



Use cardboard and templates to recreate your favourite birds through the Tweed Regional Gallery's ARTPLAY Online Activity – *Explore the world of birds.*

Explore the world of birds with ARTPLAY

The Tweed Regional Gallery and Margaret Olley Art Centre is helping the community connect with art from home through a range of online programs and tours including the new 'ARTPLAY Online Activity – Explore the world of birds'.

Taking inspiration from the exhibition *Captive Companions* by artists Anne Smerdon and Corinne Lewis, the activity uses cardboard and templates to recreate your favourite birds.

The activity is designed for all ages including adults. Younger children will need some assistance. View the artworks online by visiting artgallery.tweed.nsw.gov.au and download the activity sheets from the Public Programs page to get started.

Make sure you follow facebook.com/tweedregionalgallery to virtually connect with art, and enjoy everything the Gallery has to offer from the comfort of your home.

Don't waste your time – avoid trips to the tip

Council is asking all residents to avoid making trips to the tip at this time as visitors to the Stotts Creek Resource Recovery Centre (the tip) have increased by almost 200 per cent, compared to the same period last year.

On 30 March the Government announced that all residents must stay home unless they are attending work or education, shopping for food and essentials, exercising or receiving medical care.

Along with the health risks posed to the community and staff, Council doesn't consider visiting the tip essential at this time.

Bin collection services are continuing to operate as normal during the coronavirus (COVID-19) emergency, however, collection truck drivers have been experiencing some difficulties accessing bins now

that many people are at home and there are more cars parked in the street.

Some easy tips to help things run smoothly and have your bin collected include: ensuring bins are clear of parked cars, trees or poles, avoiding parking in front of bins on collection days, keeping turning-circles free at the end of cul-de-sacs and placing bins on a straight section of road, where possible.

Vulnerable residents with special collection agreements will not have any changes. Council has temporarily closed the Tip Shop until further notice.

For full details about Council's response to COVID-19, visit www.tweed.nsw.gov.au/coronavirus

Council continues to deliver services

Tweed Shire Council staff continue to deliver essential services during the coronavirus (COVID-19) crisis while taking every precaution to adhere to physical distancing and other COVID legislation.

Essential services undertaken by Council include maintaining and delivering safe drinking water to 90,000 residents; maintaining an efficient sewerage system with no sewage overflow into the environment or people's homes; collecting and processing household and industrial waste; repairing roads and footpaths to ensure the safety of motorists and pedestrians; ensuring new buildings are constructed to be safe and comply with the relevant building code; and to ensure the safety of people moving around our parks and open spaces.

"Where we can deliver our services remotely without our people moving around the Tweed we are doing so. But, we cannot fix a broken sewer or flush discoloured water from a pipeline without going outside," General Manager Troy Green said.

"To do our jobs and keep the Tweed community safe and supplied with the essential services they expect, sometimes we need to send two or more personnel to site to work together.

"While we are taking every precaution to allow two workers working together to maintain physical distancing – including ordering more fleet vehicles to provide physical separation when travelling to site – sometimes we just cannot separate people because to do so exposes them to higher risks. Examples of this are undertaking a two-person lift; placing pipework in a trench and patching potholes from the safety of a vehicle rather than while walking along a road."

Workplace Health and Safety regulations require Council to 'reduce risks as far as is reasonably practicable'. COVID-19 regulations require everyone to maintain physical distancing of 1.5 metres.

"The safety of Council's workforce and the community is the organisation's priority during this COVID-19 crisis. To that end, Council has closed its contact centres, art gallery and museum, aquatic centres and libraries and is doing all it can to continue to deliver these important services remotely or online," he said.

Anyone who wishes to report concerns about physical distancing or other issues where people are not complying with a Public Health Order in the community should contact CrimeStoppers by visiting nsw.crimestoppers.com.au or calling 1800 333 000.



Last week we each used

170L a day

as at 17 April 2020

In brief ...

Earlier start for Council meetings

Council Meetings and Planning Committee meetings will begin at the earlier time of 3pm while the COVID-19 situation continues.

