

Communications Report 'Living for the Future' Home Expo

September 2014

TWEED SHIRE COUNCIL | TOGETHER FORWARD

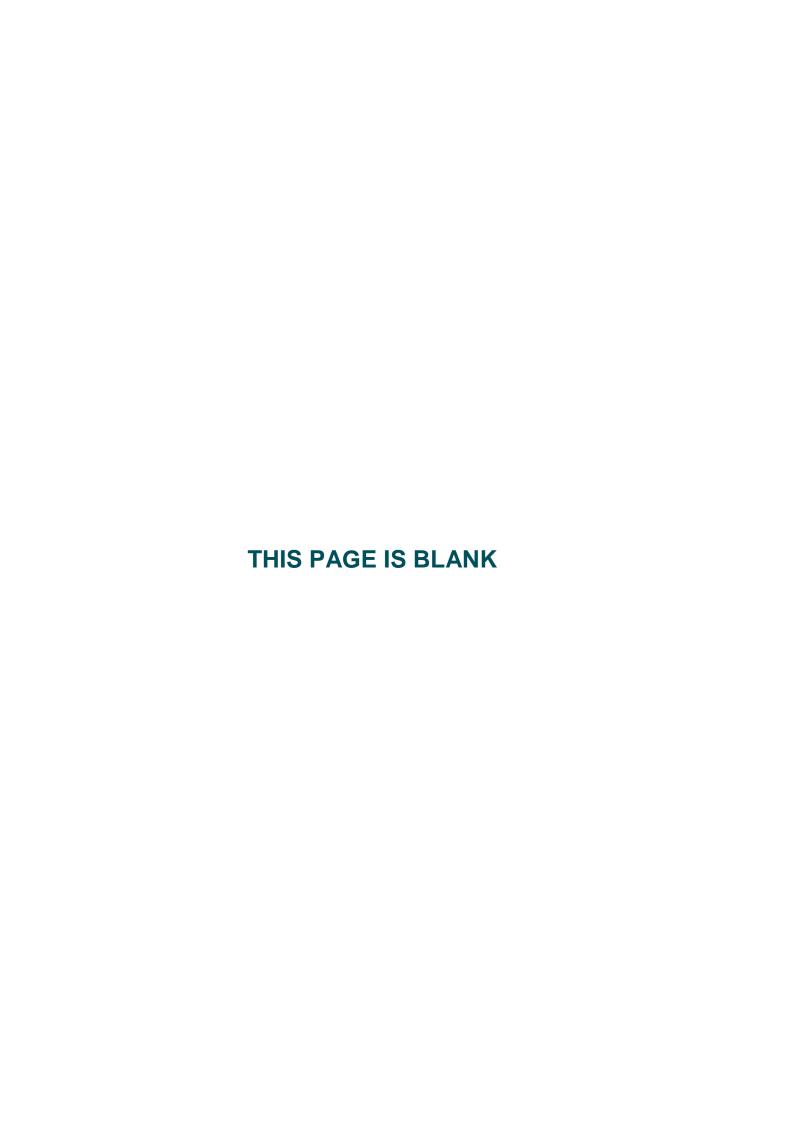


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Introduction

The 'Living for the Future' Home Expo was launched in 2013 as a free, family-friendly event offering a one-stopshop of stalls and practical workshops to help people embrace sustainable living principles and find out more about smart housing designs and renovations.

The event provides a unique opportunity for businesses, community organisations and not-for-profit groups that fit the sustainability theme of the event to promote their products and services to a large audience of local residents. It also provides a platform from which to promote Council's various sustainability initiatives.



Figure 1: Home Expo graphic

In 2014, the event was held at the Tweed Heads Civic Centre on Saturday 23 August from 9am until 2pm.

This year, the 'Home Expo' also marked the opening of Tweed's celebration of Local Government Week, which showcases the day-to-day work of Council in the community.

To guide the communications and promotional activity relating to the event, a detailed communications plan was prepared in line with Council's Community Engagement Strategy. This report provides details of the various communications tools and methods that were used, and an evaluation of the overall effectiveness of the communications plan in achieving the stated objective.

Communications objective

The communication objective, as articulated in the communications plan was:

To maximise attendance at the 2014 Home Expo and in doing so, increase the education of Tweed Shire residents and ratepayers about opportunities to improve sustainability in the home.

Level of engagement and target audiences

In accordance with Council's Community Engagement Strategy, the level of engagement identified for this project was 'Inform', so our promise to the community was:

We will keep you informed.

The following primary stakeholders / target audiences were identified:

- Tweed Shire residents
- Tweed Shire ratepayers
- Business/industry
- Community organisations and groups
- Interest groups

In particular, the event and associated communications targeted urban-based residents (both home owners and renters) and businesses and community groups with a core focus on environmental sustainability.

Budget

A budget of \$3800 was allocated for communications activities.

The total expenditure on these items was \$3292.68, meaning the communications activities were delivered under budget with a balance of \$507.32 remaining.

A detailed budget is included as Attachment 1.

Internal communications

The importance of internal communications is two-fold. Firstly, Council employees need to be informed about the programs being delivered by the organisation, both for their personal awareness and to ensure they are able to appropriately direct any questions or comments from the community. Secondly, with over 600 employees, Council's staff represents a large and diverse audience base, capable of disseminating key messages to broader networks in the community.

Corporate Knowledge Base

Council's custom-built Corporate Knowledge Base (CKB) is the organisation's multi-purpose corporate business system, comprising 600 pages of content-managed information including both public content that feeds through to Council's websites and supporting notes and information for staff reference.

Activity summary

At the commencement of event preparations in late June, content on the CKB was updated to advise staff of the 2014 event date, venue and basic details. As preparations continued, this information was refreshed and added to.

As part of this process, the Contact Centre was briefed about the event and what to expect in terms of customer enquiries in the coming months.

Cost

Nil

Outcome

Providing timely details about the Home Expo on the CKB ensured any Council staff member with computer access was able to be informed about the event and was appropriately equipped to deliver high quality customer service to community members with enquiries or comments.

InsideOUT

InsideOUT is Council's monthly internal newsletter, used to keep staff up to date on current projects, initiatives and general news. Each issue of InsideOUT is distributed to all of Council's 685 staff, either by email (365 copies for indoor staff) or in hard copy, stapled to payslips (320 copies for those without computer/intranet access at work).

Activity summary

In the August 2014 issue of InsideOUT, Home Expo was mentioned in the General Manager's column (page 1) as heralding the start of Local Government week. Also in that issue (page 3) the Home Expo was allocated two-thirds of a page under the heading '2014 Home Expo will help you live better in the future'. An article detailing what would be on offer at the event was accompanied by a testimonial from a staff member who had attended in 2013, as well as photographs from the inaugural event.



Figure 2: Home Expo was promoted Council's staff newsletter, InsideOUT

The Home Expo was also featured in the September 2014 issue of InsideOUT (page 5), which included a wrap up of the event and acknowledgement of the staff involved in its coordination and delivery.

Cost

Nil

Outcome

Promotion of the Home Expo in InsideOUT ensured all of Council's 685 staff members were made aware of the event and provided with adequate information to share with their families, friends and networks.

Emails to 'All Recipients'

An email to 'All Recipients' is distributed to all Tweed Shire Council staff with email access at work. This is approximately 365 people.

Activity summary

On the Monday prior to the event (18 August), and again the day before the event (Friday 22 August), emails were sent to 'All Recipients' inviting them to the Home Expo and providing an overview of activities and prizes on offer.

Cost

Nil

Outcome

These emails provided a timely reminder about the event to approximately 365 people.

Councillor briefing pack

A Councillor briefing pack comprises a small compilation of communications materials (prepared as part of the communications plan) intended to provide to all Councillors with basic information about a particular project/program/event.

Activity summary

On the Monday prior to the event (18 August) a briefing pack including a copy of the event program, promotional poster and the latest media release, was provided to all Councillors.

Cost

Nil

Outcome

Provision of this briefing pack ensured all Councillors were made aware of the event and given the opportunity to attend.

External communications

A range of communications tools were used to disseminate messages about the 2014 Home Expo to the Tweed community.

Tweed Shire Council website

With more than 30,000 hits per month, the corporate website www.tweed.nsw.gov.au is an important medium for Council when communicating with the community.

Activity summary

Since 2013, the Home Expo has had a dedicated page on the website at www.tweed.nsw.gov.au/HomeExpo. Commencing in late June 2014, the content on this page was refreshed and added to in the lead up to (and also following) the 2014 event.



Figure 3: Banner on the Council website

The Home Expo page on the Council website was the main hub for detailed information about the event, with all other communications directing people to the website for further information.

Traffic was also directed to the Home Expo page by click through promotional banners on the Council homepage and the Energy page www.tweed.nsw.gov.au/energy, which were live from Tuesday 12 August through to Sunday 24 August.

In addition to general information about the event, the following files were available for download from the Home Expo page:

- Event program 2014
- Flyer: Meet our local stallholders
- Flyer: Attend a workshop
- 2014 Home Expo poster

The following information about the 2013 Home Expo also remained available:

- 2013 Home Expo flyer
- 2013 Home Expo presenter profiles
- 2013 Home Expo video

Cost

Nil

Outcome

There was a demonstrated increase in traffic to and activity on the Home Expo page on the Council website as a result of the communications undertaken during the month leading up to the event (Wednesday 23 July 2014 - Saturday 23 August 2013) when compared to the previous month (Saturday 21 June 2014 - Tuesday 22 July 2014).

Month on month, some notable figures include:

- An 858.49 per cent increase in the number of direct 'entrances' to the Council website
 via the Home Expo page (from 53 to 508 entrances). This demonstrates that people
 were coming to the site for the specific purpose of seeking information about the
 Home Expo and knew where to find it.
- An 8.46 per cent increase in the amount of time visitors spent on the Home Expo page (up from 3 min 47 sec, to 4 min 06 sec), which suggests visitors to the page took the time to review the additional resources and downloads that were provided on the page (i.e. event program, speaker and stallholder flyers, 2013 Home Expo video etc).

This marked increase in traffic and activity on the Home Expo page highlights the importance of the Council website as a core source of information for the community and a valuable, free communications tool.

It is also interesting to note the origin of traffic to the Home Expo page. Of the 508 'entrances' during the month preceding the event:

- 321 came directly to the URL
- 120 came from Google
- 17 came from myGC.com.au
- 16 came from Bing

- Nine came from echo.net.au
- Six came from Facebook
- Three came from Tweed Daily News websites

With more than 60 per cent of users coming directly to Home Expo page, it is evident that the strategy of creating a 'friendly URL' that is easy to remember (i.e. www.tweed.nsw.gov.au/HomeExpo) and reiterating this in all communications activity, is an effective one.

Significantly, approximately one quarter of the 508 'entrances' directly to the Home Expo page (108 users), used a mobile operating system (i.e. iOS, Android), while the majority (400 users) used a computer-based operating system (i.e. Windows, Macintosh, Linux). The relatively high usage of mobile devices to access content reinforces the value of Council's website having a responsive design. It is also an important consideration in the future design of supporting documents and materials.

Tweed Link

Tweed Link is a gazetted weekly newspaper, produced in-house at Tweed Shire Council and distributed to 40,100 households across the Tweed. According to an independent survey conducted in May 2010, it has a readership rate of 79 per cent. Tweed Link is the only newspaper to cover the entire geographic footprint of the Tweed Shire.

Activity summary

The following table outlines the 2014 Home Expo editorial and advertising content published in the Tweed Link:

Issue run date	Content type	Details	Cost
Tuesday 8 July 2014	Advertisement	Call for stallholders and presenters (p.5)	\$178.20
Tuesday 15 July 2014	Editorial	Call for stallholders and presenters (p.4)	Nil
Tuesday 5 August 2014	Editorial	What's on at this year's Home Expo (p.1)	Nil
Tuesday 12 August 2014	Editorial	Home Expo as part of Local Government Week activities (p.1)	Nil
	Editorial	Profile of Home Expo presenter, Roman Spur (p.2)	Nil
	Advertisement	What's on at this year's Home Expo (p.3)	\$263.70
Tuesday 19 August 2014	Advertisement	Home Expo - on this weekend (p.3)	\$263.70
Tuesday 2 September 2014	Editorial	Home Expo major prize winner (p.3)	Nil
TOTAL	3 ads, 5 stories		\$712.80

Copies of the published Tweed Link content are provided in *Attachment 2*.

