



Council-managed playgrounds, outdoor exercise equipment, skate parks and barbecue facilities have been temporarily closed to the public until further notice, as part of Council's response to coronavirus (COVID-19). Ninety-two playgrounds, 51 barbecue facilities, three skate parks and seven outdoor fitness facilities have closed as a proactive and precautionary response to protect the safety of the community.

Council is open and still here for you

Council assures the community that Council services – with some exceptions listed below – are continuing to operate as normal during the coronavirus (COVID-19) emergency.

Essential services such as water and wastewater, waste collection and road maintenance will continue through the crisis, even as more restrictive measures are put in place by the state or

federal governments.

Stay up to date with Council's response to COVID-19 and its impact on Council services and facilities at www.tweed.nsw.gov.au/coronavirus. While you're on the page, you can also subscribe to receive Council's new 'Community updates' newsletter about COVID-19.

Service counters closed

Council customer service counters at Murwillumbah and Tweed Heads are closed to the public until further notice as part of Council's response to coronavirus (COVID-19).

Although these specific customer service counters are no longer open to the public, Council services are still being delivered.

Here's how you can still stay in touch:

- Call us on (02) 6670 2400 between 8.30am – 4.30pm Monday to Friday. Our after-hours service for Council emergencies has not changed, call the same number as above.
- Go online and use our wide range of online services or web-chat (coming soon) at www.tweed.nsw.gov.au
- Report a problem 24/7 at www.tweed.nsw.gov.au/reportaproblem
- Connect with us on social media and contact us via Facebook Messenger if needed.
- Email us at tsc@tweed.nsw.gov.au
- Write to us at PO Box 816, Murwillumbah, NSW 2484
- Contact a Councillor via www.tweed.nsw.gov.au/Councillors

For more information see www.tweed.nsw.gov.au/ContactUs

Council services update

Here's an update on the status of Council services during the COVID-19 emergency.

Services continuing to operate as normal

- ✓ **Water and waste services** are running as usual – so please make sure you put your bin out in time for collection.
- ✓ **Stotts Creek Resource Recovery Centre** open (Tip Shop closed).

Services temporarily closed until further notice

- ✗ **Cultural facilities** – library branches at Tweed Heads, Kingscliff and Murwillumbah; Tweed Regional Gallery & Margaret Olley Art Centre and Gallery DownTown; Tweed Regional Museum at Murwillumbah, Tweed Heads and Uki.
- ✗ **Community facilities** – community centres and their programs at Banora Point, Tweed Heads South, Kingscliff Community Hall, Tweed Heads Auditorium (Murwillumbah Auditorium currently closed for repairs).
- ✗ **Swimming pools** – aquatic centres at Murwillumbah, Kingscliff and Tweed Heads.
- ✗ **Tourism facilities** – visitor information centres at Tweed Heads, Murwillumbah and Kingscliff. Tweed Holiday Parks at Fingal Head, Kingscliff North, Kingscliff Beach, Hastings Point and Pottsville South will close effective Wednesday 25 March 2020 at 6pm. Pottsville North and Tweed Heads remain open to offer accommodation to customers living in RVs.
- ✗ **Council-managed playgrounds, outdoor exercise equipment, skate parks and barbecue facilities** have been temporarily closed to the public until further notice.
- ✗ **Council customer service counters** (see story above).

For full details about Council service changes, visit

www.tweed.nsw.gov.au/coronavirus

New COVID-19 app

The Australian Government has created a helpful app for the public to download and created a WhatsApp channel you can join to stay informed about COVID-19.

Download the official government "Coronavirus Australia" app in the [Apple App Store](https://apps.apple.com/au/app/coronavirus-australia/id1487100000) or [Google Play](https://play.google.com/store/apps/details?id=au.gov.au/coronavirus), or join the Australian Government WhatsApp channel for [iOS](https://www.whatsapp.com/channel/0029va11111111111111111111) or [Android](https://www.whatsapp.com/channel/0029va11111111111111111111).

For more information, visit www.australia.gov.au

Wollumbin/Mt Warning summit track closed

To protect the health and safety of visitors and staff, NSW National Parks & Wildlife Service will temporarily close all campgrounds, visitor centres, high visitation areas and historic sites across NSW until further notice. This closure includes the Wollumbin/Mt Warning summit track.

National parks remain open (at the time of going to print) including most walking tracks and trails and visitors should observe necessary social distancing with others while using pathways and facilities.

For more information see www.nationalparks.nsw.gov.au

Help for Tweed businesses

Financial support for businesses has been announced by the Australian and NSW governments.

You can find out more at www.tweed.nsw.gov.au/BusinessAssistance. Call the business.gov.au hotline on 13 28 46 to speak with a specialist adviser about what support is available.