Public Forum will begin at 2pm. Anyone who would like to speak on an item on the agenda is advised to contact Council on (02) 6670 2400 to make arrangements for video links or written submissions.

The meetings are now conducted virtually with Councillors and staff attending via video links.

Members of the public are able to watch a livestream of the meeting, listen to the audio of the meeting or catch up later through Council's website. See www.tweed.nsw.gov.au/CouncilMeetings for more information on how to do this.

COVID-19 planning changes

The NSW State Government has announced new planning rules in response to the COVID-19 crisis.

Food trucks and 'dark kitchens' are now easier to set up and operate. Dark kitchens are also known as virtual kitchens, cloud kitchens and ghost kitchens.

Construction sites can now operate on weekends and public holidays under new rules introduced recently by the NSW Government to support the industry during the COVID-19 pandemic.

For more information visit the NSW Planning website at www.planning.nsw.gov.au/Policy-and-Legislation/COVID19-response

Traffic delays on Kennedy Drive

Traffic will be disrupted on Kennedy Drive, from Norman Street to Second Avenue, Tweed Heads, as Council contractors reline an old cast iron sewer main. The works start on Monday 27 April.

The old pipe used to be the main sewer trunk for the area and needs to be cleaned before the spiral PVC lining can be inserted.

The centre median traffic islands near Scales seafood shop will be removed to allow workers access to the sewer manholes within the road pavement. The sewer relining machinery will be working from a barge on Terranora Creek.

To keep two lanes of traffic flowing, both lanes of traffic will be squeezed onto the same side of the road during work hours from 7am to 6pm. The speed limit will be reduced to 40km/h.

Stop slow flagmen will be posted on Wharf Street at the Kennedy Drive offramp to assist pedestrians across to the northern side of Kennedy Drive, as the southern footpath will be closed to allow the barge machinery clear access to the sewer main.

The sewer relining is expected to take about two weeks, weather permitting. Council apologises for any inconvenience caused.



Brett Street CAFE will now offer 'Community meals to go'.

Subsidised meals available

The Brett Street CAFE (Community Access For Everyone) team is gearing up to cook and provide up to 150 meals per week to at-risk people during these trying times, confirming the café's mantra of being good for people and good for the community.

The social enterprise café is located in the newly-upgraded Tweed Heads Civic and Cultural Centre plaza complex.

From this week, subsidised meals are available to eligible persons under the My Aged Care Meal Services and National Disability Insurance Scheme. Regular customers can also purchase the meals at an affordable price for themselves, their family or for elderly friends and neighbours.

The meals are convenient, fresh, chilled and ready-to-heat including a variety of healthy and delicious options, all cooked and prepared locally at the café.

The café is still serving takeaway coffee, light meals and snacks and accepting payment via card only during the modified opening hours of 8.30am to 11.30am Monday to Thursday.

To view the 'Community meals to go' menu, how to order and pay, visit www.brettstreetcafe.com.au or find out about other community services that are available during the COVID-19 situation at www.tweed.nsw.gov.au/CommunityServices

Grease trap waiver for Tweed businesses

To help businesses closed down or not operating due to the COVID-19 crisis, Council is waiving their grease trap servicing requirements.

For those businesses still operating but at a reduced capacity, Council is offering to relax the frequency they need to have their grease traps serviced.

All businesses in the Tweed that discharge liquid trade waste to the sewer system must have a Liquid Trade Waste Agreement with Council. These businesses include food service businesses; commercial, manufacturing, trade and industrial premises; and commercial refrigeration, air conditioning and boiler operations.

Liquid Trade Wastes are liquid wastes that are discharged to the sewer that are not of a domestic nature. This can include liquid waste from commercial and industrial premises as well as from commercial activities carried out on residential premises. It also includes community and public premises (like education facilities, hospitals and clubs), trade activities (such as mobile cleaning services), saleyards,

racecourses, stables and kennels.

Liquid trade waste must be controlled to protect the public health, safety of Council employees, sewerage system and ultimately, our environment.

