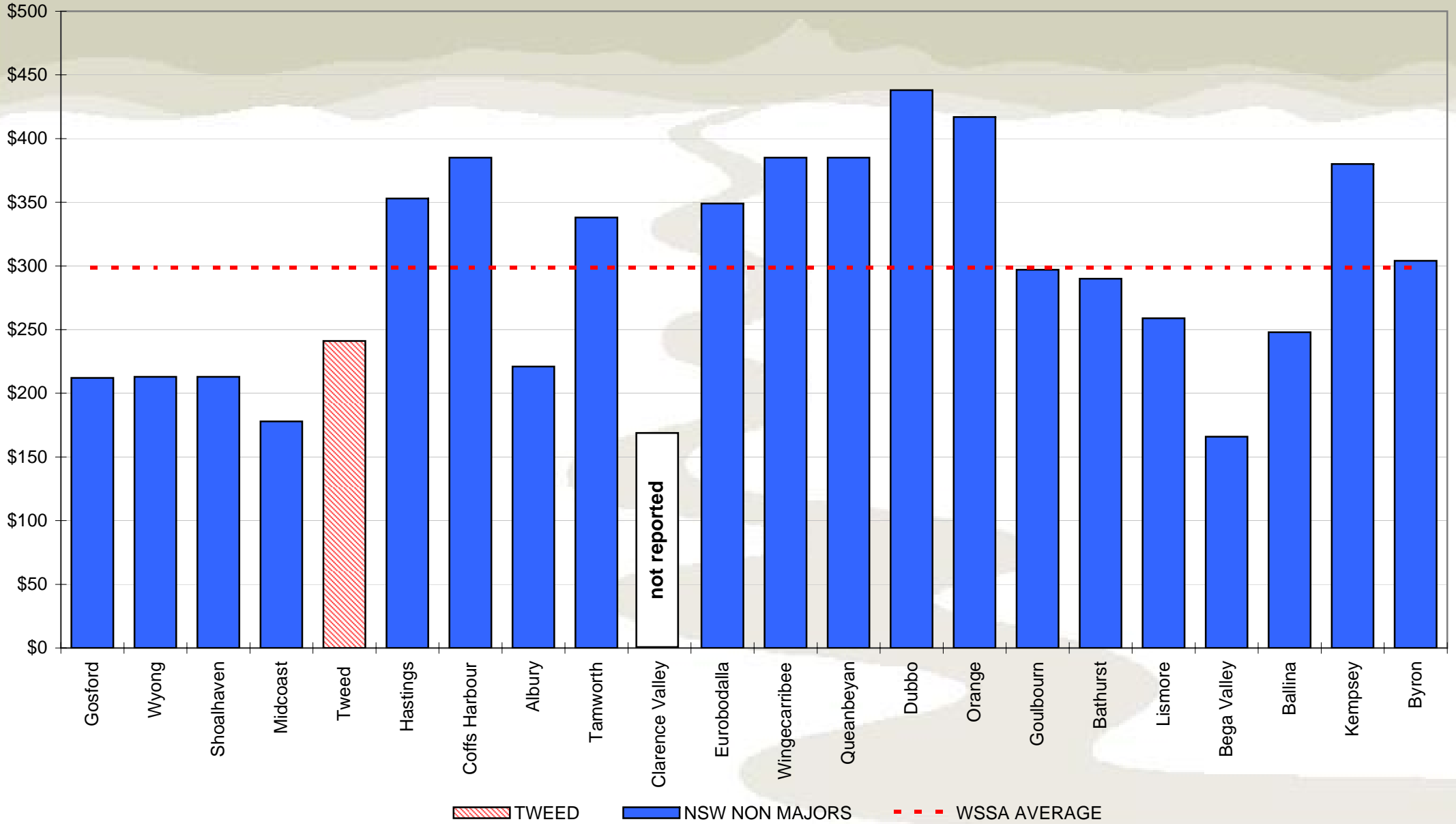
17 Business Performance - Water - Debt to Equity 2004/2005



