



# Water restrictions in the Tweed

**When restrictions are introduced, we must all save water without delay.**

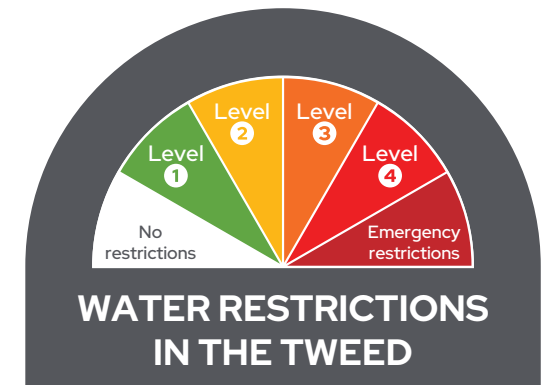
Working together, we can make our limited water supply last as long as possible.

This table details what everyone in the Tweed, including business operators, can and cannot do at each water restriction level.

Head to [tweed.nsw.gov.au/water-savings-restrictions](https://tweed.nsw.gov.au/water-savings-restrictions) for advice on:

- whether water restrictions currently apply
- how you can save water indoors and outdoors.

The page also links to water saving tips for businesses.
















## Report a breach

There are penalties for breaching water restrictions. Contact Council to report a breach:

- call **02 6670 2400**
- go to [tweed.nsw.gov.au/water-wastewater-for-property-owners#water-supply-form](https://tweed.nsw.gov.au/water-wastewater-for-property-owners#water-supply-form)

# What you can and cannot do in water restriction levels 1 to 4




TYPE OF WATER USE	LEVEL 1 TARGET 150 L	LEVEL 2 TARGET 140 L	LEVEL 3 TARGET 130 L	LEVEL 4 TARGET 120 L
<b>All water users</b>				
<p><b>All people living in, working at and visiting the Tweed</b></p>	<p>You must stop all water waste. You must try to install at least 3-star WELS rated showerheads, taps and toilets. <b>You must not use more water per person per day than:</b></p> <div style="display: flex; justify-content: space-around; align-items: center;"> <div style="text-align: center;">  <p><b>150 litres</b></p> </div> <div style="text-align: center;">  <p><b>140 litres</b></p> </div> <div style="text-align: center;">  <p><b>130 litres</b></p> </div> <div style="text-align: center;">  <p><b>120 litres</b></p> </div> </div> <p>Council may contact you if you use too much water (&gt;1500 litres a day for a property) and may ban you from using water outdoors if we deem it necessary.</p>			
<b>Business sector</b>				
<p><b>Accommodation providers,</b> includes:</p> <ul style="list-style-type: none"> <li>• hotels</li> <li>• motels</li> <li>• guesthouses</li> <li>• hostels</li> <li>• caravan parks</li> </ul>	<p>You must display water conservation message/s supplied by Council in reception and every bathroom, ablution block, urinal, laundry, kitchen, BBQ, pool and spa area and at every outdoor tap. You must try to install at least 3-star WELS rated showerheads, tapware, urinals and toilets.</p>			
<p><b>Agriculture,</b> includes:</p> <ul style="list-style-type: none"> <li>• watering stock and other commercial animals</li> <li>• irrigation</li> </ul>	<p>You can water stock and animals as normal. <b>You must not irrigate.</b></p>			
<p><b>Building and construction</b></p>	<p>You can use water to mix concrete and plaster and other building products. You can consider using curing compounds or covering freshly laid concrete with wet hessian and plastic to reduce water use during curing. You can use water to do general cleaning on site. You must use a high-pressure, low-flow rate cleaner with trigger control.</p>			<p> <b>You must reduce water use during curing by using a curing compound or covering freshly laid concrete with wet hessian and plastic or doing both.</b></p>