Cost

\$712.80

Outcome

Based on a readership of 79 per cent across 40,100 households, the three advertisements and five stories about the Home Expo across several issues of the Tweed Link would have resulted in approximately 253,432 impressions of the event.

Of the 256 responses to the feedback survey distributed to participants at the Home Expo, 56 per cent (144 people) listed Tweed Link as one of the ways they found out about the event. This was the highest of all information sources.

Media coverage

Council's Communication and Customer Services Unit, through the Communications Officer - Media, maintains relationships with key media contacts and issues regular media releases and story suggestions for their consideration. This often results in coverage across a range of media including print, radio, television and online.

Activity summary

The following media releases were distributed during the lead up to the 2014 Home Expo:

- Monday 21 July 2014 2014 'Living for the Future' Home Expo
- Thursday 7 August 2014 City dwellers to inspire sustainable living
- Monday 18 August 2014 Second 'Living for the Future' Home Expo is here
- Thursday 21 August 2014 Ironman star is special guest at Expo

Copies of these media releases are included as Attachment 3.

Cost

Nil

Outcome

During the promotional period, a total of five media stories were published about the Home Expo, details of which are as follows:

Run date	Publication	Details
Saturday 2 August 2014	Tweed Daily News	Future expo (brief)
Thursday 7 August 2014	Tweed Daily News	City dwellers to inspire sustainable living (Profile of Home Expo presenter, Roman Spur)
Thursday 14 August 2014	Tweed Sun	Expo focus on home environment
Thursday 14 August 2014	Tweed Valley Weekly	Expo shows the way to sustainable future
Wednesday 20 August 2014	ABC North Coast (online)	Building a bird friendly backyard (Profile of Home Expo presenter, Scott Hetherington)

Media clippings are included as Attachment 4.

Paid advertising

Whereas media coverage is subject to editorial considerations and perceived 'newsworthiness', paid advertising is a way of ensuring that the key messages are published and communicated to the target audience(s).

Activity summary

Stockland Hundred Hills supported the 2014 Home Expo as a media sponsor, donating \$2000 to the promotional budget in exchange for the display of 'Proudly sponsored by Stockland Hundred Hills' on all print advertising (excluding Tweed Link).

This boost to the communications budget enabled the negotiation of an \$1800 multimedia promotional package with Hot Tomato and myGC.com.au, which comprised the following elements:

Run date	Medium	Details	Cost
Monday 18 August - Saturday 23 August 2014	Hot Tomato radio	20 x 15 second radio news sponsorship ads	\$1500
Thursday 21 August - Saturday 23 August 2014	myGC.com.au	300 x 100px web ad with link to Home Expo page on Council website	\$300
Tuesday 12 August - Saturday 23 August 2014	myGC.com.au	3 x blog posts focusing on simple tips for sustainability to appear on the myGC.com.au website. Content was provided by Council's Program Leader Sustainability, Debbie Firestone and a link provided back to the Home Expo page on Council's website.	Nil
Thursday 21 August - Saturday 23 August 2014	myGC.com.au	Filmed interview with Council's Program Leader Sustainability, Debbie Firestone promoting the Home Expo, for inclusion in a 'What's On' video to be featured on the myGC.com.au website	Nil
Friday 22 August 2014	Hot Tomato radio	Live cross from outside the Tweed Heads Civic Centre promoting the Home Expo (on tomorrow).	Nil
TOTAL			\$1800

Details of the Hot Tomato advertising package are included as Attachment 5.

In addition to the Hot Tomato/myGC package, the following paid advertisements were run during the promotional period:

Run date	Publication	Details	Cost
Monday 11 August - Monday 25 August 2014	Echo Netdaily (online)	300 x 100px web ad with link to Home Expo page on Council website	\$150.00
Saturday 9 August 2014	Tweed Daily News	92 x 129mm print ad, full colour	\$193.94
Saturday 16 August 2014	Tweed Daily News	92 x 129mm print ad, full colour	\$193.94
Thursday 21 August 2014	Tweed Valley Weekly	85 x 125mm print ad, full colour (p.3)	\$242.00
Sub total	1 online, 3 print		\$779.88
Plus Tweed Link	3 print		\$712.80
TOTAL PRINT	1 online, 6 print		\$1492.68

Copies of these display advertisements are included as Attachment 6.

Cost

\$3292.68

Note: This figure includes the \$712.80 spent on Tweed Link advertising.

Outcome

Although there is no way to comprehensively assess the reach of each paid advertisement, the relative success of each placement can be observed through two evaluation mechanisms: feedback from event participants, and for online content, the direction of traffic to the Home Expo page on the Council website.

The participant feedback form distributed on the day of the event asked "How did you hear about today's event?". Of the 256 responses, the following answers were provided (shown with the relevant advertising spend for comparison purposes):

Source	Number	% converted	Ad spend	% spend
ABC (radio, online)	7	3%	\$0	N/A
Council (all)	17	7%	\$0	N/A
Council (website)	12	5%	\$0	N/A
Echo Netdaily	0	0	\$150.00	5%
Hot Tomato / myGC.com.au	10	4%	\$1800	55%
Tweed Daily News	89	35%	\$387.88	12%
Tweed Link	144	56%	\$712.80	22%
Tweed Valley Weekly	54	21%	\$242.00	7%
Word of mouth / personal interaction	36	14%	\$0	N/A

Thirty-two per cent of respondents said they found out about the event from two or more sources.

These figures highlight the Tweed Link as having the greatest return on advertising investment, although it is important to note that this advertising was also supported by five editorial articles, which would have contributed to the awareness raised by this publication.

By this measure, Tweed Daily News and Tweed Valley Weekly also represented good value for money.

Conversely, the significant spend on the Hot Tomato / myGC.com.au campaign, despite providing good exposure across multimedia channels, does not appear to have directed a large number of people to the event.

The Echo Netdaily advertisement was not mentioned at all in the feedback survey.

In terms of the direction of traffic to the Council website, the following direct site 'entrances' to the Home Expo page were recorded:

- 17 from myGC.com.au
- Nine from echo.net.au
- Three from Tweed Daily News websites

The number of entrances from myGC.com.au suggests there is value in the online content (i.e. ad and blog) component of the Hot Tomato / myGC package, which was a free 'value-add'. This figure neither supports nor negates the assessment of the value of this package based on the event participant feedback.

The Echo Netdaily advertisement, despite being low-cost and generating some leads, did not provide a strong return on investment.

Online events listings

Given the focus of the Home Expo was on simple and cost-effective ways to be more sustainable at home, it made sense to target members of the community interested in attending free events. Online community events listings provided a platform already recognised and used by the community, from which to spread the word about the event.

Activity summary

Free online events listings were posted on the following sites:

- ABC North Coast Events
 http://www2b.abc.net.au/EventCentral/View/event.aspx?p=15&e=16545097
- Destination Tweed Events
 http://destinationtweed.com.au/events/living-for-the-future-home-expo/
- myGC Events
 http://www.mygc.com.au/events/living-for-the-future-home-expo/

- Tweed Daily News Events
 http://www.tweeddailynews.com.au/things-to-do/living-for-the-future-home-expo/73636/
- Tweed Shire Council What's On http://www.tweed.nsw.gov.au/whatson

A listing was also submitted to mycommunityconnect.com.au, but was not posted.

Snapshots of these event listings online are included as *Attachment 7*.

Cost

Nil

Outcome

The following direct 'entrances' to the Home Expo page on the Tweed Shire Council website were reported:

- 17 from myGC.com.au
- Three from Tweed Daily News websites
- Two from the Destination Tweed website

In addition to this, seven of the respondents to the participant feedback survey (3%) noted ABC as one of the sources from which they learned about the event.

It is unclear whether the traffic from the ABC, myGC and Tweed Daily News websites was generated from these events listings or other content on the site.

Nevertheless, given that these listings were free and took a very small amount of time to generate, there is no reason to exclude them from future campaigns of this nature.

Participant feedback survey

As has been previously mentioned, a participant feedback survey was distributed at the Home Expo to seek comment about the event.

Activity summary

The survey was designed to be quick and easy to complete, while providing useful information to the Home Expo organising team about event communications, attendance, feedback on the workshops and opportunities for improvement.



Figure 4: Attendees completing the feedback survey

To encourage people to provide their feedback, the survey doubled as an entry form for a number of prize draws on the day. Participants were required to complete the feedback form in order to enter the prize draws.

The survey was designed, printed and analysed in-house by Council staff.

A copy of the survey is included as Attachment 8.

Cost

Nil

Outcome

A total of 256 responses were received. Key findings include:

- 25 per cent of respondents (61 people) were return visitors who also attended the 2013 event.
- 88 per cent of respondents (224 people) lived within the Tweed Shire, and 49 per cent (125 people) lived within the core target postcode areas of 2485 (Tweed Heads, Tweed Heads West etc) and 2486 (Tweed Heads South, Banora Point, Bilambil etc).
- 56 per cent of respondents (144 people) listed Tweed Link as one of the ways they found out about the event. This was the highest of all information sources.
- 93 per cent of respondents (237 people) said they would return to another, similar event.
- When asked for 'One thing I'd keep' and 'One thing I'd change', responses included:

One thing I'd keep	One thing I'd change
A lovely rainy day	A few more options
All of it	Add roof insulation
All try solar power	Airconditioning
Beekeeping presentation	Better signage on exhibits
Brochures	Bigger next year
Competitions	Bird friendly yards
Debbie	Champagne tent
Displays	Change date to Sept/Oct
Diverse stalls	Composting
DIY cabin	Easier setup of plant area
Everything	Heaps of small pencils
Extended time	Hot water systems
Food	Info on ceiling insulation
Friendly welcome	Less cleaning products
Get bigger	Less non-house related stands
Good undercover venue	Less selling products more info stands
Granny flats	Less weird people
Great location	Let more people know
Green Clean	Lighting in Civic Centre is very dull
Green energy	Loudspeaker talking too loud
Healthy food stall	Map for venue used for talks
Ideas, architectural and design vendors	More building info
Indoors	More community/NGOs
Info in other formats (not just talking)	More construction type stallholders
Information stalls	More details and times of workshops
Keep it local	More displays
Kids' activities	More environmental building products
Layout good	More exhibits

One thing I'd keep	One thing I'd change
Local businesses Local eco business shows Lots of stalls Love the hemp More green products Native garden display outside Nursery Plants/garden info Pool info	More flyers re: workshops More home insulation products More info on solar (stand alone system) More info on storage batteries More kid interests Much more publicity about workshops More off-grid stuff More on insulation More on solar
Prizes Rainforest gardens Saving power, vege growing Solar energy Spurtopia Stallholders Sustainable living free entry & prizes The event The food	More parking More plants for sale More solar hot water More stallholders Music too loud Name tags for visitors No cleaning systems with micro plastics Non slippery floor Poster of workshops posted at entrance
The music The variety of stalls The venue Tweed Climate Action Now Variety of events/workshops Verbal presentations, workshops Voice over info Workshops	Rain Somebody on the door Vegetable plants for sale Weed samples, education Worm farming

- When asked "What is one thing you learned or will take away from today's Home Expo", responses included:
 - A lot more about solar power....a lot ...merit
 - o A lots of space is not needed to have a vege garden
 - o About design/solar/spurtopia/wall insulation
 - Affordable housing
 - Affordable ways to wash, clean, save \$ on gardening & the sharing of ideas THANK YOU
 - All different products available to purchase. Great to see the variety on show.
 - Amount of solar power that can be produced
 - o Any information is good information
 - o Architectural design
 - o Awareness of local council & businesses
 - Backyard food garden
 - Battery storage of solar generated power
 - Beekeeping
 - o Benefit of healthy environment
 - o Better building materials are very accessible
 - o Better mulching options
 - o Bird friendly backyard information, other useful eco friendly information
 - Cleaning materials
 - o Climate change & bank divestment
 - o Community support
 - o Confirmation that we are on the right track in our home
 - Council is a good resource for sustainable living
 - Council is trying to help sustain the environment
 - Different types of solar
 - o Discovered mono walls new product
 - Eco options for the house