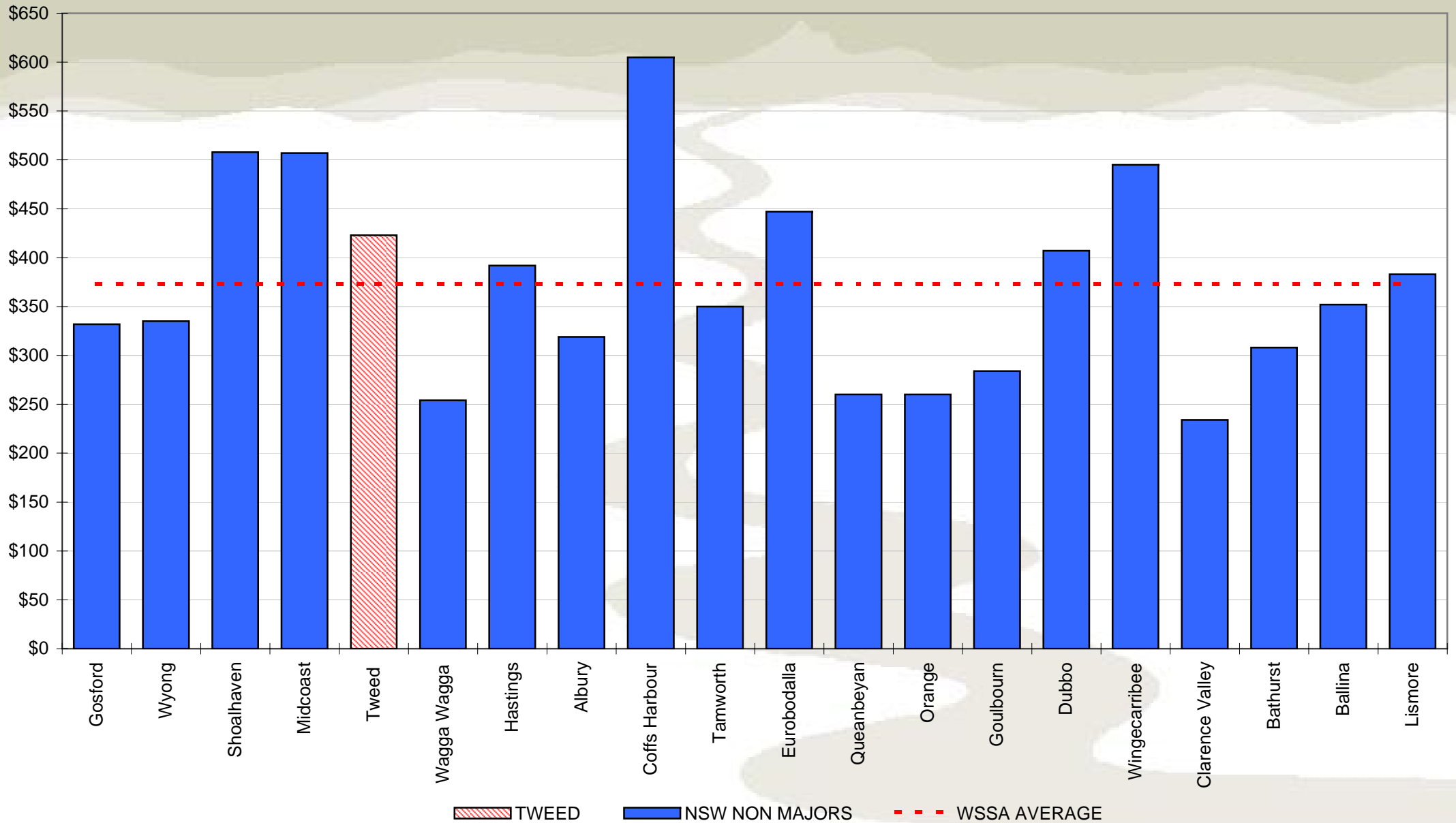
18 Business Performance - Sewer - Debt to Equity 2004/2005



19 Average Water Bill for Residential Customers 2004/2005



20 Average Sewer Bill for Residential Customers 2004/2005



COMPARISON WITH LOCAL NSW SHIRE COUNCILS

Comparison of Residential single dwelling property

	Tweed		Byron		Lismore		Richmond Valley		Kyogle		Ballina	
	2005/2006	2006/2007	2005/2006	2006/2007	2005/2006	2006/2007	2005/2006	2006/2007	2005/2006	2006/2007	2005/2006	2006/2007
Sewer Access Charge	\$445.00	\$473.00	\$478.00	\$510.00	\$432.00	\$445.00	\$700.00	\$725.00	\$490.00	\$508.00	\$360.00	\$360.00
Water Access Charge	\$90.00	\$95.00	\$101.00	\$103.00	\$100.00	\$100.00	\$215.00	\$140.00	\$175.00	\$175.00	\$95.00	\$95.00
Water Volumetric Charge per k/L	\$0.82	\$1.04	\$1.08	\$1.20	\$1.11	\$1.22	\$0.55	\$1.05	\$1.05	\$1.05	\$0.82	\$0.90
Total Water Charge to 200 k/L	\$254.00	\$303.00	\$317.00	\$343.00	\$322.00	\$344.00	\$325.00	\$350.00	\$385.00	\$385.00	\$259.00	\$275.00

Note: Water volumetric charge is stepped for the following councils:

Kyogle	\$1.05 for first 200k/L	\$1.75 k/L thereafter
Ballina	\$0.90 for first 350k/L	\$1.20 k/L thereafter
Richmond Valley	\$1.05 for first 200k/L	\$1.50 k/L thereafter