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<b>Cooling towers</b>	You must use water efficiently.			
<b>Fixed-premises high water-use business</b> , includes: <ul style="list-style-type: none"> <li>• car washing and detailing</li> <li>• dog washing and grooming</li> <li>• water playgrounds and parks</li> </ul>	<p>You must have a Council permit to operate. You must log water use.</p> <p>You must use high-pressure, low-flow rate cleaners with trigger controls.</p> <p>You must use water efficiently.</p> <p>You must recirculate water.</p> <p>You can top-up facility.</p>	<p> You must recirculate water to continue to operate.</p> <p> <b>You must not operate</b></p>		<p> <b>You must not operate.</b></p>
<b>Horticulture, includes:</b> <ul style="list-style-type: none"> <li>• flower farms</li> <li>• market gardens</li> <li>• nurseries</li> <li>• orchards</li> <li>• turf farms</li> </ul>	<p>You can water your crop. You can use sprinklers or sprays. You can water every day</p> <p>You can water between 5 am and 7 am or 5 pm and 7 pm.</p> <p><b>You must not water any watering zone for longer than:</b></p> <p> <b>Showers – outdoors</b>  <b>30 minutes a day</b>  <b>15 minutes a day</b>  <b>15 minutes a day</b></p>			
<b>Large water users</b>	<p>You must have a water efficiency management plan approved by Council if you use &gt;50,000 litres a day.</p> <p>You can have your water use audited by Council if you use &gt;25,000 litres a day.</p> <p>You can be required to put sub-meters on any equipment that uses significant amounts of water.</p>			
<b>Mobile business</b> , includes: <ul style="list-style-type: none"> <li>• car washing and detailing</li> <li>• carpet cleaning</li> <li>• dog washing</li> <li>• high-pressure cleaning</li> </ul>	<p>You must have a Council permit to operate.</p> <p>You must comply with all restrictions at the premises where you are working.</p> <p>You must log water use.</p> <p>You must use water-efficient equipment.</p>			<p> <b>You must not operate.</b></p>
<b>Production water</b>	You can use water in production without restriction, e.g. beer, concrete batching, fish processing etc.			





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<b>Roadworks</b>	You can use water to compact materials or suppress dust. You must use recycled water where possible.			
<p><b>Small trades businesses</b> that use water to produce a product or produce a product that uses water, includes:</p> <ul style="list-style-type: none"> <li>• construction – building swimming pools, spas, water features, ponds</li> <li>• landscaping – laying turf, gardens and plantings</li> <li>• cleaning work – high-pressure washing of external elements of buildings, driveways, paved areas, retaining walls.</li> </ul>	<p>You must comply with any specific water restriction for the job being done.</p> <p>You can have work done where you have a contract in place before water restrictions are implemented.</p> <p><b>You must not enter into any new contract except a cleaning contract:</b></p> <ul style="list-style-type: none"> <li>• for health and safety reasons</li> <li>• to sell or lease a property.</li> </ul>		<p><b>You must not enter any new contract except a cleaning contract for health and safety reasons.</b></p> <p><b>You must employ a registered cleaning business.</b></p>	<p><b>You must not do any small construction, landscaping or non-health and safety cleaning work that uses water or produces a product that uses water.</b></p>








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**Buildings and surrounds**


<p><b>Washing buildings and surrounds</b>, includes:</p> <ul style="list-style-type: none"> <li>• all external elements of any building and its surrounding built landscape, such as <ul style="list-style-type: none"> <li>- external walls</li> <li>- roofs</li> <li>- windows</li> <li>- driveways</li> <li>- paved areas</li> <li>- paths</li> </ul> </li> <li>• paved kitchen or dining areas</li> <li>• internal elements <ul style="list-style-type: none"> <li>- carpets</li> <li>- tiles</li> <li>- vinyl</li> </ul> </li> </ul>	<p> You can have work done where you have a contract in place before water restrictions are implemented.</p> <p><b>You must not enter any new contract except for a cleaning contract:</b></p> <ul style="list-style-type: none"> <li>• for health and safety reasons</li> <li>• to sell or lease a property.</li> </ul> <p>You must use a high-pressure, low-flow rate cleaner with trigger control.</p> <p>You can wash paved kitchen and dining areas for health and safety reasons.</p> <p>You must use water-efficient equipment.</p>	<p> <b>You must not enter any new contract except a cleaning contract for health and safety reasons. You must employ a registered cleaning business.</b></p>	<p> <b>You must not do or have done any cleaning work except for health and safety reasons. You must employ a registered cleaning business.</b></p>
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**Gardens, lawns, grassed areas, open spaces, parks and reserves**