- Energy efficiency of LED lighting
- Environment is important
- o Everyone can make a difference
- Everything can be natural
- Fun
- Gardening tips, cleaning products
- o General improvement of knowledge
- Growing own fruit & veg
- Help with asbestos (Systexx)
- Hemp products, cleaning products
- o Home improvements to reduce cost & improve our community
- Hose connection to adjust water flow, save water and save money
- How simple & easy to do things naturally
- How to grow organic foods
- How to incorporate green ideas into building
- How to live more sustainably
- How to look after environment a lot better
- o How to refurbish polished items
- o How we all must be wiser about our environment
- I can install a 10000L water tank without approval
- Info about native plants
- Inspiration
- o Install 20 sq cabin without approval
- interesting building materials
- o Interesting, useful
- Keep thinking green
- Learned about new products and companies
- Live green
- Local pure products and native plants
- Many great things to improve home & garden
- Modern technology how it helps
- o Mono wall
- o More and more pursuits in eco-friendly outcomes
- More info on native gardens
- o More interest in sustainable living to reduce costs and help environment
- More ways to help sustain environment and reduce costs and wastage
- o Native plants in Tweed
- People are increasing their consciousness
- o Phone power company for off peak tariff
- o Planning a house
- Power saving pool pump
- o Price on solar power to energy bill. LED new lighting
- o Reusing household items to make useful garden aids
- o Save power costs & environment
- Self watering from 'Roman' was great
- So much great info/brochures everywhere. Keen to come again next year
- Solar energy
- Sustainability can be done cheaply & easily
- Sustainability is the key to savings
- Sustainability needs to become the "norm...FAST!!
- Sustainable building products including hemp masonry
- Sustainable buildings, insulation
- Sustainable garden
- o Sustainable living is the key to the future
- Sustainable living tips re: solar panels (make your own)
- Systexx has possibilities
- Tap attachment to reduce water pressure to reduce water usage

- That in today's climate we have to start living sustainably
- o That the price of materials needs to be affordable to be utilised more
- The benefits of solar power
- The different sustainable products
- The no. of people concerned about the environment
- There are ways to be economical around the home without a lot of cost
- There is a lot more sustainable/eco choices around than one would think
- Thermal mass
- o Things that can be used to extend homes different from usual bricks/wood
- Vegie/herb garden plan. Inspiration to do better!
- o Vinyl wallpaper is toxic

Digital signage (QFlow)

Digital signage (known as QFlow screens) in Council's customer service centres at Murwillumbah and Tweed Heads displays information about Council programs and services. This content is managed internally by Council officers.



Figure 5: Image used on digital signage

Activity summary

Digital signage promoting the 2014 Home Expowas added to the screens at both Murwillumbah and Tweed Heads from Wednesday 9 July until Monday 25 August 2014.

A copy of the content displayed on the QFlow digital signage screens is included as *Attachment 9.*

Cost

Nil

Outcome

Together the Murwillumbah and Tweed Heads customer service centres receive several hundred walk-in customers per week. Based on an 'active' period of (approximately) six weeks, the message on the digital signage had significant potential reach.

While there is no sure way to measure the reach of this message, it has value as a passive information source, at a time and place where people are already engaged and thinking about Council and its services.

Venue signage

Venue signage fulfils dual purposes of pre-event promotions and aiding navigation to the event site on the day.

Activity summary

Two 1200 x 1800mm signs were designed and printed in-house for display at the roadside entrance to the Tweed Heads Civic Centre from Monday 4 August until after the event.

A copy of the venue signage design is included as *Attachment 10*.

Cost

There was a cost of \$180 for the production of the two roadside signs, which was covered in the project budget, and therefore imposed no cost on the communications budget.

Outcome

The venue signage provided a promotional and navigational aide.

Printed materials

Printed materials such as posters, flyers, brochures etc are a simple, attractive and cost-effective way of communicating additional detail about Council initiatives.

Activity summary

The following printed materials were created to promote the Home Expo:

- Event program 2014
- Flyer: Meet our local stallholders
- Flyer: Attend a workshop
- 2014 Home Expo poster

Printed copies of these materials were put up in the customer service areas of Council's Murwillumbah and Tweed Heads offices, and were distributed electronically to stallholders and presenters to be put up in their businesses and distributed to their networks.

A small number of these files were also printed for use at the Home Expo itself. To minimise costs all printing was done in-house and carbon neutral paper was used.

Digital copies of these files were available for download from the Home Expo page.

Copies of the printed materials are included as *Attachment 11*.

Cost

Nil

Outcome

In the lead up to the event, and on the day, the event program, flyers and poster provided the community with important details about the types of businesses and organisations that would be present at the event, the timing and content of the workshops, and details of the prizes that would be available on the day. Without these materials, there would have been limited opportunities for the public to learn about these details.

Evaluation

In preparing the communications plan for the 2014 'Living for the Future' Home Expo, the following measures of a successful communications program were identified:

Objective	Result
Broad community awareness of the 2014 Home Expo	The broad and diverse communications schedule included: • 20 x radio advertisements • 3 x Tweed Link advertisements • 3 x print advertisements • 2 x online advertisements • 5 x Tweed Link articles • 5 x media releases • 5 x media stories • 5 x online events listings • 3 x online blog posts • 1 x online video content • 1 x radio live cross • plus printed and online information materials and internal communications. The participant feedback survey revealed that more than 32 per cent of respondents found out about the Home Expo from two or more information sources.
Increase year on year attendance at the Home Expo	2013 attendance was around 600; 2014 attendance was around 350-400. Although this year's attendance did not meet last year's, given the cold and rainy weather on the day, and the positive feedback received from attendees, presenters and stallholders, it is considered a positive result.

A series of evaluation questions was also set to determine the success of the communications program.

1. Was the original communications objective met?

The objective was to:

Maximise attendance at the 2014 Home Expo and in doing so, increase the education of Tweed Shire residents and ratepayers about opportunities to improve sustainability in the home.

The event organising team was satisfied with the number of attendees (350-400) at the 2014 'Living for the Future' Home Expo, which despite being less than the 2013 attendance figures (600) was a positive result given the cold and rainy weather on the day and the positive feedback received from participants, presenters and stallholders.

In terms of increasing the education of Tweed Shire residents and ratepayers, the feedback obtained from the participant surveys (in response to the question 'What is one thing you learned or will take away from today's Home Expo?') suggests an increase in both interest in and awareness of opportunities to improve sustainability in the home.

2. What are the main lessons learned and why?

Lesson learned	Why
Tweed Link is an invaluable communications tool	More than half of respondents to the feedback survey said they heard about the Home Expo through the Tweed Link.
	The return on investment was the highest of all paid promotional tools, accounting for just 22 per cent of the overall advertising expenditure.
	Being produced in-house, the Tweed Link presents a unique ability for Council to control the timing and detail of editorial messages as well as the placement of ads.
	It is the only newspaper to be delivered to all households in the Tweed Shire.
An event of this scale requires a significant human resource investment, particularly in relation to communications.	Development and delivery of the communications program, particularly in the month leading up to the event, demanded almost full-time attention from one member of the communications team.
The Hot Tomato / myGC advertising package was perhaps not the best fit for this event.	The return on investment was not as strong as had been anticipated, which suggests a disconnect between the Home Expo message and the Hot Tomato / myGC audience.
In spreading the sustainability message, the Home Expo is also a positive exercise for Council's own image and reputation.	Verbal feedback received by Council officers at the event, and comments made in the feedback survey indicated a positive perception of Council by event attendees. Comments included:
	 Council is a good resource for sustainable living Council is trying to help sustain the environment Thank you for being a proactive council. We enjoy the things you do for our community.

Conclusion

A strategic and robust communications program contributed to the second 'Living for the Future' Home Expo being a well attended event that received considerable positive feedback from attendees, stallholders and presenters alike. A broad, multimedia approach to promotions ensured the key messages were disseminated to the core communities of interest, creating a positive impact on Council's image and reputation in the community and boosting the profile of local businesses.

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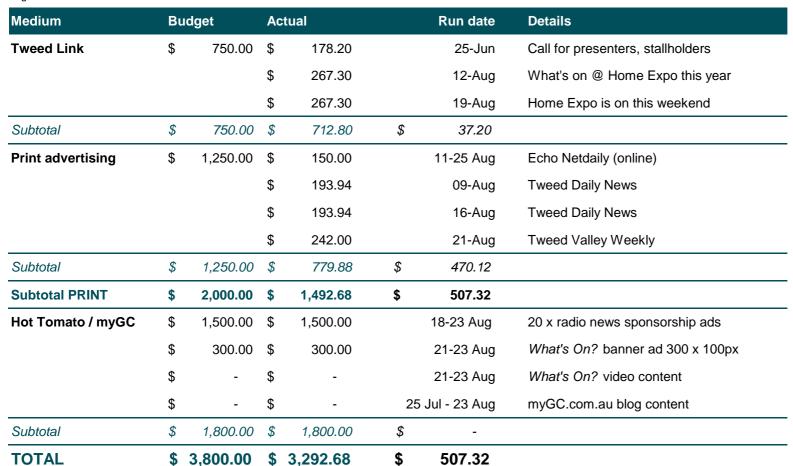
Attachment 1

Communications budget

Home Expo 2014

Communications Budget

Page 1







Attachment 2 Tweed Link content

Tuesday 8 July2014

'The Cup' comes to Tweed as part of national tour

One of the most treasured prizes in Australian sport will go on dispisy in Tweed Shire in August, when the district is included in a national four of the Melbourne Cup.

Tweed will be one of only 34 destinations for the 2014 Emirates Melbourne Cup tour, after Council combined with Destination Tweed and the Tweed River Jockey Club in their bid to bring the cup to the area.

The \$175,000, 18-carat gold cup will begin a three and a-haif month four of Australia in July, accompanied by Melbourne Cup veterans and rading legends who will share their personal stories throughout the four.

A day of activities will be held throughout Tweed Shife when the Melbourne Can arrives in the Tweed on Wednesday 27 Junual

Destination Tweed Marketing Manager Emma Cao and Initial plans for the day included a wist to Tweed Heads in the monthing, a community destination and daptay of the cup in Munwillumbah in the afternion and a Destination Tweed charify cockial fundation of Sail in the evening.

"We want a celebration that incorporates the Tweed Heads area, the Murwillumbah district and the Tweed Coast, to bring the whole shire into the event" she said.

"This rare opportunity for the Tweed community to celebrate and view this Australian (con, with also help to furnithe spotlight on the Tweed's many



Tweed River
Jookey Club
Chairman Bernie
Quinn (left) and
Deputy Chairman
Eric Lever at the
Murwillum bah Cup
race day. They
announced the
Melboum e Cup
will be on show
during August.

attractions, including our World Heritage-Hated rainforests and national parks and our atunning coastline."

Tweed Stirre's Industria in the four was amounted by Tweed River Jockey Club Chairman Bernie Quinn and Deputy Chairman Bric Lever during the club's Murwillumbah Quo race day late last month.

Listmare and Bailina are also included in the box, which incorporates cities and towns in every State and Territory of Australia, and locations in New Zedanai. The cup returns to Melbourne on 27 October, shead of this year's Melbourne.

The cup returns to Melbourne on 27 October, shead of this year's Melbourne Cup Carnival and the 154th running of the race that slops a nation' on the first Tuesday in November.