To apply for a waiver of servicing, businesses need to advise Council they have ceased or suspended operations and then contact their waste management company to suspend their grease trap servicing.

To stop a disused grease trap smelling, blocking or rusting, it should be pumped out and then partly filled with water.

To apply for a relaxation in servicing frequency, businesses need to write or email Council and provide evidence of their reduced trading capacity. Council may then check their water meter to confirm the claimed reduction.

Once businesses return to full capacity trading, the required frequency of servicing grease traps will be restored.

For more information on reducing the frequency of servicing a grease trap, contact Liquid Trade Waste Officers on (02) 6670 2640.



Council is offering to relax the frequency of grease trap servicing for businesses operating at reduced capacity.



Friends of the Pound has seen a reduction in the number of animals in their care.

Who's your best friend?

Friends of the Pound has seen a significant increase in the number of cats and dogs rehomed and sold during the COVID-19 shut down.

There has also been a decrease in the number of surrendered animals, down from five or six dogs a week to one or two a week.

Council – in partnership with Friends of the Pound – aims to rehome as many animals as possible.

Friends of the Pound President and Cat Coordinator Sonya Trichter said that the decrease was a result of people not having to move out of rental accommodation during the COVID-19 pandemic, which is the number one reason dogs are surrendered.

Last week, Friends of the Pound supplied 10 cats to five south-east Queensland Pet Barn stores and all were sold within two days.

“As a small partner with Pet Barn, Friends of the Pound has, in the past, used funds from the sale of companion animals to finance a community program which offered cat de-sexing for the low price of \$50,” Ms Trichter said.

“Six weeks ago we were caring for over 200 animals, this week we have only 93 animals left in our care,” she said.

If you are interested in purchasing a cat or a dog, visit Friends of the Pound at www.friendsofthepound.com or for more information on microchipping and registration of companion animals, visit Council's at www.tweed.nsw.gov.au/MicrochippingRegistration

Council Rangers would like to remind all dog owners to ensure their yards are secure to prevent dogs from escaping as well as ensuring their dog is adequately controlled by lead when in a public place.

Keeping animals is a big responsibility and roaming animals are at risk of being impounded, resulting in fines and holdings costs.

For more information visit www.tweed.nsw.gov.au/Pets

Request for offer

RF02020042 – Supply of Security Services

Offers close: Wednesday 12 noon 13 May 2020

Offers must be lodged as specified in the offer documentation.

Request For Offer documentation is available at no charge from Council's website at www.tweed.nsw.gov.au/tenders. Hard copy documentation is available and costs will be in accordance with Council's advertised photocopying fees.

All Offers will be opened at closing time and will be considered by Council in accordance with the provisions of the *Local Government Act 1993* and the *NSW Local Government (General) Regulation 2005*. The lowest or any offer is not necessarily accepted and canvassing of Councillors or staff will disqualify.

For further information please contact Contracts Administration on (02) 6670 2606.

Current vacancies

View current vacancies at www.tweed.nsw.gov.au/Careers

Subscribe to receive Job Vacancy Alerts via email at

www.tweed.nsw.gov.au/Subscribe

WATER WEEK 4 Check when your water meter is read at www.tweed.nsw.gov.au/MeterReading

1300 292 872 or (02) 6670 2400

tsc@tweed.nsw.gov.au

PO Box 816, Murwillumbah NSW 2484

www.tweed.nsw.gov.au

Subscribe to the Tweed Link online at www.tweed.nsw.gov.au/Subscribe

or follow Council on: [f](https://www.facebook.com/tweedshire) [i](https://www.instagram.com/tweedshire) [t](https://twitter.com/tweedshire) [y](https://www.youtube.com/tweedshire) [in](https://www.linkedin.com/company/tweedshire)



COUNCIL SERVICES DURING COVID-19

Council's **essential services** continue as usual. Your rubbish will be collected as usual and our water supply and wastewater systems are being monitored and maintained.

Council face-to-face customer service counters at Murwillumbah and Tweed Heads are closed until further notice.