<p><b>Private garden</b>, includes:</p> <ul style="list-style-type: none"> <li>• average-sized household garden</li> <li>• one watering zone of large acreage garden</li> <li>• one watering zone of strata-title or multiple occupancy garden</li> </ul>	<p> <b>You must not use sprinklers, soaker hoses, micro-spray and drip irrigation systems.</b></p> <p>You can water your garden every second day, with property numbers that are odd watering on odd dates and property numbers that are even watering on even dates and no one watering on the 31st of the month.</p> <p>You must use a hand-held hose with trigger control and never leave your hose unattended. You can water before 9 am or after 4 pm.</p> <p><b>You must not water for longer than:</b></p>	<p> <b>30 minutes a day</b></p>	<p> <b>15 minutes a day</b></p>	<p> <b>You must not water any garden using town water.</b></p> <p>You can water your garden with greywater as permitted by the NSW Department of Health.</p>
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<p><b>Other garden</b>, includes:</p> <ul style="list-style-type: none"> <li>• average-sized garden or one watering zone of large garden at: <ul style="list-style-type: none"> <li>- business premises</li> <li>- accommodation provider</li> <li>- Council-maintained garden</li> </ul> </li> </ul>	<p>You can water new gardens and plantings. You must use sprinklers or hand-held hoses with trigger control. You can water between 5 am and 7 am or 5 pm and 7 pm.</p> <p><b>You must not water more than three times a week for:</b></p> <p> <b>30 minutes a day</b></p>	<p> <b>15 minutes a day</b></p>	<p> <b>You must not water any garden.</b></p>	
<p><b>Garden features</b>, includes:</p> <ul style="list-style-type: none"> <li>• fish and frog ponds</li> <li>• decorative ponds</li> <li>• fountains</li> </ul>		<p><b>You must not top-up any water feature unless it holds fish and/or frogs.</b></p> <p>You must use a hand-held hose with trigger control. You must top-up before 9 am or after 4 pm.</p>		
<p><b>Lawns and natural grassed areas</b> – established, includes:</p> <ul style="list-style-type: none"> <li>• lawns</li> <li>• grassed areas</li> <li>• open spaces</li> <li>• parks and reserves</li> </ul>	<p></p>	<p><b>You must not water any established lawn, grassed area, open space, park or reserve.</b></p>		
<p><b>Lawns and natural grassed areas</b> – new, includes:</p> <ul style="list-style-type: none"> <li>• turf and lawn seeding of: <ul style="list-style-type: none"> <li>- an average home lawn</li> <li>- one watering zone of large acreage lawn</li> <li>- one watering zone of strata-title or multiple-occupancy property lawn</li> </ul> </li> </ul>	<p></p> <p>You must use a hand-held hose fitted with a trigger control. You can water before 9 am or after 4 pm.</p> <p>You can lay new turf or seed new lawn only if you have a contract to purchase turf or seed before water restrictions are implemented. You can water-in turf the day it is laid or lawn seeding the day it is sown. You can then water for 5 minutes twice a day for the next 7 days and then once a day for 14 more days (21 days in total).</p>		<p> <b>You must not lay new turf or seed new lawn.</b></p> <p>You can water turf or seed up to one-week-old for 5 minutes once a day for 14 days (21 days in total).</p>	<p> <b>You must not water any turf or seeded lawn.</b></p>




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<b>Showers</b> – outdoors	 <b>You must not use any outdoor shower or allow children to use an outdoor shower.</b>			
<b>Spear pumps</b>		<p>You can use a spear pump supply as per your bore licence (but Council asks you to not use your spear pump as it undermines the Save Water Now message and divides the community into the water haves and have-nots). You must display a 'spear pump in use' sign at the front of your property (the sign must be readable from the road).</p>		
<b>Tanks, includes:</b> <ul style="list-style-type: none"> <li>any rainwater tank connected to a town water supply or refilled via a water delivery from a town water supply</li> </ul>	 Rainwater tank owners must comply with all water restrictions. Water carters must only cart water from the Bray Park supply to properties in the Tweed Shire. <b>Water carters must not draw from Tyalgum or Uki supplies or sell water to customers outside Tweed Shire.</b>			
<b>Pets – dogs and horses</b>				
<b>Dog (pet) washing:</b> <ul style="list-style-type: none"> <li>by self</li> <li>by commercial wash at fixed premises</li> <li>by mobile operator</li> </ul>	 You can wash your dog. You must use a bucket. <b>You must not use a hose.</b>   You can use a commercial dog wash.   You can use a mobile dog wash.	 <b>You must not operate.</b>   <b>You must not operate.</b>		
<b>Horses</b>		 You can rinse your horse down after riding. You must use a hand-held hose with trigger control. <b>You must not run the water for more than 2 minutes.</b>		
<b>Pet pens and cage washing</b>	 You can use a high-pressure, low-flow cleaner to wash pens and enclosures.			