The business hotline is now open seven days a week from 7am to 11pm. For more information on support for small businesses, visit www.smallbusiness.nsw.gov.au

No wet wipes in the loo

Council is encouraging the community to help prevent sewer blockages and spills by avoiding flushing any toilet paper alternatives down the toilet.

With many people turning to tissues, wet wipes and even paper towel to use in the toilet, customers are reminded that these items simply aren't flushable and can have serious consequences for the environment and community.

Only flush the four Ps; pee, poo, puke and toilet paper. Tissues, wet wipes and hand towel are made from a robust weave, not designed to disintegrate easily. They combine with fats, oils and grease in the sewers and create massive fatbergs that block the network and cause spills.

Visit www.tweed.nsw.gov.au/WaterWastewaterCOVID-19 for more information about Council's water and wastewater services and COVID-19.

Minimise your tip trips

Council has temporarily closed the Tip Shop until further notice. The Stotts Creek Resource Recovery Centre (the tip) remains open to the public.

Council is asking our community to help keep our landfill operating staff safe by minimising your trips to the Stotts Creek Resource Recovery Centre (the tip). We understand that people are at home with time on their hands – so please go ahead and have a clean out – but just stockpile any items that you would normally take to the tip unless it is absolutely critical to dispose of them, just until we get through the COVID-19 crisis.

Waste and recycling collection services remain unchanged and these essential services will continue.

Local government elections postponed

The NSW Government has postponed the September local government elections for 12 months to September 2021, to address the risks posed by COVID-19.

Tweed Shire's current councillors will continue to hold their civic offices until the rescheduled local government elections.

The next mayoral election (voted by Councillors) will be held in September 2020. The next election for Deputy Mayor will also be held in September 2020.

The postponement of the next election will not change the future schedule of council elections, and the subsequent election will still proceed in September 2024.

Queensland-NSW border restrictions in place

To slow the spread of COVID-19, the Queensland Government has been restricting entry to Queensland since last Thursday.

Travel should be minimised as much as possible.

The restrictions still allow people to undertake essential travel between their residence and place of work. This should be limited or minimised due to the need to reduce travel as much as possible. This also applies for people who live in Queensland, and work in NSW.

The movement of essential goods and services will continue.

For more information visit the Queensland Government's website at www.qld.gov.au/about/newsroom/queensland-border-restrictions

Development Application determinations

Notification of Development Application Determinations for the purposes of Section 4.59 of the *Environmental Planning and Assessment Act 1979* (as amended).

Application details

Approved

DA19/0504 – Additions and alterations to an existing dwelling to create an attached dual occupancy and two lot strata subdivision
Lot 29 DP 23576, No. 20 Tweed Coast Road, **Pottsville**

DA19/0729 – Garage conversion to a secondary dwelling and use of an existing front fence
Lot 117 DP 836272, No. 17 Chardonnay Crescent, **Tweed Heads South**

DA20/0063 – Carport within front building line
Lot 267 DP 1015373, No. 14 Daintree Close, **Banora Point**

DA20/0122 – In-ground swimming pool
Lot 179 DP 261796, No. 14 Midship Court, **Banora Point**

DA20/0155 – Alterations and additions to existing dwelling
Lot 49 DP 253699, No. 26 Durigan Place, **Banora Point**

DA19/0694 – Alterations and additions to existing dwelling, alterations to and use of utilities building
Lot 567 DP 217268, No. 1 Poplar Avenue, **Bogangar**

DA19/0825 – Demolition of existing dwelling and construction of two storey dwelling and in-ground swimming pool
Lot 17 DP 24164, No. 19 Chinderah Bay Drive, **Chinderah**

DA20/0051 – Three storey dwelling, in-ground swimming pool and shed
Lot 177 DP 1232273, No. 72A Cylinders Drive, **Kingscliff**

DA20/0096 – Patio roof
Lot 618 DP 1243648, No. 71 Rous River Way, **Murwillumbah**

DA20/0100 – Alterations and additions to existing dwelling
Lot 13 DP 21993, No. 202 Murwillumbah Street, **Murwillumbah**

DA19/0738 – Alterations and additions to existing dwelling including carport within front building line
Lot 15 DP 240408, No. 21 Holden Street, **Tweed Heads South**

DA20/0105 – In-ground swimming pool and 1.8 m high fencing within the building line
Lot 1 SP 48894, Unit 1/No. 2 Chardonnay Crescent, **Tweed Heads South**

DA19/0619 – Community facility, hostel, use of an existing gazebo structure, tree removal, earthworks, other ancillary works and a bi annual private function
Lot 5 DP 871177, Lot 0 ROAD 1440, No. 102 Crooks Valley Road, **Crystal Creek**

Refused

The above development determinations are available for public inspection free of charge at the Planning and Regulation Division, Murwillumbah Civic Centre, during ordinary office hours or viewed on Council's DA Tracking site located at www.tweed.nsw.gov.au/datracking

Coronavirus
(COVID-19)

TO HELP STOP THE SPREAD OF CORONAVIRUS, OUR FACE-TO-FACE CUSTOMER COUNTERS ARE TEMPORARILY CLOSED.