Further details about Melbourne Cup Tour activities in Tweed Stire on 27 August will be leatured on Council's website, www.tweed.naw.gov.au, and the Destination Tweed site http://destinationtweed.com.au

NOTIFICATION OF INTEGRATED DEVELOPMENT APPLICATION DEVELOPMENT APPLICATION NO. DA14/0669

A development application has been lodged by Mormad sel Investments Ply Ltb AR Wingham Plaza Unit Trast seeking development consent for re-use of easing buildings for a propose found if actify completing bewen, call, restaurant, shop, playground and pention at Lot 1 ID* 1074784; No. 136-150 Dry Dock Road TWEED HEADS SOUTH. Tweed Shire Council is the consent authority for the soloication.

The proposed development constitutes "integrated Development" pursuant to Section 91(1) of the Environmental Planning and Assessment Act, 1979. The following sourcests are required in this report-

Provision	Approval	Authority
Sections 89, 90 & 91 of the Water Management Act 2000	Water use approval, water management work approval or activity approval under Part 3 of Chapter 3	Department of Environment, Climate Change and Water (NSW Office of

The development application and the documents accompanying it may be viewed on Council's DA Tracking site located at www.tweed.now.gov.au/ Properhicinguity or impected at Council's Murwitumbah and Tweed Heads CVIc Certine.

inspection may be undertaken during ordinary office hours for a period of 30 days from Wednesday 2 July 2014 to Friday 1 August 2014.

Any person may, during the above pertod, make a written submission to the General Manager of Douber II. Should as the bender that Douber has displaced a policy whereby on request, any submission including identifying particulars with be made public. Council will give consideration to the Public interest if and requests for confident tally by submission better mining access to submission relative interests the provisions of the General Information (Public Access) Act, 2009 – GPAN may result in confidential submissions being released to an applicant. Any submission objecting to the proposed development must state the ground upon within back placefron is made.

Please Note-Requirements regarding Disclosure of Political Gifts and Donations

A dedicar letraquired to be made in a bit an enforcement accompanying the exteent development or principle application by a person who makes it is applicable, in addition, a person who makes a written submission either depicting to or supporting a relevent development or princing application must see make a decorate if the person has make a reportable purification from the Disclosure from an eventual result of the principle application according to the product of the principle application and the principle appl

WANTED: SUSTAINABILITY EXPERTS TO BE STALLHOLDERS AND PRESENTERS AT COUNCIL'S 2014 HOME EXPO

Do you have specialist knowledge, expertise, a product or service to help people be more environmentally. Intentity at home and in their daily lives? Put yourself forward to be a presenter or stailholder at this year's "Living for the Tuture" from expo event.

Applications close on Wednesday 23 July 2014 and successful applicants will be notified by Monday 28 July 2014.

For details and application forms, visit www.tweed.nsw.govau/HomeExp Mark your calendar and save the date!

"Uving for the Future" Home Expo: Saturday 23 August 2014, 9am until 2pm, Tweed Heads Civic Centre.

ON EXHIBITION: MURWILLUMBAH LIBRARY POND LANDSCAPE PLAN

Tweed Shire Council is exhibiting its Murwillumbah Library Pond Landscape Plan, which addresses salety issues identified with the existing pond while maintaining the site's amenty in line with community expectations.

A revised plan has been produced which retains a water element and provides a functional civic forecourt, while addressing public safety risk and building damage caused by the pond.

Countril invites featheds on the revised nion from interceded stakeholders.

Council minutes restaurack on one revised point from fine-reased stakendoers and members of the community, Submissions may be made to tactiffweed naw.gov.au.or by post to:

Murwflumbah Library Pond Landscape Plan, General Manager, Tweed Shire Council, PO Box 816,

Murwifumbah, NSW 2484.

The plan will be on exhibition until Wednesday 30 July 2014 and public submissions must be received by dose of business on that day. To view the plans and find out more during the exhibition period:

- visit Crunci's website at www.tweed.nsw.gov.au/OnExtitution.
- visit Council's offices at Tumbulgum Road, Murwittumbah or Bret Street. Tweed Heads
- visit the Murwillumbah litrary
- see page 4 of this issue of the Tweed Link or
- contact Council by phone at (02) 6670 2400.

Advertisement: Call for stallholders, presenters

WANTED: SUSTAINABILITY EXPERTS TO BE STALLHOLDERS AND PRESENTERS AT COUNCIL'S 2014 HOME EXPO

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'Living for the Future' Home Expo:

Saturday 23 August 2014, 9am until 2pm, Tweed Heads Civic Centre.

B

Tuesday 15 July 2014



Destination Tweed Marketing Manager Emma Coo, Caldera Art Coordinator Andy Relmanis (centre) and Council Bushland Officer John Turnbull with copies of the book.

New book captures Tweed's essence

Artists, fourism promoters and environmental suthorities have joined torces to create a new book which captures the essence of the Tweed. Tweed-residents and wiston share been quick to snap up-copies of the book, The Tweed-Heart of Australia's Green Cauldron, produced by Caldies Art in contraction with Causal and Descriptions Tweed.

"The concept was to publish a milni coffee table book for visitions and readedes, using starming photographs and antworks and easily-read text to convey the elevence of the Tweed. We wanted to crede an over-all snapsted of Tweed Shite, while highlighting many of the attactions and defining classicals life of the area we let us so month," Calden Art Occordinator Andy

Council's Natural Resource Management (MRN) bill was a key contributor to the hocks control about These flora, stems and hashbate. Council Bendrand Office, John Tim foull sold MRN dath assisted with chapters about the termation and development of the Tweed landscape, the condition and indexency and the advention and stockers from Its Tweed landscape, the condition and indexency and the advention and stockers from Its Tweed landscape, the condition and indexency and the

Mr Tumbull said there were many contributors to the project, ensuring all aspects of Tweed life were represented - individing social, fidiorical, cultural, agricultural and natural environment aspects. Council's Tweed River, also provided funding to the venture, through the Waterways Program.

Mit Reimands said the support from the Tweed River Committee, Tweed Shire Abordgina Advisory Committee, Natural Resource Management Unit, Community and Cultural Services including the Tweed Regional Gallery and Tweed Regional Museum provided the recessary expertise to furnithe concept into reality.

The book is available from various outless throughout Tweed Shire, including the Visitor information Centres in Murav Burnhail and Tweed Heals and the Tweed Regional Castlery. Further information is available by contacting Andy Retinants on (02) 6672 1340 or at into-disablecearturg.au

NOTICE OF MAJOR SURF LIFE SAVING EVENT

The SLSA Australian inshore Resoue Boat (RB) Champtoniships will be held this weekend at Kingcriff Beach, 17 - 20 July, Event Coordinator Daniel McAtaniney mobile 0412 584 613 or email events@disa.asn.au, More information on Council's Calendar of Events.

NOTICE OF INTENTION TO DISPOSE OF SURPLUS LAND BURRINGBAR QUARRY

Tweed Shire Council hereby gives notice of its intention to dispose of surplus land being Burringbar Quarry located at Cudgera Creek Road, Burringbar and comprised in Lot 6 in DP 888345

Any person may make submissions to the Tweed Shire Council with respect to the proposed sale of land. Any such submissions should be made in writing, addressed to the General Manager, Tweed Shire Council, PO East 816, Muzwillumbah, NSW, 2464, within twenty one (21) days from the multication of this school/desemble.

A plans identifying the land proposed to be sold is available for inspection during normal business hours at the following places:

- Murwillumbsh Civic Centre, Tumbulgum Road, Murwillumbsh.
- Tweed Chitc Centre, Brett Street, Tweed Heads.

Stallholders and presenters wanted

Expirestions of interest for presenters and stallholders at this year's "Living for the Puture" Home Expo event are closing on Wednesday 23 July 2014. The Home Expo will take pisce on Saturday 23 July 1114, from 9am until 2pm at Tweed Heads CNIC Centle.

More than 600 people attended last year's event and this year promises another exciting program with more hands on workshops and personal interaction with local sus trimblifly experts.

Successful presenters and stall holders will be notified by Monday 28 July 2014. For details and application forms, wat www.hweed.now.gov.an/formsExt

ARE YOU A JP OR WANT TO BECOME ONE?

Areyou a JP or wealth you like to become a JP and velocities your services to the lack electromathy. Our searchatch is currently performing our distinct at three obepying dentities within the Tweed Shifts and chrecking our member to the limit. Listynes we helped over 2000 peoples and without every approximately 1,000 documents and three edgus as eigendustly increasing each year. To become a NeW JP an application from one be developed by many and the work of the week of the complete the form, simply lake it is your local table member, and the section handled by their office. There is no cost involved, except membership less by join our association. No forms training is required but you would always be kept well-informed and up to due by our association and provided with a copy of the latest handled. Please and Margar of Mattern on (07) 5500 4541 or call lint our violantary tables to discuss the matter factors with one our our members.

TENDERS

E02014-101 Construction of a Noise Barrier Fence along Klirkwood Road Tweed Heads Sorth NSW. Tenders close: Wednesday 4pm 30 July 2014.

EC2014-118 Supply and Laying of Asphalt Surfacing to Tweed Valley Way at Leddays Creek. Tenders close: Wednesday 4pm 6 August 2014.

Hard copy documentation is available and costs will be in accordance with Council's advertised photocopying fees.

Tenders must be lodged as specified in the tender documentation.

Tender documentation is available at no charge from Coundits website at www.hweel.naw.gov.stiflenders

All tenders will be opened at closing time and will be considered by Council in accordance with the provisions of the Local Government Act 1993 and the NSW Local Government (General) Regulation 2005.

The lowest or any tender is not necessarily accepted and canvassing of Councillors or staff will disqualify. For further information please contact. Sean Harwey (02) 6670 2606.

POSITIONS VACANT

COMMUNITY DEVELOPMENT OFFICER - CULTURAL PLANNING (Part-time)

COMMUNITY DEVELOPMENT OFFICER - SOCIAL

PLANNING (Full-time)

PERSONAL ASSISTANT TO THE MAYOR AND COUNCILLOPS (Fill-time)

UNIT COORDINATOR - WASTE MANAGEMENT (Full-time)

The closing date for these positions is 12 noon NSW time on Friday 25 July 2014.

- For more information and to apply:
- Visit Council's website
- Contact Human Resources on (02) 6670 2495
- Visit the customer service office at the Murwillumbah Chic Centre
- Scan the code with your smartphone's GR reader:

*Download a GR reader from your smartphone or thines store

Editorial: Call for stallholders, presenters

Stallholders and presenters wanted

Expressions of interest for presenters and stallholders at this year's 'Living for the Future' Home Expo event are closing on Wednesday 23 July 2014.

The Home Expo will take place on Saturday 23 August 2014, from 9am until 2pm at Tweed Heads Civic Centre.

More than 600 people attended last year's event and this year promises another exciting program with more hands-on workshops and personal interaction with local sustainability experts.

Successful presenters and stallholders will be notified by Monday 28 July 2014. For details and application forms, visit www.tweed.nsw.gov.au/HomeExpo

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Tuesday 5 August 2014



A TWEED SHIRE COUNCIL PUBLICATION 1 (02) 6670 2400 or 1300 292 872 | ISSUE 870 | 5 AUGUST 2014 | ISSN 1327-8630

Nostalgia motoring event set to rock Murwillumbah

Council has supported a new major event in the Tweed by providing seed tunding of \$20,000 to organisers of the Cooly Rocks On testival to hold a nostalgic car testival in Murwilliumbah.

At its meeting on 17 July, Council agreed to provide \$10,000 up front, with a further payment of \$10,000 once organisers secure an additional \$20,000 from other soons ors.

The Murwillumbait Motortest and Swap is expected to be held on 5-7 December 2014 and will include a show in shine of pre-1985 vehicles, a swap meet, evening car cruises and music and danding from the 1970s and 190s and also memorabilis debelore.

Cody Rocks On currently organises Australia's largest rock 'n' roll nostaigia festival focused on the 1950s and 160s in Tweed Heads and



Classic cars from pre-1985 could be cruisin' the streets of Murwilliumbah in December. Organiseis hope for a great turnout like the fastikal parade pictured above at Cooly Rocks On in Coolangatta earlier this year.