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<b>Public amenities</b>				
<b>Drinking fountains and bubblers</b>	Council will keep public drinking fountains and bubblers on.			
<b>Beach showers</b>	You can use a beach shower.	<b>Council will switch off beach showers.</b>		
<b>Taps at:</b> <ul style="list-style-type: none"> <li>• fish cleaning tables</li> <li>• boat ramps</li> </ul>	You can use taps at fish cleaning tables and sinks.	You can use taps at fish cleaning tables and sinks but Council can turn them off if they are misused.	<b>Council will turn taps off.</b>	
<b>Public toilets</b>	<b>Council will turn taps off. Boat owners can wash boats used in salt water at home but must use a high-pressure, low-flow cleaner with trigger control and run water for 2 minutes only or use a bucket.</b>			
<b>Sport and recreation</b>				
<b>Bowling and golf greens</b>	 <p>You can water greens. You must use sprinklers or a hand-held hose with trigger control. You can only water between 5 am and 7 am or 5 pm and 7 pm.</p>	 <p><b>You must not water any greens.</b></p>		
<b>Golf fairways</b>	 <p><b>You must not water golf fairways.</b></p>	 <p><b>3 times a week</b></p>	 <p><b>2 times a week</b></p>	 <p><b>Once a week</b></p>



TYPE OF WATER USE	LEVEL 1 TARGET 150 L	LEVEL 2 TARGET 140 L	LEVEL 3 TARGET 130 L	LEVEL 4 TARGET 120 L
<b>Sports fields</b> <b>Cricket pitches</b> <b>Tennis courts</b>	 <b>You must not water any spectator or off-field area.</b>  You must use sprinklers or a hand-held hose with trigger control. You can only water between 5 am and 7 am or 5 pm and 7 pm.  <b>You must not water for longer than 30 minutes:</b>  <b>3 times a week</b>	 <b>2 times a week</b>	 <b>Once a week</b>	 <b>You must not do any watering.</b>
<b>Swimming pools and spas</b>				
<b>All</b>	 <b>You must not empty and refill a swimming pool or spa.</b> You can use a pool cover to limit water loss through evaporation.			
<b>Residential</b>	You can top-up a pool or spa. You must use a hand-held hose with trigger control You can only top-up before 9 am or after 4 pm.		 <b>You must not top up a pool or spa.</b> You can maintain just enough water to stop your pool popping out of the ground or cracking.	
<b>At business premises,</b> includes: <ul style="list-style-type: none"> <li>• accommodation providers</li> <li>• hotels</li> <li>• aquatic centres</li> </ul>	You can top-up a pool or spa. You must use a hand-held hose with trigger control. You can only top-up before 9 am or after 4 pm. You must log water use.			

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<b>Council pools</b>	Council can top-up a pool. Council must log water use.			 <p><b>Council will close its pools.</b> <b>Council will not top up its pools.</b> It can maintain just enough water to stop a pool popping out of the ground or cracking.</p>
<b>All – new pools</b>	You must get Council approval to fill a new swimming pool or spa.		You must get Council approval to keep the smallest volume of water needed in your pool or spa to stop it popping out of the ground or cracking.	
<b>Vehicle (beach and road), plant and equipment</b>				
<b>Beach vehicles</b> , includes: <ul style="list-style-type: none"> <li>• surf club buggies and 4WDs</li> <li>• Council ranger buggies and 4WDs</li> </ul>	 <p>You can wash beach vehicles. You must use either a high-pressure, low-flow cleaner with trigger control or hand-held hose with trigger control. <b>You must not run water for more than 2 minutes to wash any single item.</b></p>			
<b>Private vehicles:</b> <ul style="list-style-type: none"> <li>• self-wash</li> </ul>	 <p>You can wash your vehicle. You must use a high-pressure, low-flow cleaner with trigger control. <b>You must not run water for more than 5 minutes:</b></p> <p>  <b>Once a week</b>  <b>Once every two weeks</b> </p> <p>You can use a bucket any time.</p>		 <p>You can use a bucket and wash only those elements required for the safe operation of a vehicle which is, windscreens, mirrors, lights.</p> <p><b>You must not wash any part of your vehicle, except for health or safety reasons.</b></p>	