We'll keep you posted when we reopen.

For more information about **Coronavirus (COVID-19)** visit health.gov.au

HELP
STOP
THE
SPREAD
AND STAY HEALTHY

We are still here for all services and this is how you can connect with us:



Call Customer Service on **(02) 6670 2400**



Email us on **tsc@tweed.nsw.gov.au**



Use our online services, web chat (coming soon): **www.tweed.nsw.gov.au**



Report issues online via our Report a Problem webpage at **www.tweed.nsw.gov.au/ReportAProblem**



Connect with us on Facebook at **www.facebook.com/tweedshirecouncil**



Contact a Councillor: **www.tweed.nsw.gov.au/Councillors**



Australian Government

Stay up-to-date on social media



Proposed road renaming

In pursuance of section 162 of the *Roads Act 1993* as amended, Council proposes to rename Seven Oaks Road at Nunderi, as shown below:

Seven Oaks Drive

A period of 30 days from the date of this notice is allowed for any person to lodge a written objection to the proposed renaming. Any objections should state clearly the reasons for such objections. General Manager, Tweed Shire Council, PO Box 816, Murwillumbah 2484.

Resident and Ratepayer Association meetings

Banora Point & District Residents Assoc. meetings have been **postponed** until further notice.

Chinderah Districts Residents Association Inc. meeting to be held on Tuesday 7 April at Cudgen Leagues Club has been **cancelled** due to Government restrictions.

Kingscliff Ratepayers and Progress Association meeting due to be held on Monday 6 April at Kingscliff Public School has been **cancelled**.

Current vacancies

View current vacancies at www.tweed.nsw.gov.au/Careers

Subscribe to receive Job Vacancy Alerts via email at www.tweed.nsw.gov.au/Subscribe

WATER WEEK 1 Check when your water meter is read at www.tweed.nsw.gov.au/MeterReading

Planning Committee Meeting Agenda – Thursday 2 April 2020

The Planning Committee Meeting Agenda for Thursday 2 April 2020 is available on Council's website www.tweed.nsw.gov.au/CouncilMeetings. The meeting will be held at the Harvard Room, Tweed Heads Administration Building, Brett Street, Tweed Heads commencing at 2.30pm. A Planning Committee Public Forum on Agenda items being considered is to be held at 2pm prior to the Meeting.

Agenda

Reports for consideration

Planning and Regulation

- 8.1 Request to Prepare a Planning Proposal – Lot 1 DP 1032820 Scenic Drive, Bilambil (known as 1 Walmsley Road)
- 8.2 Development Application DA18/0519 for Multi Dwelling Housing Comprising Three Dwellings, the Use of One Dwelling as Bed and Breakfast Accommodation and Ancillary Structures including Water Tanks and Detached Storage Unit at Lot 1 DP 775668 No. 217 McAllisters Road, Bilambil Heights
- 8.3 Variations to Development Standards under State Environmental Planning Policy No. 1 – Development Standards

Council Meeting Agenda – Thursday 2 April 2020

The Council Meeting Agenda for Thursday 2 April 2020 is available on Council's website www.tweed.nsw.gov.au/CouncilMeetings. The meeting will be held at the Harvard Room, Tweed Heads Administration Building, Brett Street, Tweed Heads commencing at the conclusion of the Planning Committee meeting.

Agenda

Reports for consideration

- 5.1 Adoption of Recommendations from the Planning Committee Meeting held Thursday 2 April 2020

Sustainable Communities and Environment

- 17.1 Request for Offer RFO2020006 Construction and Refurbishment of Sportfield Buildings and Services – Walter Peate Fields
- 17.2 Aquatic Hire Licence Extension

Sub-committees/working groups

- 23.1 Minutes of the Local Traffic Committee Meeting held 12 March 2020

The Agenda for these meetings, which may also include any late or supplementary reports, will be updated prior to the date of the meeting. Meetings are open to the public.

It should be noted that confidential items are considered in closed session, which excludes media and public.

Minutes of these meetings will be available as soon as practical following the meetings and are unconfirmed until they are formally adopted at the next Council meeting.

Please be aware that this meeting is webcast and will be available on Council's website.

1300 292 872 or (02) 6670 2400

tsc@tweed.nsw.gov.au

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