Coolangatta each June. This year, registrations for 1300 car entries were sold out within 40 minutes of opening. The new event planned. for Munwfilumbah will enable an expansion by Cooly Rocks On Into a new event featuring the 1970s and the encorsement of a trading agreement, be signed between Council and Cody Rocks On, will also require organises to prepare a comprehensive event management business pion, salistactory performance report, an evaluation of economic impacts and audited thrandal reporting.

A report to Council said the 1970s mostalgis theme provided a range of attractions not just for car enthusiacis but also those with design, fashion, music and broader cultural interests.

music and broader cultural interests.

The report said if Cooly Rocks Onlives given the opportunity to establish the new event with the support of Council, if could be a major boost to businesses in the region.

For more information go to codynaxis an mybligcommerce.com, stannors -murwiflumteh-indorfedand-swsp.

Bigger and better Living for the Future Home Expo

The annual 'Living for the Future' Home Expo is looking bigger and better.

The event will be held on Saturday 23 August 2014 from 9am until 2pm at Tweed Heads Civic Centre.

The expo will feature more great prizes, discounts, workshops, and local businesses to help people reduce their household costs, make homes more comfortable, and be more environmentally friendly.

This is the second year Council has coordinated the Expo, which will again showcase the latest ways to help make homes more economical, energy-efficient and self-sufficient.

Council's Program Leader-Sustainability Debbie Firestone said the response so far has been fantastic.

"We have 23 stallholders locked in and this exceeds the number of stalls we had involved last year." Ms Firestone said.

"There will be lots of new products and services on offer as well as generous prize donations and discounts for Home Expo visitors.



Former Ironman Trevor Hendy will be lending support to the Living for the Future Home Expo.

"We're looking forward to showcasing the fantastic local businesses and sustainability experts that this area has to offer and provide a onestop shop of solutions to help cut water and power bills, make homes healthier, more comfortable and more environmentally sustainable," she said.

New stallholders will be on hand to help with backyard-garden advice, native plants for sale, hemp building materials, and eco-wall coverings.

On the day, one lucky visitor to the Expo will win a 1.5kw solar panel system.

Other prizes include free garden consultations donated by local businesses.

Former Ironman champion Trevor Hendy will also be at the Expo.

More information can be obtained at www.tweed.nsw.gov.au/HomeExpo or by calling Council's Sustainability Program Leader on (02) 6670 2400.

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More information can be obtained at
www.bveed.naw.gov.au/HomeExpo or by calling
Council's Sustainability Program Leader on

(02) 667 0 2400.

Art gallery to close for three extra days in September

The Tweed Regional Gallery & Margaret Olley Art Centre and Gallery Café will be temporarily closed for three days in September 2014 to allow for an environ mental audit.

The affected days are Wednesday 10 September, Thursday 11 September and Friday 12 September.

As the Gallery is diseed on Mondays and Tuesdays, this means the Gallery will dose on Sunday 7 September at 5pm and re-open on Saturday 13 September at 10am. The Gallery Cafe will also re-open on Saturday 13 September.

"The dosure is to allow for necessary routine, cyclical conservation and mortiforing assessment and we apologise for any inconvenience," Gallery Director, Sust Muddiman, said.

"The good news is that a new exhibition will open in the Margaret Olley Art Centre on Wednesday 17 September, featuring an exclusive selection of Margarets Yellow Room Interiors and self lifes," she said.

Editorial: What's on at this year's Home Expo

Tuesday 12 August 2014



Editorial: Home Expo as part of Local Government week activities



Editorial: Profiling presenter Roman Spur



Advertisement: Home Expo

Tuesday 19 August 2014



A TWEED SHIRE COUNCIL PUBLICATION | (02) 6670 2400 or 1300 292 872 | ISSUE 872 | 19 AUGUST 2014 | ISSN 1327-8630

Living for the Future Home Expo is all set to go

Compand contorp all things sustainable at the 1 Ming for the Future' Home Expo at Tweed Heads Civic Contro this Saturday, 23 August.

This fun, free, family-friendly event celebrates eco-living at home and in the community, and will he's hip of information and ideas for sustainable homes and in our

Over 23 local suppliers of home design, renovation and sustainable (Wingproducts and services will be there and one lucky visitor to the expo will win a 1.5-ki lowatt solar power system. Former ironman champion Tevor Hendy will also be at the Expo, and is donating a free registration to join his 12-week

on in e program. The Living for the Future Home Expo will bring together a range of local product and service providers: with solutions to out water and power bills, make homes more en Vironmentally sustainable and more I vesible for people of all ages.

This is the second year Council



An \$3500 1.5 idlowaft solar power system is what one lucky winner could take home from the 'Living for the Futuro' Home Expo at Tweed Hoad's Civit: Contro this Saturday, as shown by SAE Operations Manager Nathan Godself, who is donating the orize.

is again set to showcase the latest ways to help make homes more exhorical, energy-efficient and eff-sufficient.

Council's Program Leader -Sustainability Debble Firestone, said the response has been factivitic.

"Trade stalls will make it easy by people to see a range of the options a willable and at the same time. talk to experts on many issues of sustainability "she said. "The expo will feature some factoric offers from local businesses.

the future." Council is playing a leading role in helping people with practical ways to reduce our impact on the

sustainable

environment. We're also inviting community members to participate in free workshops to gain practical

and power bills, make homes more

comfortable and environmentally

There's inmething at the expo

for everyone, whether you rest or

ownyour own home or if you are considering building or renovating in

knowledge about how to be more sustainable at their place," Mis-Firestone said. There are some amaring.

impovative and affordable solutions being adopted in other areas and this event will examine how they can be adapted to the Tweed environment. and he lifestyles of our residents.

This event is also another way Council is working with the business community, to boost the local. есолотту."

For more information see www.bweed.nsw.gov.au/HomeExpo

has coordinated the Expo, which Museum's opening just a whistle stop away

Collections have begun the journey back to the Twood Reetings Museum Marwillimhah in roadiness for the facility's re-opening to the public on Sunday 31 August.

A collection of artefacts associated with cedar getting and early settlement in the Tweed Valley, the historic Powerhouse Whistle and old favourite 'Banana Jim', are the first items to be installed as part of the new displays.

"The extensive redevelopment process is now almost complete," gold Museum Director Judy Reart. "The last two and a half years have involved almost every single aspect of museum work - and then some. We have documented and packed up the collection, built and fitted out a new collection store, unpacked and built a new Museum restored a wonderful heritage building and developed new diplays, it has been an extraordinary journey," she

The deam-powere dwhistle was installed in the

Murwillumbah Powerhouse in 1924, it was in dally use until 1990 when the Fowerboure closed. The whetle was part of the everyday sounds and rhythm

of life in Murwillumbah and nearby farms. The whistle also marked events of importance and urgeing in the community, such as when the river was in danger of breaking its banks.

If was used to mark the 11 th hour of each Remembrance flow to associate blackout eventimes during World War II and was also used to herald the end of the War in 1945.

The collection going back on display has been carefully prepared by Museum staff and volunteers and has involve dimany hours of re-esarch and

> RIGHT: The Mus oum's Kirsty Androw with the Powerhouse Whistle which was a part of everyday life in Murwillumbah



Harold standing taller after Council's healthy donation

Primary's chool children from the Tweed region will continue to receive and enjoy the educational benefits of Healthy Harott through the support of Council.

Council donated \$ 6000 ip the Twe editife Education Life Action Sman of a lounch of Profesille Brech Public School this morning, to en sure that Life Education's programs are delivered to the children in our region, he loing to keep our kids safe.

Through the use of Mobile Learning Centres and Its muchloved mascot, Restity Harold. Life Education teaches children to respect their bodies, be healthy and active and to make wise choices in If e with drug and alcohol education Chairman of Tweed Life Action

Group Tonny var't Riet said the organisation greatly appreciated the support of Council. Without their support for the

Life Education program in many practical ways, we would not be able to continue to deliver the program to improve children's health in the Tweed Valley."

For mor elinformation go to www.hteeducation.org.za//



Roalthy Hamid was on hand at Pottsville Beach Public School to some ad the important message

Melbourne Cup in Murwillumbah

Council has secured a day in the Melbourne Cup Your 2014 program of the Victorian Raicing Club.

The Mebourne Cup will be displayed at Paim Court, Corner of Queen and Murwillumbah (Main) Street in Murwillumbah on Wednesday 27 August. The event will kick off in the Courtyur dat Palm Court at 12.30pm lealuring an Australian racing legend and Melbourne Cup winning jockey, John Marshall John rode Rogan Josh to victory in the 1999 Melbourne Cup



The people have chosen You may rom ombo this shots on the front of the Tweed

Link on 24 June. Well, the Burleigh Heads after Stuart Mattress, who did the portrait of his 90-year. old grandfather, Keith Rowe, was judged an in the 2014 Border Art Prize People's Choice Award held at Weed Regional Callery In Murwillumbah Amor 25,000 people visited the

2014 Border Art Prize exhibition.





From the race that stops a nation ...

THE CUP is coming to the Tweed. Bring your giftz and glamour to Saltbar and celebrate at the Cocktail Charity Night to raise funds for our local itiding for the Disabled Association where the 5175,000, 18-caret gold Melboome Cup will take pride of place arridst the celebrations on Wednesday 27 August. Tickets \$40. ntweed com.su or phone 1300 725 822.



The Prince, the Tiger and a Toad: Rew Hanks Hearsay: Euan Macleod, Lloyd Jones & Ron McBurnie

Gook Tower, Manuam or Embane, Guerre Street Mad, Jan Marphy Galley, Philip Bacon Galleries and more. Booking are esteemed - please contact Galley - \$40 unbab N SW 5654 | employment menga su

Advertisement: Home Expo on this weekend

Tuesday 2 September

Win brightened Peter's day

Good fortune shone on Murwillumbah artist Pete Goodlet when he won a 1.5-kilowatt solar system at last month's Living for the Future Home Expo.

The \$3,473 solar system, provided by expo exhibitor SAE Group, was a lucky draw prize at the second annual Home Expo, held by Council at Tweed Heads Civic and Cultural Centre.

Mr Goodlet was one of hundreds of Tweed residents who braved wet we after to attend the expo.

"It was a fantastic expo and anything that encourages and promotes sustainability gets my vote every time," he said.

RIGHT: SAE Group Sales and Training Manager Lee Duke, prize winner Pete Goodlet and Senior Energy Consultant Freya Thew.



Editorial: Home Expo major prize winner

Students plant for koala's future

Students from Mt St Patrick College's environment group last month planted 300 trees as part of Council's Koala Connections project. After receiving presentations from Council staff on koala ecology,

Conservation and recovery earlier in the year, the 21 students from the Murwillumbah college asked if there was any practical way they could assist the Tweed koala population.

"We identified a suitable site at Oudgen Nature Reserve for the dudons to undertake the planting, connecting another large planting project with existing local habitat," Noale Connections Project Manages Sout it between Soul sections and He said the keen and dedicated students planted all 300 trees in just two hours, bogether with weed mast and the eg usards.

*Having the group contribute to this site was very enjoyable and rewarding and a great extension to the existing partnership underway at the site between Council, National Parks and Wildlife Service and the Friends of Oudgen Nature Reserve, "Mr Hetherlington said.

"Many of the students discussed their interest in future study and careers in natural resource management, which is a fantactic opportunity for the Tweed*. During the attension in Cabarta, the group met with Cabartia Duncare representatives to find out about their work to restore the dunes and Norries

> ALZHEIMER'S AND DEMENTIA AUSTRALIA AND HOPE

Dementia Awareness Month Event

'Access + Inclusion = Healthy Ageing'

It all adds up to create a Dementia Friendly Community!

Where: Banora Point Community Centre
Cnr Leisure and Woodlands Drives

BANORA POINT, 2485.
When: Monday, 8 September 2014
8.30am – 12.30pm

- Take for a walk/stroll around the local area
- Challenge your brain
- Quick Tick Memory Clinic
- Blood pressure, glucose and cholesterol levels checked
- Seniors' Information Hub
- Centaur Public School Choir

Morning tea provided

For more information; christine.vannucci@alzheimers.org.au or call (07) 5523 0731.