TYPE OF WATER USE	LEVEL 1 TARGET 150 L	LEVEL 2 TARGET 140 L	LEVEL 3 TARGET 130 L	LEVEL 4 TARGET 120 L
<ul style="list-style-type: none"> <li>at commercial fixed premises</li> <li>by mobile operator</li> </ul>	<p>You can use a commercial car wash.</p> <p>You can use a mobile car washer and detailer.</p>			<p> <b>You cannot employ a mobile car cleaner and detailer to wash your car.</b></p>
<b>Fleet vehicles, plant and equipment</b>	<p>You can wash vehicles, plant and equipment.</p> <p>You must use a high-pressure, low-flow rate cleaner with trigger control or bucket.</p>		<p>You must wash only those elements of vehicles required for safe operation.</p>	
<b>Dealers</b>	<p> You must use a high-pressure, low-flow rate cleaner with trigger control.</p> <p>You must log water use.</p> <p><b>You must not wash vehicles being serviced.</b></p> <p>You can wash vehicles you have sold due for collection.</p> <p>You can wash vehicles on display every second day between 6 am and 8 am with property numbers that are odd washing on odd dates and property numbers that are even washing on even dates and no one washing cars on the 31st of the month.</p>			<p> <b>You must not wash any vehicle, except for health or safety reasons.</b></p>
<b>Truck and heavy vehicle washing</b>	<p>You must consider using air pressure instead of water to remove dust.</p> <p>You can wash vehicles to meet licensing requirements.</p> <p>You must use a high-pressure, low-flow rate cleaner with trigger control.</p> <p>You must log water use.</p>			
<b>Buses, food transport and Emergency Services vehicles</b>	<p>You can wash vehicles to meet licensing requirements.</p> <p>You can wash vehicles to meet health and safety requirements.</p> <p>You must use a high-pressure, low-flow rate cleaner with trigger control.</p> <p>You must log water use.</p>			

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<b>Taxis and hire cars</b>	<p>You must use a high-pressure, low-flow rate cleaner with trigger control. You must log water use.</p> <p><b>You must not wash your vehicle more than:</b></p> <p> <b>3 times a week</b></p>	<p> <b>2 times a week</b></p>	<p> <b>Once a week</b></p>	<p> <b>You must not wash any vehicle except for health and safety reasons.</b></p> <p>You must use a bucket.</p>
<b>Vessels and equipment</b>				
<ul style="list-style-type: none"> <li>• <b>Vessels and equipment,</b> includes:</li> <li>• boats</li> <li>• boat trailers</li> <li>• kayaks</li> <li>• surf and marine rescue vessels</li> <li>• water rescue equipment</li> </ul>	<p>You can wash your vessel and equipment after use in salt water.</p> <p>You must use a high-pressure, low-flow cleaner with trigger control.</p> <p><b>You must not run water for more than 2 minutes to wash any single item.</b></p> <p>You can use a bucket any time.</p>		<p>You can wash only those elements required for the safe operation of the vessel after using it in salt water.</p> <p>You must use a bucket.</p>	<p> <b>You must not wash any part of your vessel or equipment.</b></p>
<b>Boat motors – flushing</b>	<p> You can flush your boat motor after use in salt water. You must use a hand-held hose with trigger control.</p> <p><b>You must not run water for more than 2 minutes.</b></p>			
<b>Water play</b>				
<b>Water play toys and slides</b>	<p> <b>You must not use any water play toys or allow children to use any water play toys.</b></p>			
<b>Water fights</b>	<p> <b>You must not engage in water fights or allow children to engage in water fights.</b></p>			





*Contact and connect*

**02 6670 2400**

[tweed.nsw.gov.au](http://tweed.nsw.gov.au)

[tsc@tweed.nsw.gov.au](mailto:tsc@tweed.nsw.gov.au)

PO Box 816 Murwillumbah NSW 2484

