

Draft Community Strategic Plan 2013/2023

Community Indicators included within each Theme



Civic Leadership

Civic Leadership indicators

Description	Data source	Measure	Target
Efficient development application processing times	Council's property and rating	Days	<68 days
Building and infrastructure renewal ratio	Note 13a - Annual financial statements	Percentage	100%
Unrestricted current ratio	Note 13a - Annual financial statements	Number	>2:1
Unrestricted cash amount	Note 6c - Annual financial statements	Number	>\$8 million *
Debt service ratio	Note 13a - Annual financial statements	Percentage	<=15% *
Unpaid rates, annual charges, interest and other outstanding charges	Note 13a - Annual financial statements	Percentage	<5% *
Net operating results before capital grants and contributions	Income statements - Annual financial statements	Dollar	>\$0
Attendance at Council meeting by Councillors	Council minutes	Percentage	80%
Overall community satisfaction with Council's service delivery	Community Satisfaction Survey	Percentage	70%
Lost-time injury rate	Lost-time injury rate per 100 employees	Percentage	<4.24

* Consolidated results comprising general, water and sewer funds.



Supporting Community Life

Supporting Community Life indicators

Description	Data source	Measure	Target
Community satisfaction with Council's services and facilities	Community satisfaction survey	Percentage	>50%
Public transport usage	Surfside Buslines passenger numbers	Number	>5 trips per capita
Reported instances of graffiti	Council records	Number	0
Crime rate: Number of recorded criminal incidents	NSW reportable crime statistics	Number	Decrease from previous period
Housing affordability: sale price	Rent and Sales Report, Housing NSW	Dollar	Steady
Housing affordability: percentage change	Rent and Sales Report, Housing NSW	Percentage	Steady
Housing affordability: weekly rent	Rent and Sales Report, Housing NSW	Dollar	Steady
Housing affordability: percentage change in weekly rent	Rent and Sales Report, Housing NSW	Percentage	Steady
Utilisation of community facilities	Council records	Number	
Utilisation of Council's sporting facilities	Sportfield licence applications, casual sportsfields bookings	Percentage	100%
Number of impounded animals rehomed	Council records	Percentage	>75%
Length of roads resealed per annum	Asset management system	Kilometres	107
Length of roads rehabilitated per annum	Asset management system	Kilometres	16
Length of bikeways per 1000 population	Asset management system	Kilometres	1.0
Areas of parks and sports fields per 1000 population	GIS and Census population data	Hectares	1.7
Household (kerbside) recycling rates	Council records	Percentage	50%
Total waste diverted from landfill	Council records	Tonnes	>34,000
Average residential water consumption per person	Water Unit Records	Kilolitres	180 per person per day
Drinking water quality: compliance with microbiological requirements	Water Unit Records	Percentage	100%
Water Quality Complaints per 1000 properties	Water Unit Records	Number	3
Compliance with EPA discharge licence for waste water treatment plants	Water Unit Records	Percentage	100%
Odour complaints per 1000 properties	Water Unit Records	Number	1
Overflows per 1000 properties	Water Unit Records	Number	1.6
Amount of renewable energy (mWh) produced from landfill gas	Council records	Megawatt	2.1m ³
Total greenhouse gas emissions from Council operations	Planet Footprint report	Tonnes	
Biting insect management: number of complaints	Council records	Number	
Biting insect management: number of Arbovirus cases reported	Council records	Number	



Strengthening the Economy

Strengthening the Economy indicators

Description	Data source	Measure	Target
Tweed economic output	Economy ID	Dollar	Above CPI
Labour force	Small Areas Labour Markets; DEEWR	Number	Above State average
Unemployment rate	Small Areas Labour Markets; DEEWR	Percentage	Below State average
Labour force participation rate	Small Areas Labour Markets; DEEWR	Percentage	Above State average
Increase in registered businesses	Australian Business Register	Percentage	Increase from previous period
Average number of employees per registered business	Small Areas Labour Markets; DEEWR	Number	Increase from previous period
Value of employment-generating developments approved	Developments approved by Council	Dollar	Increase from previous period
Value of all private sector development applications approved	Developments approved by Council	Dollar	Increase from previous period
Discount provided to employment-generating developments	Developer contributions	Dollar	Increase from previous period



Caring for the Environment

Caring for the Environment indicators

Description	Data source	Measure	Target
Ecological health of five major waterways <ul style="list-style-type: none"> • Mooball Creek • Cudgera Creek • Cudgen Creek • Tweed River estuary • Tweed River catchment 	Data collection	Number	Good
Stream bank condition improved through Council-assisted management (total)	Council records	Kilometres	5km per year
Total megawatt hours of electricity consumption by Tweed Council facilities	Council records	Number	5% reduction
Recycled water use	Water Unit records	Percentage	10% of effluent volume
Council-controlled bushland under active management (total)	Council records	Hectares	3000
Proportion of Council-controlled bushland under active management (% of total)	Council records	Percentage	100
Private bushland biodiversity values improved through Council assistance (total)	Council records	Hectares	100
Community satisfaction with coastline management in Tweed Shire	Survey	Percentage	100
Regionally and State significant agricultural land: Total area under best management practice	Council records	Hectares	8000