During this time please contact us by:

☎ (02) 6670 2400

@ tsc@tweed.nsw.gov.au

f Facebook

You can report a non-urgent problem online at www.tweed.nsw.gov.au/ReportAProblem

Council facilities closed until further notice

- Beach carparks on Council-owned land
- Richmond Tweed Regional Libraries
- Tweed Regional Aquatic Centres
- Playgrounds, skate parks, barbecues and public exercise equipment
- Tip shop
- Tweed Regional Gallery/Gallery DownTown
- Tweed Regional Museums

Reduced services

Brett Street CAFE: takeaway and subsidised meals (conditions apply) only. Payment via card, no cash. Reduced café opening hours are Monday to Thursday from 8.30am to 11.30am until further notice.

Starting Block Café: The café at Tweed Regional Aquatic Centre Murwillumbah remains open for takeaway only. Operating hours are Monday to Friday from 7.30am to 4pm.

Cemetery services: Until further notice, no funeral services will be held at Eviron Chapel or face-to-face meetings with cemetery staff. Outdoor services at all Tweed Shire cemeteries are restricted as per Australian Government guidelines.

*Tweed Holiday Parks

Tweed Heads and Pottsville North parks will remain open to offer accommodation to customers living in RVs.

Tweed Laboratory Centre

Tweed Laboratory Centre has reduced its range of services to focus on priority testing.

For more information about **Coronavirus (COVID-19)** visit health.gov.au

 **TWEED SHIRE COUNCIL**

Coronavirus
(COVID-19)

HELP
STOP
THE
SPREAD
AND STAY HEALTHY

Stay up-to-date on social media



On exhibition

Tweed Shire Council is exhibiting the following draft documents:

- *Delivery Program 2017–2021*
- *Operational Plan 2020–2021*
- *Resourcing Strategy 2017–2027*
- *Revenue Policy and Statement 2020–2021*
- *Budget 2020–2021*
- *Fees and Charges 2020–2021*

Combined, these documents provide a guide to Council operations and help the organisation meet community demands for services and infrastructure by maximising what it can achieve with its available resources.

You can view more information at www.yoursaytweed.com.au

Council invites feedback on the draft documents from all interested stakeholders and members of the community. Submissions may be made via email at tsc@tweed.nsw.gov.au or by post to:

Draft Delivery Program/Operational Plan
General Manager, Tweed Shire Council
PO Box 816, Murwillumbah, NSW 2484

The suite of documents will be on exhibition until Monday 18 May 2020 and public submissions must be received by close of business on that day.

Contact: Michael Chorlton, Manager Financial Services

Development Application determinations

Notification of Development Application Determinations for the purposes of Section 4.59 of the *Environmental Planning and Assessment Act 1979* (as amended).

Application details

Approved

DA19/0708 – Replacement of existing school sign at Wollumbin High School

Lot 1 DP 814412, No. 94 North Arm Road, **Murwillumbah**

DA19/0698 – Alterations and additions to an existing light industrial premises consisting of Stage One: Demolition of Building Two; ancillary earthworks; construction of a new light industrial building; & signage, & Stage Two: Alterations to Building One.

Lot 13 DP 624535, No. 23 Lundberg Drive, **South Murwillumbah**

DA20/0081 – Temporary first use as light industry facility (hand sanitisation production facility and ancillary retail) followed by change of use to artisan food and drink industry (gin distillery) and one ancillary wall sign

Lot 4 SP 75276, Unit 4/No. 47 Industry Drive, **Tweed Heads South**

DA19/0396 – Alterations including decking between Uki Hall and Post Office, relocating post boxes, new shopfront and awnings and the additional use of premises as a café

Lot 232 DP 721129, Lot 233 DP 721129, No. 1464 Kyogle Road, **Uki**

The above development determinations are available for public inspection free of charge at the Planning and Regulation Division, Murwillumbah Civic Centre, during ordinary office hours or viewed on Council's DA Tracking site located at www.tweed.nsw.gov.au/datracking