

# Stormwater Issues on Private Property



## Building & Development

**As a result of the Central Coast's climate and topography, flooding and nuisance issues from stormwater is a common problem for many of Gosford City Council's residents, especially if they believe the water is coming from another property.**

Council understands that this can cause disputes between neighbours, and council does its best to ensure that proper action is taken if required and/or legislatively possible.

### **Who can I contact if my property is flooding?**

For emergency help in flood events, contact the State Emergency Service on 132 500.

### **When council will take action**

Council Officers investigate and take action on stormwater drainage complaints only where it relates to the flow of surface water from one property across the common land boundary onto another property, and where the following criteria have been met:

- Evidence being produced that substantiates the surface water has caused or is likely to cause physical

damage to land or building on the other land;

- Surface water has been directed to and/or concentrated in a particular area by a man-made structure or drain;
- Surface water is the result of defective roof drainage from a dwelling or outbuilding.

### **How to report a stormwater drainage issue**

When reporting a stormwater drainage issue on private land, please include the following information:

- Describe what is occurring;
- When did it occur and on how many past occasions;
- Have you made contact with Council about this issue previously;
- What is the source on the neighbouring land that is causing the problem;
- Describe how your land and/or building are being damaged (include a written report from a suitably qualified person stating the land or building is likely to or is being damaged);
- Have you obtained professional advice as to the source of the stormwater issue?;
- Have you liaised with your neighbour to address this matter?;