YOUR BRAIN MATTERS.ORG.AU

Dementia Awareness Month is supported by financial assistance from the Australian Government and the NSW Government.

Win brightened Peter's day

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"It was a fantastic expo and anything that encourages and promotes sustainability gets my vote every time," he said.

RIGHT: SAE Group Sales and Training Manager Lee Duke, prize winner Pete Goodlet and Senior Energy Consultant Freya Thew.



Valual Resources, cands and water and reved sine council will consider the closing of sections of Council public roads in connection with road closure applications as listed in Schedule 1.

- Road reserve being approximately 360.4m² adjacent to Lot 5 in DP586420 at Ripps Road, Stokers Siding
- Road reserve being approximately 16m² adjacent to Lot 1 in DP584105 at Ophir Glen Road, Upper Burringbar

Diagrams of the proposed road closures may be view at either Murwillumbah Civic Centre or Tweed Heads Civic Centre.

All interested persons are invited to make submissions concerning the proposal to the General Manager, Invited Shire County, FD Box 616 Murvillambah NSW 2484, within beerly-eight (20) days of the date of this abertsement. Submissions received may be referred to the Minister's delegate for a decision. Regarding the provisions of the Government Information Public Access) Act, information contained in such submissions may, at the discretion of tweed Shire Council and NSW Trade & Investment (Frown Lands), be referred to the persons/s) who insides the proposal for appropriately and inside the proposal for appropriate or confidention.

Council Ref: PN15915/11901 Enquiries: Ms Vanessa Barr Email: vbarr@tweed.nsw.gov.au

GENERAL MANAGER - TWEED SHIRE COUNCIL

3



Attachment 3 Media releases

Media Release

Monday 21 July 2014



2014 'Living for the Future' Home Expo

Registrations closing soon

Don't miss your chance to share your specialist knowledge, products or services to help people be more sustainable at home.

Presenters and stallholders for this year's '2014 'Living for the Future' Home Expo need to get registered by this Wednesday 23 July at close of business.

The Home Expo will take on Saturday 23 August 2014, from 9am until 2pm at Tweed Heads Civic Centre and successful presenters and stallholders will be notified by Monday 28 July.

"We're looking forward to showcasing the fantastic local businesses and sustainability experts that this area has to offer as we advertise the Home Expo over the next month" says Debbie Firestone, Council's Program Leader-Sustainability.

"Register by this Wednesday to make the most of our promotions."

This is the second year Council has coordinated the Expo, which will again showcase the latest ways to help make homes more economical, energy-efficient and self-sufficient.

Applications have already been received from local businesses who are offering some generous discounts and prizes.

Exciting workshop presenters have registered to share their knowledge about easy, practical ways to improve the cost, comfort, health and environmental impact of our homes and lifestyles.

The 'Living for the Future' Home Expo will once again bring together a range of local product and service providers with solutions to help cut water and power bills, make homes more environmentally sustainable and more liveable for people of all ages.

More information can be obtained at www.tweed.nsw.gov.au/HomeExpo or by calling Council's Sustainability Program Leader on (02) 6670 2400

- ends -

Media Release

Thursday 7 August 2014



City dwellers to inspire sustainable living

Living for the Future Home Expo on show soon

Amongst the skyscrapers of Brisbane is what Roman Spur and Jana Cejnarova call their "small kingdom".

It is beautiful, simple, inspirational and above all sustainable.

It's their way of showing that city-dwelling Australians can live in rental properties and still make sustainable choices.

Roman and Jana will be bringing their tips on a sustainable lifestyle to the 2014 'Living for the Future' Home Expo on Saturday 23 August 2014 from 9am until 2pm at Tweed Heads Civic Centre.

"We want to inspire people to live more sustainable lives," Roman said.

"We thought it would be a good idea to come to the Tweed because people in the area are very interested. We will be sharing our experiences on many things like growing your own food, gardening, health and urban farming, and how renters can enjoy sustainable living."

Formerly of the Czech Republic, Roman is a Sustainable Building Engineer, designing buildings in the most energy-efficient and sustainable way. Jana works in childcare, helping to bring up a new generation of bright and environmentally-conscious children.

"Our preferences were driven by the functionality and simplicity of a small flat, close proximity to work, opportunity for growing our food and creating a local community. And we found it – a unit in a block of five units with a big backyard in New Farm."

Despite living in an apartment block for the past five years, the couple have successfully adopted a self-sufficient lifestyle, saying it has enhanced their lives, lowered living expenses and enabled them to be environmentally aware without compromising comforts and incurring extra costs.

"For us it's all about sharing. Anything is possible to achieve if you do what you love to do," Roman said.

This is the second year Council has coordinated the Expo, which is again set to showcase the latest ways to help make homes more economical, energy-efficient and self-sufficient and Council's Program Leader-Sustainability Debbie Firestone said the response has been fantastic.

"We're looking forward to showcasing the amazing local businesses and sustainability experts that this area has to offer and provide a one-stop shop of solutions to help cut water and power bills, make homes healthier, more comfortable and more environmentally sustainable," Ms Firestone said.

More information can be obtained at www.tweed.nsw.gov.au/HomeExpo or by calling Council's Sustainability Program Leader on (02) 6670 2400.

- ends -

Media Release

Monday 18 August 2014



Second 'Living for the Future' Home Expo is here

The one stop annual event for sustainability at home

Want to live comfortably for less? Come and explore all things sustainable at the 'Living for the Future' Home Expo at Tweed Heads Civic Centre on Saturday 23 August.

This fun, free, family-friendly event celebrates eco-living at home and in the community, and will be a hub of information and ideas for sustainable homes and in our community.

Over 23 local suppliers of home design, renovation and sustainable living products and services will be there and one lucky visitor to the expo will win a 1.5-kilowatt solar power system. Former Ironman champion Trevor Hendy will also be at the Expo, and is donating a free registration to join his 12-week online 'Boot Camp for the Soul'.

The Living for the Future Home Expo will bring together a range of local product and service providers with solutions to cut water and power bills, make homes more environmentally sustainable and more liveable for people of all ages.

This is the second year Council has coordinated the Expo, which is again set to showcase the latest ways to help make homes more economical, energy-efficient and self-sufficient and Council's Program Leader-Sustainability Debbie Firestone said the response has been fantastic.

"Trade stalls will make it easy for people to see a range of the options available and at the same time, talk to experts on many issues of sustainability," she said.

"The expo will feature some fantastic offers from local businesses that have solutions to cut water and power bills, make homes more comfortable and environmentally sustainable.

"There's something at the expo for everyone, whether you rent or own your own home or if you are considering building or renovating in the future."

Mayor of Tweed, Councillor Barry Longland, said Council was keen to play a leading role in helping people with practical ways to reduce our impact on the environment.

"We're also inviting community members to participate in free workshops to gain practical knowledge about how to be more sustainable at their place," Cr Longland said.

"There are some amazing, innovative and affordable solutions being adopted in other areas and this event will examine how they can be adapted to the Tweed environment and the lifestyles of our residents.

"This event is also another way Council is working with the business community, to boost the local economy."

- ends -

Media Release

Thursday 21 August 2014



Ironman star is special guest at Expo

Opening is just days away

Ironman champion Trevor Hendy will be the special guest at this Saturday's free 'Living for the Future' Home Expo.

Trevor is a former professional athlete, reaching the pinnacle of his sport, winning several World Ironman Championships in the sport of Surf Life Saving and will be giving one lucky person the chance to join his 'Boot Camp for the Soul', a 12-week online transformation for your soul, mind and body.

"I am honoured to put my name behind the second annual Living for the Future, sustainable home expo. True sustainability comes from internal and external changes, we have to not only change the way we do things but also the way we see things," Trevor said.

"Often when we talk about sustainability, we are introducing more things 'to do' to live sustainably. I am totally in support of the necessary changes we need to make but also convinced that true sustainability comes from taking a different perspective to the same old argument or situation. When we change our mind and look at things from a more holistic perspective, we also make magic possible."

Trevor believes true sustainability and true progress comes from new thinking, most importantly, comes from new thinking that is inspired by issues of the heart.

"I realise there are so many things I can do better. For that reason I am looking forward to what I can learn at the expo and how I can contribute."

The 2014 'Living for the Future' Home Expo will showcase hands-on practical ways to cut costs, make homes more comfortable and be more environmentally friendly.

With free activities for the kids, great food and local organic coffee on-site, there's sure to be something for everyone who comes along:

- Meet Roman Spur, Spurtopia Sustainability Guru as featured on ABC Gardening Australia, who's transformed his place in Brisbane into an urban example of sustainable living
- Join in any of the free 20 minute workshops about beekeeping, climate change, sustainability in rental properties, site design, external shading options, healthy homes and more
- Go in the draw for prizes including native tree nursery vouchers, backyard garden consultations, and a solar power system valued at \$3,500.

Council's 'Living for the Future' Home Expo was launched in 2013 as a free, family-friendly event offering a one-stop-shop of stalls and practical workshops to help people embrace sustainable living principles and find out more about smart housing designs and renovations.

For more details or visit www.tweed.nsw.gov.au/homeexpo

- ends -



Attachment 4
Media clippings

ABC North Coast



Wednesday 20 August 2014

http://www.abc.net.au/local/photos/2014/08/20/4071174.htm

Scott is presenting a *Building a bird-friendly backyard* workshop as part of the Tweed Council's 'Living for the Future' expo on Saturday 23 August.

Tweed Daily News

City dwellers to inspire sustainable living



Roman Spur and Jana Cejnarova (pictured with their 15-month-old daughter Lada) of SpurTopia, will be among the exhibitors at the second 'Living for the Future' Home Expo at the Tweed Heads Civic Centre later this month.

AMONG the skyscrapers of Brisbane is what Roman Spur and Jana Cejnarova call their "small kingdom".

It's their way of showing that city-dwelling Australians can live in rental properties and still make sustainable choices.

Mr Spur and Ms Cejnarova will be bringing their tips on a sustainable lifestyle to the 2014 'Living for the Future' Home Expo on Saturday 23 August 2014 from 9am until 2pm at Tweed Heads Civic Centre.

"We want to inspire people to live more sustainable lives," Mr Spur said.

"We thought it would be a good idea to come to the Tweed because people in the area are very interested.

"We will be sharing our experiences on many things like growing your own food, gardening, health and urban farming, and how renters can enjoy sustainable living."

Thursday 7 August 2014

Future expo

■ TWEED Shire Council's Living for the Future Home Expo will this year be held on Saturday August 23. Running from 9am to 2pm, the expo will give the community access to businesses and services. For more information, visit tweed risw.gov.au /HomeExpo

Saturday 2 August 2014

Tweed Sun

Expo focus on home environment

BOB ANTHONY

LOOKING to the future from a home perspective is the primary focus of this year's Living For The Future Home Expo in Tweed Heads this month.

The expo, a Tweed Shire Council initiative, will provide the public with information and advice on how to make homes more sustainable, energy efficient and environmentally friendly in an affordable manner.

Council's Program Leader in Sustainability, Debbie Freestone, said this was the second year for the expo and would be building on the community summit that was held last year as to what people wanted.

"The feedback we got from that summit was that people wanted more practical information on how to apply sustainable measures to their homes and how to save money by being more energy and self sufficient," Ms Freestone said.

"This year, we have more stall holders, a lot of new products and for the first time a number of workshops with local experts providing tips on a wide range of issues from bird-friendly backyards to growing organic food and even having a bee hive.

solar power, bemp building loans and eco coverings to materials, native plants, food gardens, green cleaning prod-



Tweed Coast gardener Sophie Carnell and Nourish Backyard Food Gardens' Anneliese Simke inspect Sophie's healthy vege patch. Ms Simle, who can help people establish sustainable vege gardens, will be one of a number of experts at the Tweed Living For The Future Home Expo at the Tweed Heads Civic Centre on August 23.

Picture: RICHARD COSLING

Get top tips on how renters can live sustainably

A HOME may be a man's castle but for Brisbane's Roman Spur and Jana Cejnarova, their apartment unit is a "small kingdom". Living in a rental property doesn't mean people have to forego being sustainable in terms of what is grown, and the couple will be bringing tips on a sustainable lifestyle to the 2014 Living for the Future Home Expo, "We will be sharing our

experiences on many things, like growing your own food, gardening, health and urban farming, and how renters can enjoy sustainable living," Mr Spursaid. The couple have successfully adopted a selfaufficient lifestyle, saying it has lowered living expenses and enabled them to be environmentally aware without compromising comforts or incurring extra costs.

*Our exhibitors will cover ucts, smart granny flats', green tunities for Home Expo visi- SAE Tweed, garden consultators to win some great prizes simply by attending including. Food Gardens, vouchers from

tions from Nourish Backyard "There will also be oppor- a 15kw solar power plant from Tweed Landcare for plants

from their Burringbar rainforest nursery and plenty of special expo discounts and of-

A special guest at the expo will be former ironman Trevor Hendy who will give away a 12week Bootcamp for the Soul voucher worth \$150 as well as conducting a workshop.

The Living For The Future Home Expo will be held at the Tweed Heads Civic Centre on Saturday, August 23 from 9am-2pm. Entry is free and the event is open to all. For details, go to www.tweed.nsw.gov.au/ Thursday 14 August 2014

Tweed Valley Weekly

Expo shows way to sustainable future

AN EXHIBITION highlighting ways home owners and renters can contribute to a more energy efficient. economical sustainable future will be hald in Tweed Heads next weekend.

The Living For the Future Home Expo. to be held at the Tweed Heads Civic Centre from 9am to 2pm on Saturday 23 August, is sponsored by Tweed Shire Council and will feature businesses, workshops and presenters promoting set! sufficient Westyles.

Murwillumbah resident wholefoods chef Linda Ivor will be providing food for the event and said it is important for people to learn about austainability.

"It is very important for people to attend and to realise how simple it is to recycle or reuse waste as this is of utmost importance to our future," said Ms Ivoc

"I grew up with mum baking bread and some of my early memories are of eating veggles straight from the

"It is also about helping to contribute to our local economy and keeping money flowing within our community rather than leaving it."

This is the second year the expo is being held and the coordinator, Council's Program Sustainability Debble Firestone said they are hoping to build on the success of last year's event.

"We're looking forward showcasing the amazing local businesses and sustainability experts this area has to offer and provide a one-stop shop of solutions to help cut water and power bills, make homes



Linde Ivor and Debbie Firestone

The day is all about learning from our neighbours, sharing knowledge and produce while also supporting local businesses who are working in this area."

The Managing Director of energy efficient technology provider SAE Group, Glen Ashton, said the expo is a one of a kind event.

This is the only event we have in healthier, more comfortable and more. Tweed which gives local companies

environmentally sustainable," said Ms the opportunity to present themselves to the local community, I just wish they would do it more often," said Mr Ashton.

> "It's a great event, very reasonably priced and well run, last year we got a great response.

> "This year as our way of saying thank you we are having a giveaway of a complete 1.5Kw solar system."

More information can be obtained at www.tweed.nsw.gov.au/HomeExpo or by calling 6670 2400.

Thursday 14 August 2014



Attachment 5 Hot Tomato advertising

CLIENT:

Tweed Shire Council

Tumbulgum Road Murwillumbah Nsw 2484

myGC



Proposal

Printed: 21/07/2014 10:13:59AM

15787

Tweed Shire Council

Booked By:

Scott Green

Campaign Name:

Account Manager: Start Date:

Kirk Koster 18/08/2014

300.00

300.00

Order Number:

Proposal:

End Date: 23/08/2014

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	Hot Tomato																															20)	75.00	1,50	00.00

 Date
 Description
 Station
 Amount

 22/08/2014
 Live Cross - Fri 22/8 at 12.30pm
 Hot Tomato
 0.00

Special Instructions:

Please note, the "What's On?" package includes both an on-line banner advert to start on myGC on Monday the 18th and is supported by inclusion in the weekly video segment (to be recorded on Wed 20th and uploaded on Thu 21st of August).

Authority To Broadcast		
	Proposal Amount (excluding tax) GST	1,800.00 180.00
I, herby accept this schedule, and Investment with the Terms and Conditions outlined in the campaign presentationl which will be broacast on the Hot Tomato Broadcasting Company, 102.9 Hot Tomato. All payments are to be made in advance unless approved as per Credit Application and conditions.	Net Due	\$1,980.00
Client Approval		
Name		
	Office Use Only	
Signature	Sales Manager	
	Date	
Date	Recoveries	

Office Use Only: E A

News Credit Script



Client:	Tweed Shire Council
Product:	Home Expo and Summit 2014 - THIS
Length:	10 SEC Recorded

Date written:	1/08/14
Acc Mgr:	Kirk
Writer:	MICH

Start Date:	18/08/14	End Da	ite:	22/08/14
Key No:	TSC180814-NEV	VS	Cart:	8363

(SFX- Electrical Field Drone Bed)

(MVO- Kirk to Voice for change)

Prizes...Workshops and solutions for sustainable living

At the FREE Living for the Future Home Expo.

This Saturday at Tweed Heads Civic Centre.

See Tweed Shire Council Website for details

Client:	Tweed Shire Council
Product:	Home Expo and Summit- 2014 TODAY
Length:	10 SEC Recorded

Date written:	1/08/14
Acc Mgr:	KIRK
Writer:	MICH

Start Date:	23/08/14	End Da	ite:	23/08/14
Key No:	TSC230814 -NE	WS	Cart:	8364

Prizes...Workshops and solutions for sustainable living

At the FREE Living for the Future Home Expo.

On Today at Tweed Heads Civic Centre.

See Tweed Shire Council Website for details

SCRIPT APPROVAL	 Please r 	read a	and sign.
I have road the above	carint and	agraa	that all w

I have read the above script and agree that all wording and direction is true and correct. I consider this script approved for production and understand that <u>any</u> change(s) requested after my approval may affect my scheduled commercial placement. Signed:

Client Approval: Date:	

Online advertising

myGC.com.au

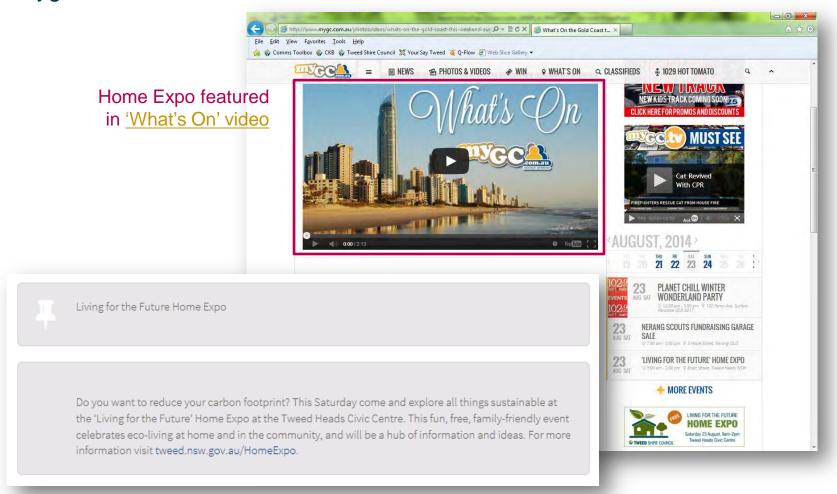


Home Expo advertisement



What's On page

mygc.com.au



http://www.mygc.com.au/photosvideos/whats-on-the-gold-coast-this-weekend-august-22nd-to-24th-2014/

Blog post 01 myGC.com.au



http://www.mygc.com.au/news/cheap-and-easy-ways-to-lower-your-winter-power-bill/

Cheap and easy ways to lower your winter power bill



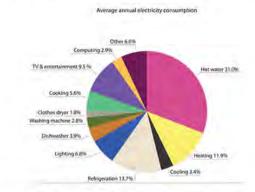
Post by Debbie Firestone - Program Leader Sustainability, Tweed Shire Council

WINTER power bills are starting to bite.

On average, NSW households will pay \$2700 in annual power bills in 2014/2015, and up to \$500 will be spent on heating our homes in winter.

Not only does winter heating hurt our wallets, but our winter energy use emits tonnes of greenhouse gas emissions that contribute to climate change.

Managing our winter heating use is one important way we can reduce our environmental impact.



Cheap and easy ways to keep those costs down and stay warm at home include simple solutions like wearing warm clothes and covering gaps at the base of doors with draught stoppers.

Blog post 02 myGC.com.au





http://www.mygc.com.au/news/why-you-should-be-eating-sustainable-food/

Blog post 03 myGC.com.au



Why we need smart sustainable transport

m/GC on August 28, 2019 11:10 am



Post by Debble Firestone

AUSTRALIANS own more care than any other nation except the USA. In Australia, the transport sector accounts for 80.4 million tonnes (or about 14%) of our total greenhouse pollution. More than half of this comes from care*.

Leaving the car at home and walking, riding, car-pooling, or catching public transport is a simple way to take action against human-induced climate change. If every vehicle owner in NSW drove an average of 1 kilometre less each day, we'd save up to 130 million litres of fuel each year. Every litre of petrol you avoid keeps 2.6kg of CO2 out of the atmosphere**.

Active options

The great news is, almost 90 percent of people in regional areas live within easy walking or cycling distance of a local centre, with access to shope, schools, and workplaces***. In our region, many of us prefer 'active transport'. 15% of people walk or cycle regularly, particularly young people and people in the 45 – 54 ace bracket****.

Walking is a great form of gentle exercise. To stay healthy, we need 30 minutes a day of moderate physical activity. Walking to work or with the kids to school part can build regular exercise into your daily routine.

Cycling is great for short trips, as well as being easy, environmentally friendly, very cheap and a great way to keep fit. Bike riding is growing in popularity in New South Wales, with well over one million people cycling in a typical week.

Are you going my way?

Carpooling to work or study is a simple and effective way of reducing your carbon footprint, and there are free online services to help you find someone to share your commute. The Northern Rivers Carpool has over 1,600 members and designated carpool spaces in public car parks.



http://www.mygc.com.au/news/why-we-need-smart-sustainable-transport/



Attachment 6Other paid advertising

Online advertising

Echo.net.au



Home Expo ad linked to Council website

http://www.echo.net.au/



Print advertising

Tweed Valley Weekly



Page 3, Thursday 21 August 2014 (8.5 x 12.5cm)



Print advertising

Tweed Daily News



Saturday 9 August 2014 and Saturday 16 August 2014

3x3 module (92x129mm)

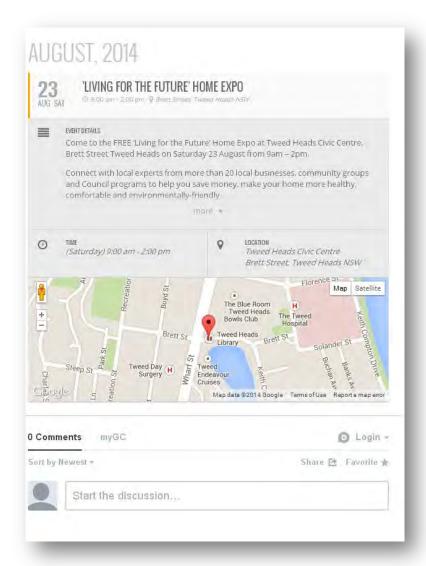


Attachment 7
Online event listings

Event Listing

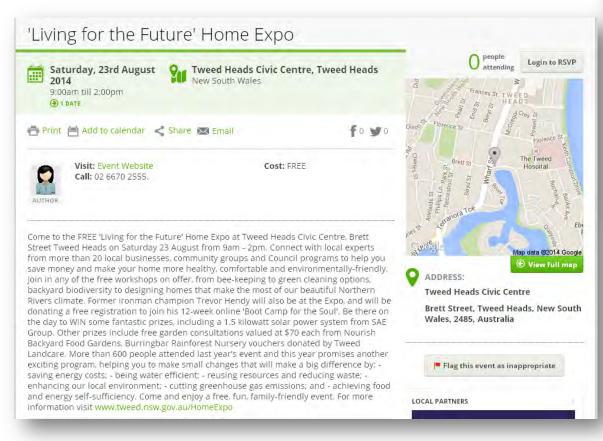
mygc.com.au

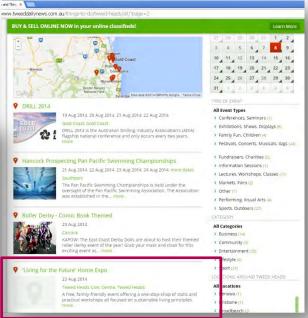




http://www.mygc.com.au/events/living-for-the-future-home-expo/

Event ListingTweed Daily News





Home Expo event listing

http://www.tweeddailynews.com.au/things-to-do/living-for-the-future-home-expo/73636/

Event Listing

Destination Tweed



http://destinationtweed.com.au/events/living-for-the-future-home-expo/

'LIVING FOR THE FUTURE' HOME EXPO



TWEED SHIRE COUNCIL

Pinit Stars





Remind me with: Google Calendar | Ical | Outlook

Come to the FREE Living for the Puture' Home Expo at Tweed Heads Civic Centre, Brett Street Tweed Heads on Saturday 23 August from 9am - 2pm.

Connect with local experts from more than 20 local businesses, pommunity, groups and Council programs to help you save money and make your home-more healthy, comfortable and environmentally-friendly.

Join in any of the free workshops on offer, from bee-keeping to green cleaning options, backyard biodiversity to designing homes that make the most of our beautiful Northern Rivers climate.

Former Ironman champion Trevor Hendy will also be at the Expo, and will be donating a free registration to join his 12-week online Boot Camp for the Soul.

Be there on the day to WIN some fantassic prizes, including a 1.5 kilowatt solar power system from SAE Group. Other prizes include fire garden consultations valued at \$70 each from Nourish Backyard Food Gardens, Burringbar Rainforest Nursery vouchers donased by Tweed Landcare.

More than 600 people attended last year's event and this year promises another exciting program, helping you to make small changes that will make a big difference by:

- > saving energy costs:
- > being water efficient.
- > reusing resources and reducing waste;
- > enhancing our local environment.
- > cutting greenhouse gas emissions and
- > achieving food and energy self-sufficiency.

Come and enjoy a free, fun, family-friendly event.

For more information visit www.tweed.nsw.gov.au/HomeExpo

Cost FREE

Tweed Heads Givic and Cultural Centre Brett Street Tweed Heads

NSW 2485

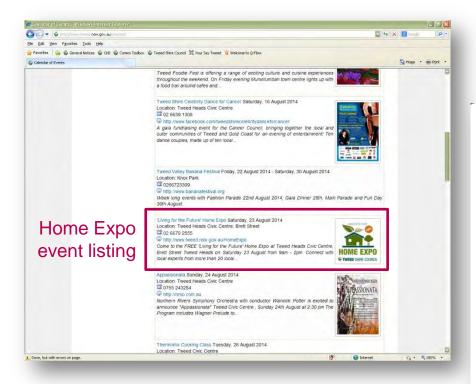
Consact Tweed Shire Council on 02 6670 2555

- > Email us
- > Visit website
- > View on map / Get directions



Event Listing

Tweed Shire Council 'What's On'



'Living for the Future' Home Expo

Category: Special Community Events

Region: Tweed Heads

Location: Tweed Heads Civic Centre, Brett Street

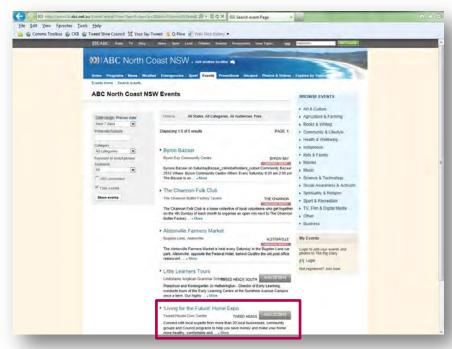
Date: Saturday, 23 August 2014

Come to the FREE 'Living for the Future' Home Expo at Tweed Heads Civic Centre. Brett Street Tweed Heads on Saturday 23 August from 9am - 2pm. Connect with local experts from more than 20 local businesses, community groups and Council programs to help you save money and make your home more healthy, comfortable and environmentally-friendly. Join in any of the free workshops on offer, from beekeeping to green cleaning options, backyard biodiversity to designing homes that make the most of our beautiful Northern Rivers climate. Former Ironman champion Trevor Hendy will also be at the Expo, and will be donating a free registration to join his 12-week online 'Boot Camp for the Soul'. Be there on the day to WIN some fantastic prizes, including a 1.5 kilowatt solar power system from SAE Group. Other prizes include free garden consultations valued at \$70 each from Nourish Backyard Food Gardens, Burringbar Rainforest Nursery vouchers donated by Tweed Landcare. More than 600 people attended last year's event and this year promises another exciting program, helping you to make small changes that will make a big difference by: - saving energy costs; - being water efficient; - reusing resources and reducing waste; - enhancing our local environment; - cutting greenhouse gas emissions; and - achieving food and energy self-sufficiency. Come and enjoy a free, family-friendly event. For more information www.tweed.nsw.gov.au/HomeExpo

Close

http://www.tweed.nsw.gov.au/whatson

Event ListingABC North Coast



Home Expo event listing



http://www2b.abc.net.au/EventCentral/View/event.aspx?p=15&e=16545097



Attachment 8

Participant feedback survey

HOME EXPO PRIZE ENTRY FORM



Complete this form to enter the draw to WIN prizes throughout the day!

one:		Postcode: _				
Did you attend	last year's Home Expo?	YES /	NO NO			
How did you he	ear about today's event? <i>Ti</i>	ck all that ap	ply.			
Online -	Council website		Print - Twee	ed Daily N	lews	
Online -	myGC.com.au		Print - Twee	-		
	Hot Tomato radio		Word of mo			
Print - Tv	weed Link		Other:			
Help us plan fo	r an even better Home Expo	next year:				
One thing I'd k	eep is	Or	e thing I'd c	hange is.		
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from 5 for 'exce Sustainable li	ellent' to 1 for 'poor'. ving in a rental property	5	ase rate (ci	3	2	ence
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Sustainable line Creating health A beginner's of Evidence of community Making the monopole Cheap extern Bird-friendly book Growing organ	ving in a rental property thy homes guide to backyard bee keep limate change in the Tweed ost of your home site al shading for your home backyards nic food	5 5 ing 5 5 5 5 one? YES	4 4 4 4 4 4 8 / NO	3 3 3 3 3 3 3	2 2 2 2 2 2 2 2	ence

Thanks for your feedback!

Place your completed form into the entry box and listen out for the regular prize draws throughout the day.

Complete the form over the page to enter the draw to WIN some fantastic prizes from our sponsors and stallholders including:

A 12-week online 'Boot Camp for the Soul' with former Ironman, Trevor Hendy

Garden consultations, valued at \$70 each, from Nourish Backyard Food Garden

Burringbar Rainforest Nursery vouchers donated by Tweed Landcare

...and visit the SAE Group stall to enter the draw to win a 1.5kW solar system!

Proudly supported by









Attachment 9 Digital signage



Saturday 23 August 2014 9.00am - 2.00pm TWEED HEADS CIVIC CENTRE A one-stop-shop of local trade stalls and practical, hands-on workshops to help you:

- ✓ save energy costs
- ✓ be water efficient
- reuse resources and reduce waste
- ✓ enhance the local environment
- ✓ cut greenhouse gas emissions
- ✓ achieve food and energy self-sufficiency

For more information visit www.tweed.nsw.gov.au/HomeExpo



Attachment 10 Venue signage

LIVING FOR THE FUTURE



HOME EXPO

Saturday 23 August 2014 9am - 2pm

www.tweed.nsw.gov.au/HomeExpo



- + local experts
- + discounts
- + prizes





- + kids' activities
- + organic food
- + local coffee







Attachment 11 Printed materials

Tweed Shire Council August 2014



+ local experts

+ discounts

+ kids' activities

+ organic food

+ local coffee

+ workshops

+ LOTS MORE!



Event Program

Live and interactive workshops

10am	Roman Spur Spurtopia Elise Corcoran	Sustainable living in a rental property
10.30am	Natural Designer Homes	Creating healthy homes
11am	Kate Miller Gold Coast Amateur Beekeepers	A beginner's guide to backyard bee keeping
11.30am	Greg Reid Tweed Climate Action Now	Evidence of climate change in Tweed
12pm	John Lynch Tweed Shire Council	Making the most of your site during home design and renovations
12.30pm	Richard Swinton home renovation expert	Cheap external shading for your home
1pm	Scott Hetherington local wildlife ecologist	Bird-friendly backyards
1.30pm	Roman Spur Spurtopia	Growing organic food

Local stallholders

Connect with more than 20 local businesses, community groups and Council programs offering a range of products, services and information to help make your home more healthy, comfortable and environmentally-friendly.



HOME EXPO

Between workshops, connect with stallholders from more than 20 local businesses, community groups and Council programs who will be on hand with a range of products, services and information to help make your home more healthy, comfortable and environmentally-friendly.

Proudly supported by





Saturday 23 August, 9am - 2pm | TWEED HEADS CIVIC CENTRE, BRETT STREET

JOIN IN A HANDS-ON WORKSHOP



Sustainable living for renters, AND Growing organic food
Roman Spur will share his 'Spurtopia' story of becoming self-sufficient and offer tips on how to grow up to 75% of your fruit and veg needs in a small, self-watering planter box.

Creating healthy homes
Elise Corcoran of Natural
Designer Homes will help you
make your home healthier
by selecting safe building
materials, furnishings and
appliances, wiring the home
to minimise electromagnetic
fields and improving air quality.





Bird-friendy backyards
Local wildlife ecologist Scott
Hetherington will use his own
garden as a case study to
explore the five key aspects
of creating a backyard bird
garden that is great for both
humans and wildlife.

A beginner's guide to backyard beekeeping
Kate Miller of the Gold Coast
Amateur Beekeepers' Society
will provide an introduction
to the basics of home apiary
including the all you need to
know to get started with your
own bees in your backyard.



... and MORE!

Be inspired by this year's exciting line-up of local presenters and join in any of the free workshops on offer, from bee-keeping to green cleaning options; backyard biodiversity to designing homes that make the most of our beautiful Northern Rivers climate.



To learn more about the 2014 Home Expo, visit www.tweed.nsw.gov.au/HomeExpo or contact Council's Program Leader Sustainability on (02) 6670 2555.





In between visiting stallholders from more than 20 local businesses, community groups and Council programs, join in any of the free workshops on offer througout the day.

Topics range from bee-keeping to green cleaning options; backyard biodiversity to designing homes that make the most of our beautiful Northern Rivers climate.

Proudly supported by





Saturday 23 August, 9am - 2pm | TWEED HEADS CIVIC CENTRE, BRETT STREET

MEET OUR LOCAL STALLHOLDERS































... and MORE!

Take advantage of the many special offers available on the day and go into the draw to WIN some fantastic prizes, including:

- A 1.5kW solar power system, valued at \$3500, thanks to SAE Group.
- A 12-week online 'Boot Camp for the Soul' with former Ironman, Trevor Hendy.
- Garden consultations, valued at \$70 each, from Nourish Backyard Food Garden.
- Burringbar Rainforest Nursery vouchers donated by Tweed Landcare.









Customer Service | 1300 292 872 | (02) 6670 2400

tsc@tweed.nsw.gov.au www.tweed.nsw.gov.au Fax: (02) 6670 2429 PO Box 816 Murwillumbah NSW 2484

